

Alexei Znamensky

Curriculum Vitæ / Resumé

Contact

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Skills

Management Proven capacity for leadership and team working
8+ years of experience in leadership positions
Conflict Management/Motivation/Inspiring

System Administration Experience installing, configuring, programming and managing IBM WebSphere software
Experience assessing and tuning performance
Experience in Unix/Linux administration since 1995

Development Experience with Java Enterprise platform since 2000, also in Perl, Python, bash, some PHP and some groovy.

Training Experience in teaching technical courses since 1998
Main courses taught: IBM WAS v4/v5/v6, Java, Linux, Unix
Development of training materials

Languages Portuguese: Fluent (native)
English: Fluent (reading, writing, speaking)
Spanish: Intermediate (reading, writing, speaking)
German: Beginner (reading, speaking)
French: Beginner (reading)

Experience

Mobile Responsible for the Reliability area, providing solutions to sustain the 24x7 operation of the company, sending around 50 million SMS messages/day, and performing around 100 million billing transactions/day. Implementing alarms remediation, and improved response times for 2nd level teams using better notification tools and processes.

Reliability Manager
Campinas, Brazil (May/2016 - current)
Buenos Aires, Argentina (Jun/2014 – May/2016)

Production Support Manager
Campinas, Brazil (Oct/2012 – Jun/2014)

Interaction with other areas, including Business, Development & Support teams in other countries, as well as clients and service providers.

Production Support Manager Campinas, SP (Oct/2012 – Jun/2014)	Responsible for the Movel's Support team, grew a 3-people team into a 24x7 operation. Automated many workflows, created and destroyed a number of processes for the team. Reinvented the team a couple of times, interviewed some hundreds of people. Implemented SLA models and agile patterns like Kanban.
IBM Brazil Senior IT Specialist São Paulo, SP (Mar/2011 – Sep/2012)	Provided consulting services for a number of different clients, primarily on BPM solutions, in and around IBM Business Process Manager and its underlying WebSphere Application Server infrastructure: from installation, to configuration advice and performance analysis, to troubleshooting and problem determination.
Cognizant Tech Solutions Senior Support Analyst São Paulo, SP (Nov/2009 – Mar/2011)	Allocated full-time at Avon Cosmetics Brazil. IBM WAS Administrator multi-platforms (except z/OS) Support for development teams onshore, near-shore & off-shore. Did some Linux and AIX administration, using server configuration automation (cfengine).
IBM Brazil Senior IT Specialist Hortolândia, SP (Apr/2005 – Nov/2009)	Have worked in a handful different projects, eventually leading the administration team in some of them, maintaining, building and deploying J2EE applications, providing level 3 & 4 support for IBM off-shore projects using IBM WAS v5.x & v6.x, Portal Server v6.x, playing along with teams in Brazil, USA, India and Europe.
Elosoft Informática LTDA J2EE Consultant Blumenau, SC (May/2004 – Apr/2005)	Development of a J2EE application using a MDA technology enabled tool.
Instituto Brasileiro de Tecnologia Avançada (IBTA) Training Program Manager São Paulo, SP (Dec/2001 – May/2004)	Responsible for Linux, Java and e-business training areas, taking care of technical, logistics and financial aspects. Assisted achieving partnerships with big players of the market, including Sun and IBM.
Spectrum Engenharia LTDA System Analyst São Paulo, SP (Abr/2001 - Nov/2001)	Open-Source systems integration Development with BEA Weblogic, produced a small persistence layer.
SQA J2EE Programmer São Paulo, SP (Abr/2000 – Mar/2001)	J2EE development using Inprise (currently Borland) platform.
Luz Engenharia Financeira Programmer São Paulo, SP (Out/1999 – Mar/2000)	Development of Risk Analysis software for Financial Industry using Delphi.
Laboratório de Sistemas Integráveis (LSI-EPUSP) System Administrator São Paulo, SP (Fev/1994 – Out/1999)	Systems, Networking & Security Administrator, working with Solaris, IRIX, Linux and AIX Unix Teacher Intern – Parallel Computing Development

Communities

São Paulo Perl Mongers http://sao-paulo.pm.org/ São Paulo, SP (since May/2008)	Group leader (May/2011 – Feb/2013) Active member of the mailing list Author of a number of Perl modules, at metacpan.org/author/RUSOZ
Sociedade de Usuários Java (SouJava) http://www.soujava.org.br/ São Paulo, SP (since Oct/1998)	Organization (Oct/1998 – Jul/2002) Administration and support on events. Administration of the group server www.soujava.org.br

Certifications

IBM Certified System Administrator – WAS ND 6.0
on November, 29th 2005
Application Dev. with IBM WebSphere Studio, V5.0
on March, 18th 2004
Sun Certified Web Component Dev. for J2EE 1.3
on March, 19th 2004
Sun Certified Java Programmer for Java 1.4
on July, 31st 2003
Linux Professional Institute Certification Level 2
on June 30th 2003 (LPI000022682, 97fgfk3m5a)
Linux Professional Institute Certification Level 1
on October, 23rd 2002 (LPI000022682, 4mmh2lw3lg)

Education

<i>Graduated</i> Dec 2009	Gestão de Negócios na Pequena e Média Empresa (Business Management in Small and Medium Enterprises) Universidade Anhembí-Morumbi São Paulo, SP
<i>Not completed</i>	Ciência da Computação (BsC Computer Sciences) Instituto de Matemática e Estatística da USP São Paulo, SP
<i>High School</i> Dec 1992	Colégio Marista de Brasília, Brasília, DF