

# Alexei Znamensky

## Curriculum Vitæ / Resumé

### Contact

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### Skills

Management	Proven capacity for leadership and team working 8+ years of experience in leadership positions Conflict Management Inspiring motivation
Process Management	Discovery of Business Processes for documentation and automation Development of BPM based solutions Deployment of BPM solutions using IBM BPM suite
System Administration	Experience installing, configuring and managing IBM software, such as: Business Process Manager 7.5.x, WebSphere Application Server v5, v6.x and v7, WebSphere Portal Server v6.0 e v6.1, DB2 Enterprise Server v8 e v9 on Unix/Linux Experience assessing and tuning performance Experience in Unix/Linux administration since 1995
Development	Solid background in Object Oriented Programming Experience with Java platform since 1999 Experience with Java Enterprise platform since 2000 Good understanding of the best-practices in development, including Design-Patterns, Component programming Fair experience with SCM tooling: git, cvs, Rational ClearCase & Rational ClearQuest Experience with MDA development tools
Training	Experience in teaching technical courses since 1998 Main courses taught: IBM WAS v4/v5/v6, Java, Linux, Unix Development of training materials
Languages	Portuguese: Fluent (native) English: Fluent (reading, writing, speaking) Spanish: Intermediate (reading, writing, speaking) German: Beginner (reading, speaking) French: Beginner (reading)

## Experience

<b>Mobile</b> Production Support Manager Campinas, SP (Oct/2012 – to date)	<p>Responsible the Production Support team with 10 people and an external 24x7 call center. The team's scope includes (but it is not limited to) supporting and monitoring the company's platforms, applications and databases.</p> <p>Responsible for supporting an environment that sends 50 million SMS messages/day, and performs around 20-30 million billing transactions/day. Re-structured the area, bringing more visibility and efficiency, and reaching a higher level of quality in services and processes.</p> <p>Creation of an internal Automation group, to evolve and optimize the support processes.</p> <p>Interaction with other areas, including Business, Development &amp; support teams in other countries, as well as clients and service providers.</p>
<b>IBM Brazil</b> Senior IT Specialist São Paulo, SP (Mar/2011 – Sep/2012)	<p>Provided consulting services for a number of different clients, primarily on BPM solutions, in and around IBM Business Process Manager and its underlying WebSphere Application Server infrastructure: from installation, to configuration advice and performance analysis, to troubleshooting and problem determination.</p> <p>Has also been assigned to projects focusing in WSRR, Datapower and other technologies.</p>
<b>Cognizant Tech Solutions</b> Senior Support Analyst São Paulo, SP (Nov/2009 – Mar/2011)	<p>Allocated full-time at Avon Cosmetics Brazil.</p> <p>IBM WAS Administrator in platforms: Solaris, AIX, Linux and Windows. Support for development teams onshore, near-shore &amp; off-shore.</p> <p>Linux and AIX administration.</p> <p>Server configuration automation.</p>
<b>IBM Brazil</b> Senior IT Specialist Hortolândia, SP (Apr/2005 – Nov/2009)	<p>Have worked in a handful different projects, always in infrastructure roles, including building and deploying J2EE applications, level 3 &amp; 4 support for environments, encompassing IBM WAS v5.x &amp; v6.x, WebSphere Portal Server v6.x. All these projects were off-shore initiatives within IBM, involving international teams in Brazil, USA, India and Europe.</p> <p>WAS guru for the department (circa 300+ people)</p> <p>Leader of Administration team in 2 different projects</p>
<b>Elosoft Informática LTDA</b> J2EE Consultant Blumenau, SC (May/2004 – Apr/2005)	<p>Development of a J2EE application using a MDA technology enabled tool.</p>
<b>Instituto Brasileiro de Tecnologia Avançada (IBTA)</b> Training Program Manager São Paulo, SP (Dec/2001 – May/2004)	<p>Responsible for three training areas, namely Linux, Java and e-business, taking care of technical, logistics and financial aspects. Assisted achieving partnerships with big players of the market, including Sun and IBM.</p> <p>Led a team with 10 people, and also taught many different courses, including: SUN - SL110 Java Programming for Beginners; SUN - SL275 Java Programming Language; IBM - WF311 Servlet &amp; JSP Development with WSAD v5.x; IBM - WF351 EJB Development with WSAD v5; IBM - WF381 WebSphere App Server Administration v5</p> <p>Training Manager (Jun/2002 – Apr/2004)</p> <p>Teacher and Technical Writer, Java &amp; Linux (Dec/2001 – Jun/2002)</p>
<b>Spectrum Engenharia LTDA</b> System Analyst São Paulo, SP (Abr/2001 – Nov/2001)	<p>Open-Source systems integration</p> <p>Development with BEA Weblogic, produced a small persistence layer.</p>

<b>SQA</b> J2EE Programmer São Paulo, SP (Abr/2000 – Mar/2001)	J2EE development using Inprise (currently Borland) platform.
<b>Luz Engenharia Financeira</b> Programmer São Paulo, SP (Out/1999 – Mar/2000)	Development of Risk Analysis software for Financial Industry.
<b>Laboratório de Sistemas Integráveis (LSI-EPUSP)</b> System Administrator São Paulo, SP (Fev/1994 – Out/1999)	Systems, Networking & Security Administrator, working with Solaris, IRIX, Linux and AIX (Jun/1996 – Oct/1999) Unix Teacher – LSI courses (1997 – 1999) IRIX Teacher – partnership with Silicon Graphics Brazil (1997 – 1998) Intern – Parallel Computing Development (Feb 1994 – Jun 1996)

## Communities

<b>Sociedade de Usuários Java (SouJava)</b> <a href="http://www.soujava.org.br/">http://www.soujava.org.br/</a> São Paulo, SP (since Out/1998)	Organization (Oct/1998 – Jul/2002) Administration and support on events. Administration of the group server <a href="http://www.soujava.org.br">www.soujava.org.br</a>
<b>São Paulo Perl Mongers</b> <a href="http://sao-paulo.pm.org/">http://sao-paulo.pm.org/</a> São Paulo, SP (since May/2008)	Group leader (May/2011 – Feb/2013) Active member of the mailing list Author of a number of Perl modules, at <a href="http://metacpan.org/author/RUSSOZ">metacpan.org/author/RUSSOZ</a>

## Certifications

IBM Certified System Administrator – WAS ND 6.0  
on November, 29th 2005  
Application Dev. with IBM WebSphere Studio, V5.0  
on March, 18th 2004  
Sun Certified Web Component Dev. for J2EE 1.3  
on March, 19th 2004  
Sun Certified Java Programmer for Java 1.4  
on July, 31st 2003  
Linux Professional Institute Certification Level 2  
on June 30th 2003 (LPI000022682, 97fgfk3m5a)  
Linux Professional Institute Certification Level 1  
on October, 23rd 2002 (LPI000022682, 4mmh2lw3lg)

## Education

<b>Graduated</b> Dec 2009	Gestão de Negócios na Pequena e Média Empresa (Business Management in Small and Medium Enterprises) Universidade Anhembi-Morumbi São Paulo, SP
<b>Not completed</b>	Ciência da Computação (BsC Computer Sciences) Instituto de Matemática e Estatística da USP São Paulo, SP
<b>High School</b> Dec 1992	Colégio Marista de Brasília, Brasília, DF