

Dublin City University School of Computing ETHICS COMMITTEE (SEC)

NOTIFICATION FORM FOR LOW-RISK PROJECTS AT UNDERGRADUATE OR TAUGHT MASTERS LEVELS

Please read the following information carefully before completing your application. Failure to adhere to these guidelines will make your submission ineligible for review.

- 1. Download this form, complete the appropriate fields, attach additional pages (e.g. plain language statement) as appropriate and save as a PDF file
- 2. Completed applications must be uploaded to your School of Computing GitLab repo, and must be located in "docs/ethics.pdf".
- 3. Your SUPERVISOR will then be notified automatically and must approve your approach initially.
- 4. Your application should consist of <u>one electronic file (PDF) only</u>. The completed application must include this form and also must incorporate all supplementary documentation, especially that being given to the proposed participants e.g consent forms, plain English language statement. It must be proofread and spell-checked before submission.
- All sections of the application form must be answered as instructed and within the word limits given.
- 6. Your ethics approval submission will be circulated to the School's Research Ethics Committee and you will be notified if/when it is approved
- All projects must have either a derogation from an ethics approval requirement (as determined by your supervisor) OR must have an approved ethics submission (this form), before work with human subjects commences.

Applications which do not adhere to these requirements will not be accepted for review and will require resubmission

Applications must be completed on this form; answers in the form of attachments will not be accepted, except where indicated. No hard copy applications will be accepted. The project <u>must not commence work with human subjects until written approval has been received from the School of Computing Ethics Committee (SEC).</u>

PROJECT TITLE	RentSpot - property renting application		

PROJECT SUPERVISOR(S)	Jane Kernan
START AND END DATE	January 2020 to May 2020

Please ensure that <u>all</u> supplementary information is included in your application (in one electronic copy). If questionnaire or interview questions are submitted in draft form, please indicate this by putting (draft) after YES. A copy of the final documentation must be submitted for final approval when available.

My application has been collated as one electronic file which includes the following documentation:	INCLUDED (mark as YES)	NOT APPLICABLE (mark as N/A)
Bibliography		N/A
Recruitment advertisement (How are you getting volunteers?)		N/A
Plain language statement/Information statement	YES	
Informed consent form		N/A
Personal Data Security Schedule https://www.dcu.ie/sites/default/files/info/3blank_data_security_schedule.xls	YES	
Evidence of external approvals related to the research		N/A
Questionnaire/Survey	YES	
Interview/Focus Group Questions	YES	
Debriefing material	YES	
Other (e.g. local government approval)	NO	

Please note:

- 1. Any amendments to the original approved proposal must receive prior SCEC approval.
- 2. As a condition of approval investigators are required to document and report immediately to SCEC any adverse events, any issues which might negatively impact on the conduct of the research and/or any complaint from a participant relating to their participation in the study

1.	ADMINISTRATIVE DETAILS		
	Project Type (select one): Undergraduate Project – Final Year	YES	
	Undergraduate Project – non-final Year		

Taught Masters (Practicum)

(projects at other levels, e.g. PhD or research Masters, should be approved by the University's REC if necessary)

1.1 INVESTIGATOR CONTACT DETAILS

SUPERVISOR(S): Your supervisor and other academic staff who are assisting, it should be clear who is the person who is carrying out the research procedures.

NAME	SCHOOL/UNIT	EMAIL	
Jane Kernan	School of Computing	jane.kernan@dcu.ie	

STUDENT(S):

NAME	SCHOOL/UNIT	EMAIL	
Maksims Kompanijecs	School of computing	maksims.kompanijecs2@m ail.dcu.ie	
Matthew Farrelly	School of computing	matthew.farrelly68@mail.d cu.ie	

DECLARATION BY SUPERVISOR(S)

The information contained herein is, to the best of my knowledge and belief, accurate. I have read the University's current research ethics guidelines, and accept responsibility for the conduct of the procedures set out in the attached application in accordance with the form guidelines, the SCEC guidelines (https://www.dcu.ie/researchsupport/researchethics.shtml), the University's policy on Conflict of Interest, Code of Good Research Practice and any other condition laid down by the Dublin City University Research Ethics Committee. I have attempted to identify all risks related to the research that may arise in conducting this research and acknowledge my obligations and the rights of the participants.

