

Alexei Znamensky

Curriculum Vitae

+64 27 204-4318 | russoz@gmail.com | Skype: russoz

<https://linkedin.com/in/alexeiz> | <https://github.com/russoz> | <https://www.facebook.com/alexei.znamensky>

Objective | A Site Reliability Engineering role supporting high-volume, mission-critical systems

Skills

Continuous Integration/ Delivery	Designing, improving & automating build and deployment processes Atlassian stack: Jira, Bitbucket/Stash, Bamboo, Crucible/Fisheye, Hipchat Also some experience with Jenkins Strong experience writing unit and integration tests
DevOps	Intermediate experience with vagrant Intermediate experience with ansible, puppet & chef Intermediate experience with docker & kubernetes Basic experience with AWS management
Systems & Applications Administration	Unix/Linux administration since 1995 (Solaris, IRIX, AIX, Debian, RedHat, Ubuntu) Assessing and tuning SO and apps performance Installing, configuring, programming and managing Java-based application servers Large experience in troubleshooting
Support	Systems monitoring (mostly icinga, nagios & zabbix) JIRA administration Automation of first-response to incidents with remediation systems
Development	Advanced experience with python & bash Intermediate experience with Java Enterprise for over 15 years Intermediate experience with Functional programming Security-aware mindset (though not a specialist in the field) Queue systems: RabbitMQ, IBM MQ
Training	Experience in teaching technical courses since 1998
Languages	Portuguese: Fluent (native) English: Fluent (reading, writing, speaking) Spanish: Advanced (reading, writing, speaking)

Experience *(Highlights only, full listing at LinkedIn)*

timbre Digital ITO Automation Manager Feb/2019 – Current Delivery Services Engineer Auckland, NEW ZEALAND Feb/2017 – Current	As ITO Automation Manager, responsible for continuously improving business and technical processes within the IT Operations area, by optimising such processes and/or developing supporting systems. Delivering a system for automated remediation of alert events to reduce the strain on the ITO Support teams across all timezones. As Delivery Services Engineer, responsible for providing tools and processes for the build and deployment process at global scale. Mostly using Atlassian stack plus a number of in-house developed python applications.
Movile Reliability Manager Campinas, BRAZIL (2 yrs at ARGENTINA) Oct/2012 – Sep/2016	Responsible for the Reliability area, leveraging services and tools to sustain a 150 million transactions/day operation, 24x7x365. Implemented alarms remediation, and improved response times for 2 nd level teams using better notification tools and processes. The area throughput grew from ~500 tickets/month by the end of 2011 to ~6000/tickets/month by mid-2016, with presence in two countries, while implementing SLAs for our customers. Interaction with clients, service providers, business teams and technical teams across Latin America. Automated many workflows, created and destroyed a number of processes for the team. Reinvented the team a couple of times, interviewed some hundreds of people. Implemented agile patterns like Kanban.
IBM Brazil Senior IT Specialist 2011 – 2012	Provided consulting services for a number of different clients, primarily on BPM solutions, in and around IBM Business Process Manager and its underlying WebSphere Application Server infrastructure: from installation, to configuration advice and performance analysis, to troubleshooting and problem determination.
Cognizant Senior Support Analyst 2009 – 2011	Allocated full-time at Avon Cosmetics Brazil. IBM WAS Administrator multi-platforms (except z/OS), providing support for development teams in 3 continents. Did some Linux and AIX administration, using server configuration automation with cfengine.

IBM Brazil <i>Senior IT Specialist</i> 2005 – 2009	Worked in a handful different projects, eventually leading the administration team in some of them, maintaining, building and deploying J2EE applications, providing level 3 support for IBM off-shore projects using IBM WAS v5.x & v6.x, Portal Server v6.x, along with dev and content teams in Brazil, USA, India and Europe.
LSI-EPUSP <i>System Administrator</i> 1994 – 1999	Systems, Networking & Security Administrator, working with Solaris, IRIX, Linux and AIX Unix Instructor Intern – Parallel Computing Development
Communities	
São Paulo Perl Mongers http://sao-paulo.pm.org/ since May/2008	Active member since 2008 Group leader (May/2011 – Feb/2013) Author of a few Perl modules, at http://metacpan.org/author/RUSSOZ
SouJava http://www.soujava.org.br/ since Oct/1998	Founding member, Organization (Oct/1998 – Jul/2002) Administration and support on events. Administration of the group server www.soujava.org.br
Certifications	
	IBM Certified System Administrator – WAS ND 6.0 on November, 29th 2005 Sun Certified Web Component Developer for J2EE 1.3 on March, 19th 2004 Sun Certified Java Programmer for Java 1.4 on July, 31st 2003 Linux Professional Institute Certification Level 2 on June 30th 2003 (LPI000022682, 97fgfk3m5a) Linux Professional Institute Certification Level 1 on October, 23rd 2002 (LPI000022682, 4mmh2lw3lg)
Education	
Graduated Dec 2009	Gestão de Negócios na Pequena e Média Empresa (Business Management in Small and Medium Enterprises) Universidade Anhembi-Morumbi São Paulo, SP
Not completed	Ciência da Computação (BsC Computer Sciences) Instituto de Matemática e Estatística da USP São Paulo, SP
High School Dec 1992	Colégio Marista de Brasília, Brasília, DF
Other Interests	languages, etymology, humans, consciousness, archery, teaching, sailing, history, geography, philosophy, music, automation, open source, robots, sci-fi