**Team Rivan Alumni, CCNA**

**IT Network Engineer**

Rivan Building II, Makati City • [rivaninstitute@gmail.com](mailto:rivaninstitute@gmail.com) 09778474888

Network Engineer with 5+ years of hands-on experience in resolving hardware and software implementation, configuration, troubleshooting, infrastructure, and security issues and concerns.. Led teams of 5-15 people in reducing downtime, improving network speeds, and reducing costs.

**PROFESSIONAL EXPERIENCE**

**RIVAN INSTITUTE —** Rivan Building II, Makati City

**Network Engineer**

* Worked closely and collaborated with the leadership team to improve wired/ wireless network infrastructure, resulting in improved uptime of 99.99%.
* Drove operational improvements, increasing network efficiency by 11%.
* Administered the network expansion into ten new countries in Europe.
* Reviewed, audited, and onboarded 50+ external vendors into the network to expertly handle and streamline billions of concurrent network requests.
* Headed and supervised a team of 2 full-time employees and one contractor.

**RIVANIT —** Rivan Building III, Cebu City

**Network Engineer**

* Promoted within 18 months due to strong performance and organizational impact
* Deployed on-premises platforms Arista and Fortinet for 110 client accounts.
* Positioned and maintained AWS Direct Connect and VPC to improve bandwidth throughput and reduce clients’ network costs by 17% on average
* Implemented regular alerting and monitoring of network performance which reduced network down-time by 11% through quicker response times.
* Worked with 10+ clients to build robust firewalls using FortiManager and FortiGate, enabling seamless work for employees while accessing resources.

**RIVANIT —** Rivan Building I, Mendiola, Manila

**Network Support Engineer**

* Provided first and second-level escalation support for network, telecommunications, and security issues, employing high-quality service.
* Performed initial analysis of 100+ network issues while resolving and escalating as needed to ensure business operations productivity.
* Promptly conducted scheduled Juniper upgrades and configuration changes twice a week without service downtime to maintain service quality.
* Lead 10+ major network projects by spearheading and managing detailed network design and implementation to ensure on-time project delivery.
* **Tip to jobseeker:** Bullet points should be in format [Action Verb] [Accomplishment] [Metric]; e.g. Developed x that led to y% improvement

**EDUCATION**

Resume Worded University**,** San Francisco, CA2012

**MS in Computer and Network Security**

* Awards: Resume Worded Teaching Fellow (only 5 awarded to class), Dean’s List 2012 (Top 10%)

**SKILLS & OTHER**

Skills: LAN/ WAN, TCP/ IP Networking, FortiManager & FortiGate, Amazon EC2 & Direct Connect, Routing protocols - BGP, OSPF, ECMP, MPLS, Cisco NEXUS / ISE / Prime (WiFi)