If there exists any affiliation or financial interest for researcher(s) in this research or its outcomes or any other circumstances which might represent a perceived, potential or actual conflict of interest this should be declared in accordance with Dublin City University policy on Conflicts of Interest.

I and my co-investigators or supporting staff have the appropriate qualifications, experience and facilities to conduct the research set out in the attached application and to deal with any emergencies and contingencies related to the research that may arise.

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ate:	

2. PROJECT OUTLINE

2.1 SIMPLE DESCRIPTION (Max. 300 words)

Please outline, in terms that any non-expert would understand, what your research project is about, including what participants will be required to do. Please explain any technical terms or discipline-specific phrases.

We plan to make a property listing application where our users, tenants and landlords, can create user profiles. Our users can update their profiles with documents verifying their identity and supporting reference material. Tenant users will be able to apply for property viewings and landlords can find new tenants easily.

2.2 AIMS OF AND JUSTIFICATION FOR THE RESEARCH (Max. 400 words)

State the aims and significance of the project. Where relevant, state the specific hypothesis to be tested. Please provide a brief description of background research, a justification as to why this research project should proceed in that context and an explanation of any expected benefits to the community. NB – all references cited should be listed in an attached bibliography.

We feel that the current method of finding a property to lease is outdated, we think that creating user profiles that will have a dynamic search based on the criteria that has been uploaded would eradicate some of the slow processes. ********

2.3 DESCRIBE THE METHODOLOGY BEING USED TO ACHIEVE YOUR STATED AIMS

Provide an outline of the proposed method and state who is doing which task – include details of data collection techniques, the tasks participants will be asked to do, the estimated time commitment involved, and how data will be analysed. If the project includes any procedure which is beyond already established and accepted techniques please include a description of it. There should be enough detail provided to facilitate ethical review, but applicants are encouraged to keep it as succinct as possible.

We plan to achieve this by having research interview with different customer segments, and by having landlords and tenants fill out a questionnaire

2.4 PARTICIPANT PROFILE

Provide the number, age range and source of participants. Please provide a justification of your proposed sample size. Please provide a justification for selecting a specific gender, age, or any other group if this is done in your project.

Our Participant profile will be people who are living in rented accommodation and landlords who are leasing properties.

2.4(a) PARTICIPANT VULNERABILITY

Are some or all of participants vulnerable in any way? (e.g by virtue of the group they belong to, people who have undergone traumatic or adverse emotional events, people with diminished cognitive ability, power relations between researchers and participants etc.)? If they are, state what this vulnerability (or vulnerabilities) is and justify why this research is being done with such participants.

No	

2.4(b) CHILD PARTICIPANTS (anyone under 18 years old)

If your participants include children, you must confirm that you are in compliance with the research specific guidelines as detailed in "Keeping Children Safe - Policies and Procedures supporting Child Protection at DCU" - available at: https://www4.dcu.ie/sites/default/files/policy/157%20-%20child protection handbook rev1%282%29%281%29.pdf

Please indicate your compliance with the following guidelines:		
We confirm that we have read and agree to act in accordance with the DCU Child Protection policy and procedures	YES	
We confirm that we have put in place safeguards for the children participating in the research	YES	
We confirm that we have supports in place for children who may disclose current or historical abuse (whether or not this is the focus of the research)	YES	

2.5 EXPLAIN HOW PARTICIPANTS ARE TO BE RECRUITED

Please provide specific details as to how you will be recruiting participants. How will people be informed that you are doing this research? How will they be approached and asked if they are willing to participate? If you are mailing or phoning people, please explain how you have obtained their names and contact details. If a recruitment advertisement is to be used, please ensure you attach a copy to this application.

We will reach out to tenant and landlord research participants by posting our questionnaire on social media platforms asking people to complete. We will also reach out to known tenants to conduct interviews and reach out to their landlords in hopes they will have an interview with us too.

2.6	PLEASE EXPLAIN WHEN, HOW, WHERE, AND TO WHOM RESULTS WILL BE DISSEMINATED INCLUDING WHETHER PARTICIPANTS WILL BE PROVIDED WITH ANY INFORMATION AS TO THIS FINDINGS OR OUTCOMES OF THE PROJECT?

