March 23, 2022

Dear Hiring Manager,

Per conversations with Stuart Curley, Director of Architecture, I hereby submit my application to the job Automation and Orchestration Architect. My previous experiences in a number of different roles would be valuable to bring diversified perspectives to the job.

Ever since I was 10 or so and wrote my first computer programs, the act of coding always gave me that feeling of untapped possibilities, like a kid with a bucket full of Legos: I can do anything! Many years later, when I started working with computers, as opposed to just playing with them, I realised that it was not just that creative aspect that mattered to me, but also I noticed that I like finding the patterns into the situations, processes, jobs, etc. Every time I found a pattern, that was potentially another opportunity to exercise that creativity. Those forces drove me to many different roles in my career, from programming to system administration, to business processes consultant, support manager, and DevOps engineer, to mention a few.

For the last three years my job role has been fuzzily defined job as Automation Manager. Although there's never been a very specific charter associated to that, during that time my main task was to find automation opportunities in many different teams – at first in the ITOS team (IT Support before Fawkes-Runa split), then in ITSG as a whole, then the CSI team, now in the ITS Platform team.

My contributions range from creating a self-remediation system to assist support teams, to drafting a RBAC model for authentication across the entire organization, improving technical processes like reducing one the CI/CD of one of the mission critical systems from almost one hour to less than 15 minutes or creating Ansible playbooks to automate some of the Platform tasks, improving business processes (our local HR commented recently how I would always bring new ideas and ways to improve their procedures), among other examples.

I believe the organisation could benefit from that experience, and take it even further, by finding the patterns in Automation itself and then finding creative ways to improve on them, as well as diffusing that mindset to our teams.

Please consider my application for the role of **Automation and Orchestration Architect**.

Thank you in advance for your time and consideration. I am looking forward for your reply.

Yours sincerely,

Alexei Znamensky