**Rivan Alumni**

**Network Engineer**

Rivan Building II, Makati City • [rivaninstitute@gmail.com](mailto:rivaninstitute@gmail.com) • 09778474888 • facebook.com/**RivanInstitute**/

To be a highly-sought after Network Engineer with hands-on experience in resolving hardware and software implementation, configuration, troubleshooting, infrastructure, and security issues and concerns.. Led teams of 5-15 people in reducing downtime, improving network speeds, and reducing costs.

**PROFESSIONAL EXPERIENCE**

RIVAN INSTITUTE — Rivan Building II, Makati City

**Network Engineer**

* Design, Plan and Implement a Converged Network with secured WIFI, VoIP, Fiber Optic and Cat6 Network deployment using open source and Cisco equipment.
* Configure and implement basic Network Services such as private DNS, Active Directory, Radius, LDAP, secured DHCP and basic IP routing.
* Installed, configured and troubleshooting of medium sized Network with 9300/3850/3560 Layer 3 switches and IOx Based linux Cisco routers with CUCM call manager as voice systems.
* Maintain and administer a Linux based CRM and incident response systems for customer service-based SLA implementation using standard ITSM tools and framework.
* Designed an IPv4/IPv6 Network and provisioning for network transition to hybrid cloud environment using Azure/AWS SSO with office 365 systems.

**RIVAN INSTITUTE —** Rivan Building II, Recto Manila

**Network Engineer**

* Deployed on-premises platforms with IP routing protocols EIGRP/OSPF as an IGP and BGP for the internet EDGE as well as implement basic QoS and load balancing.
* Maintains and optimizes Switching network using industry protocols including STP, rSTP and MiSTP and migration to Nexus based Fabric switches.
* Worked with 10+ clients to build robust firewalls using FortiManager and FortiGate, enabling seamless work for employees while accessing resources.

**Network Support Engineer**

* Provided first and second-level escalation support for network, telecommunications, and security issues, employing high-quality service.
* Performed initial analysis of 100+ network issues while resolving and escalating as needed to ensure business operations productivity.
* **Tip to jobseeker:** Bullet points should be in format [Action Verb] [Accomplishment] [Metric]; e.g. Developed x that led to y% improvement

**EDUCATION**

Resume Worded University**,** San Francisco, CA2012

**MS in Computer and Network Security**

* Awards: Resume Worded Teaching Fellow (only 5 awarded to class), Dean’s List 2012 (Top 10%)

**SKILLS & OTHER**

Skills: LAN/ WAN, TCP/ IP Networking, FortiManager & FortiGate, Amazon EC2 & Direct Connect, Routing protocols - BGP, OSPF, ECMP, MPLS, Cisco NEXUS / ISE / Prime (WiFi)