2.7 ARE OTHER APPROVALS REQUIRED TO GAIN ACCESS TO ANOTHER LOCATION, ORGANISATION ETC.? (e.g. a School or company)

YES or NO
NO

(If YES, please specify from whom and attach a copy of the approval documentation. If this is not yet available, please explain when this will be obtained.)

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3. RISK AND RISK MANAGEMENT

3.1 JUSTIFICATION OF STATED LEVEL OF RISK TO RESEARCH PARTICIPANTS

You must provide a justification for the stated level of risk, as indicated on the cover page of your application. Note that the level of risk may be influenced by the vulnerability of the research group, the methods employed and the nature of the research itself. For further information on risk levels, please refer to the Levels of Review information on the website: https://www.dcu.ie/researchsupport/researchethics.shtml

NO			

3.2 DOES THE RESEARCH INVOLVE:

	YES or NO
use of a questionnaire? (attach copy)? https://docs.google.com/document/d/1Yrsn5ElvT7j5M0MuyBUBAhBey92PrU3Jwl9m08JHg-M /edit?usp=sharing	YES
interviews (attach interview questions)? https://docs.google.com/document/d/1Yrsn5ElvT7j5M0MuyBUBAhBey92PrU3Jwl9m08JHg-M/edit?usp =sharing	YES
observation of participants without their knowledge?	NO
 participant observation (provide details in section 2)? 	NO
audio- or video-taping interviewees or events?	NO
 access to personal and/or confidential data (including student, patient or client data) without the participant's specific consent? 	NO
 administration of any stimuli, tasks, investigations or procedures which may be experienced by participants as physically or mentally painful, stressful or unpleasant during or after the research process? 	NO
 performance of any acts which might diminish the self-esteem of participants or cause them to experience embarrassment, regret or depression? 	NO
investigation of participants involved in illegal activities?	NO
procedures that involve deception of participants?	NO
administration of any substance or agent?	NO
use of non-treatment of placebo control conditions?	NO
collection of body tissues or fluid samples?	NO
collection and/or testing of DNA samples?	NO
participation in a clinical trial?	NO
administration of ionising radiation to participants?	NO

3.3	POTENTIAL RISKS TO PARTICIPANTS AND RISK MANAGEMENT PROCEDURES 7, as far as possible, all potential risks to participants (physical, psychological, social, legal, economic, etc.), associated with						
lueniny	the proposed research. Please explain what risk management procedures will be put in place to minimise these risks.						
	No						
3.4	ARE THERE LIKELY TO BE ANY BENEFITS (DIRECT OR INDIRECT) TO PARTICIPANTS FROM THIS RESEARCH?						
	YES or NO						
	No No						
	(If YES, provide details.)						
3.5 Examp	ARE THERE ANY SPECIFIC RISKS TO RESEARCHERS? les include use of dangerous materials, asking certain types of questions, research being undertaken in certain locations						
	researchers working alone in isolated areas, etc. YES or NO						
	No						
	(If YES, please describe and explain what risk management procedures will be put in place to minimise these risks.)						
3.6	DEALING WITH ADVERSE/UNEXPECTED OUTCOMES Please describe what measures/protocols you have put in place in the event that there are any unexpected outcomes on						
	adverse effects to participants arising from involvement in the project.						
	N/A						
3.7	HOW WILL THE CONDUCT OF THE PROJECT BE MONITORED? explain how the supervisor will monitor the conduct of the project (especially where several people are involved in recruiting						

Please explain how the supervisor will monitor the conduct of the project (especially where several people are involved in recruiting or interviewing, administering procedures, etc.) to ensure that it conforms with the procedures set out in this application

We will have frequent meetings with our supervisor to review our questioning material to ensure it conforms the procedures set out in this application.

Depend	ling on risks to participants you may need to consider having additional support for participants during/after the study. Consider whether your project would require additional support, e.g., external counselling available to participants. Please advise what support will be available.
	No
3.9	DO YOU PROPOSE TO OFFER PAYMENTS OR INCENTIVES TO PARTICIPANTS? YES or NO No
	(If YES, please provide further details.)
3.10	DO ANY OF THE RESEARCHERS ON THIS PROJECT HAVE A PERSONAL, PHILOSOPHICAL, FINANCIAL OR COMMERCIAL INTEREST IN ITS OUTCOME THAT MIGHT INFLUENCE THE INTEGRITY OF THE RESEARCH, OR BIAS THE CONDUCT OR REPORTING OF THE RESEARCH, OR UNDULY DELAY OR OTHERWISE AFFECT THEIR PUBLICATION? YES OF NO
	No No
(If YES,	please specify how this conflict of interest will be addressed.)
4.	CONFIDENTIALITY/ANONYMITY
4.1	WILL THE IDENTITY OF THE PARTICIPANTS BE PROTECTED?
	YES or NO
	Yes
	(If NO, please explain why.)

