**Jm \_\_\_\_\_ , CCNA**

**Network Engineer**

Rivan Building II, Makati City • [rivaninstitute@gmail.com](mailto:rivaninstitute@gmail.com) • 09778474888 • facebook.com/**RivanInstitute**/

**PROFESSIONAL EXPERIENCE**

**RIVAN INSTITUTE —** Rivan Building II, Makati City

*IT Network Engineer*

* Monitored client’s network topology, including LAN, WAN, and Internet Security System to ensure internet data security and privacy while maintaining company IT operations’ productivity.
* Installed system software and upgrades up to five times/year to maintain a functional IT system.
* Performed troubleshooting analysis while identifying system failures and correlating events to determine the point of loss of hardware and applications, increasing operation speed to 20%.
* Troubleshot tickets associated with tier 3 LAN, WAN, and Wireless issues while configuring access points and wireless controllers at multiple sites to maintain the continuity of company functions.

**RIVANIT —** Rivan Building III, Cebu City

*IT Network Engineer & Consultant (2012 - 2016)*

* Supported 20 SMEs with their IS Network, PC, and Disaster Recovery issues to allow fast recovery.
* Engineered Windows 2008 Active Directory Network, integrating a NAS, Windows, and Apple workstations, gaining an overall client satisfaction rate of 98% for all aspects of the project.
* Strategically saved untold $1000s by helping a company recover from a major virus outbreak.
* Improved efficiency rate averaging to 25% for businesses by setting up secure VPN connectivity.
* Performed disaster recovery and security planning and setup for 30+ area businesses to equip them with knowledge, skills, and readiness to deal with internal and external issues/problems.

*IT Consultant (2007 - 2012)*

* Managed a 25-person team to monitor and ensure the accuracy of the company’s stock custody.
* Provided total office automation solutions, including system design, LAN/WAN networking, training, troubleshooting, and board-level repair for 248 clients, generally gaining positive results.
* Contracted with Holland Community Company to provide office solutions to 10+ physician offices.
* Defined requirements while developing and installing 400+ complete systems for 250 auto dealerships, maintaining company success and obtaining a subsequent increase in productivity.

**RIVANIT —** Rivan Building I, Mendiola, Manila

*IT Analyst*

* Oversaw the Web Development group with ten professionals, developing a portal for customers with modules of Billing, Trouble Tickets, Traffic View, Document Management, and Bandwidth.
* Utilized tools such as J2EE (JSF, JSP, servlets, struts, JDBC), Jdeveloper, Power Builder, Power Designer, Microsoft Project 2000, and Oracle to accomplish, deliver, and assist in 50+ projects.
* Launched the Oracle ERP System, Customer Portal, CRM, & Billing Systems to company affiliates.
* Led the migration from SGA Client-Server to a Web environment, gaining a success rate of 95%.

**EDUCATION**

**FEU**

*Bachelor of Science in Computer Engineering & Network Security* **2018-2023**

**ADDITIONAL INFORMATION**

* Skills: Network Configuration, Network Troubleshooting, Computer Networking, Application Delivery Networking, Network & Application Security, IT Analytics & Consulting
* Technical Skills / Software: HTTP, FTP, SIP, Fiddler, Wireshark, HttpWatch, J2EE (JSF, JSP, servlets, struts, JDBC), LAN/WAN, Internet Security Systems, Windows 2008 Active Directory Network, VPN, Oracle ERP, Customer Portal, CRM,