IF YOU ANSWERED YES TO 4.1, PLEASE ANSWER THE FOLLOWING QUESTIONS:

4.2 HOW WILL THE ANONYMITY OF THE PARTICIPANTS BE RESPECTED?

Please bear in mind that where the sample size is very small, it may be impossible to guarantee anonymity/confidentiality of participant identity. Participants involved in such projects need to be advised of this limitation in the Plain Language Statement/Information Sheet. If you intend to fully anonymize the data, please provide details

In order to guarantee anonymity, no personal data will be collected - such as biographical information or current living information

4.3 LEGAL LIMITATIONS TO DATA CONFIDENTIALITY

Participants need to be made aware that confidentiality of information provided cannot always be guaranteed by researchers and can only be protected within the limitations of the law - i.e., it is possible for data to be subject to subpoena, freedom of information claim or mandated reporting by some professions. This information should be included in your Plain Language Statement and Informed Consent Form. Depending on the research proposal and academic discipline, you may need to state additional specific limitations.

State how and where participants will be informed of these limitations

Upon completion of RentSpot questionnaires and prior research interviews taking place, we will ask our candidates to agree to our terms and conditions with regards to conducting field research. All data collected will not be assigned to a name but rather a customer segment ensuring anonymity.

5. PERSONAL DATA - COMPLIANCE WITH THE GENERAL DATA PROTECTION REGULATION

Personal data is data relating to a living individual (i.e. the 'Data Subject') who is, or can be, identified either from the data itself or from the data in conjunction with other information that is in, or is likely to come into, the possession of the 'Data Controller' (i.e. DCU and its constituent units e.g. research teams etc.). Further information on personal data is available from the DCU Data Protection Unit at https://www.dcu.ie/ocoo/dp/guides.shtml

5.1 IS PERSONAL DATA BEING PROCESSED AS PART OF THIS PROJECT?

YES or NO
Yes

If YES, Please indicate your compliance with the following guidelines:			
We confirm that we have read and agree to act in accordance with DCU Data Protection Unit guidance and procedures regarding personal data	YES		
We confirm that we have put in place a Personal Data Security Schedule (PDSS) for the project and have attached it to this application	YES		

Please see the GDPR and the Research Ethics Process section of the <u>SCEC main webpage</u> for quidance

IF YOU ANSWERED YES TO 5.1, PLEASE ANSWER THE FOLLOWING QUESTIONS:

5.2 WHAT KIND OF PERSONAL DATA IS BEING PROCESSED?

Note special categories of personal data include health data, genetic data and/or data relating to ethnicity/race of participants, their sex lives and/or sexual orientation

N/A			

5.3 WILL ANONYMISATION/PSEUDONYMISATION OF THE PERSONAL DATA BE UNDERTAKEN?

YES or NO

NO

(If NO, please explain why.)

We will not be collecting personal information in this research campaign, we hope to find our customer segments pains and help offer a solution based on our interview and questionnaire findings.

6. DATA/SAMPLE STORAGE, SECURITY AND DISPOSAL

For the purpose of this section, "Data" includes that in a raw or processed state (e.g. interview audiotape, transcript or analysis). "Samples" include body fluids or tissue samples.

6.1 HOW AND WHERE WILL THE DATA/SAMPLES BE STORED?

Note that the SCEC recommends that all data be stored on campus – please justify any off-site storage.

We will create an electronic document, and add and analyze findings as our research progresses. This document will be stored on our Google Drives, so that both of us can access is throughout research and development.

6.2 WHO WILL HAVE ACCESS TO DATA/SAMPLES?

If people other than the main researchers have access, please name who they are and explain for what purpose.

Matthew Farrelly Maksims Kompanijecs Jane Kernan

6.3 HOW LONG IS THE DATA TO BE HELD/RETAINED FOR?

Note that with very few exceptions **personal data** may not be retained indefinitely. It is up to the unit or research team to establish an upper retention limit for each category of personal data under its control.

Data will be retained until RentSpot Prototype has been developed.

6.4 IF DATA/SAMPLES ARE TO BE DISPOSED OF, PLEASE EXPLAIN <u>HOW, WHEN</u> AND <u>BY WHOM</u> THIS WILL BE DONE?

Note that simply deleting files is not sufficiently secure. The additional steps to be taken to maintain data security should be given.

Personal data must be disposed of in a safe and secure manner at the end of its retention period. If the data is stored in a: a) paper based format then shredding or disposal via a secure bin is recommended; or b) if it is stored in an electronic based format then deletion of the record or full anonymization of the data is recommended. If data/samples are NOT being disposed of, please justify this decision.

All of the data gathered from this research will be disposed at the end of May, this will be achieved by deleting the document and it will be done by Matthew Farrelly

7. PLAIN LANGUAGE STATEMENT (Attach to this document. Approx. 400 words)

A Plain Language Statement (PLS) should be used in all cases. This is written information in plain language that you will be providing to participants, outlining the nature of their involvement in the project and inviting their participation. The PLS should specifically describe what will be expected of participants, the risks and inconveniences for them, and other information relevant to their involvement. Please note that the language used must reflect the participant age group and corresponding comprehension level – if your participants have different comprehension levels (e.g. both adults and children) then separate forms should be prepared for each group. The PLS can be embedded in an email to which an online survey is attached, or handed/sent to individuals in advance of their consent being sought. See link to sample templates on the website:

https://www.dcu.ie/researchsupport/ethicsapproval.shtml

PLEASE CONFIRM WHETHER THE FOLLOWING ISSUES HAVE BEEN ADDRESSED IN YOUR PLAIN LANGUAGE STATEMENT/ INFORMATION SHEET FOR PARTICIPANTS:

	YES or NO		
Introductory Statement (Supervisor and student names, school, title of the research)			
What is this research about?	YES		
Why is this research being conducted?	YES		
What will happen if the person decides to participate in the research study?	YES		
How will their privacy be protected?	YES		
How will the data be used and subsequently disposed of?			
What are the legal limitations to data confidentiality?			
What are the benefits of taking part in the research study (if any)?			
What are the risks of taking part in the research study?			
Confirmation that participants can change their mind at any stage and withdraw from the study	YES		
How will participants find out what happens with the project?	YES		
Contact details for further information (including SCEC contact details)	YES		
Details relating to GDPR Compliance if Personal Data is being sought	YES		

If any of these issues are marked NO, please justify their exclusion:

8. INFORMED CONSENT FORM (Attach to this document. Approx. 300 words)

In most cases where interviews or focus groups are taking place, an Informed Consent Form is required. This is an important document requiring participants to indicate their consent to participate in the study, and give their signature. If your participants are minors (under 18), it is best practice to provide them with an assent form, while their parents/guardians will be given the Informed Consent Form. In cases where an anonymous questionnaire is being used, it is enough to include a tick box in the questionnaire (underneath the information section for participant), where participants can indicate their consent.

See link to sample templates on the website: https://www.dcu.ie/researchsupport/ethicsapproval.shtml

NB – IF	AN INFORMED	CONSENT	FORM IS NO	T BEING USE), THE REASO	N FOR THIS MUS	ST BE JUSTIF	IED HERE.

Questions - Tenant

- 1. Do you live in rented accomodation? If Yes, Where?
- 2. How long are you living in rented accomodation?
- 3. How much does the rent cost monthly?
- 4. Have you recently moved property? Describe the experience if yes.
- 5. What rental marketplace did you use to help find your new property?
- 6. What are some of the biggest issues involved with leasing a property?
- 7. From 1 to 5, how difficult is to get a lease on a property?

Landlord - Questions

- 1. How long have you been letting out properties?
- 2. How many properties do you let?
- 3. What are some of the biggest issues involved with letting a property?
- 4. Do you find it difficult to find new tenants? If Yes, why?
- 5. What market place do you advertise you vacant properties on?
- 6. If you were to enhance the property rental marketplace in your favor, what feature would you add?