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AIRCON

**1.1 ABOUT US**

Our project aims to create an Electronics Tools Repair Management System (AIRCON)

to streamline the process of electronics tools repair for our clients.

**1.2 OUR Objectives:**

. Provide a platform for clients to register issues with their electronics tools.

. Enable clients to submit details such as name, location, email, and tools for repair.

. Allow admins to review and respond to client requests.

. Facilitate communication between clients and admins through email.

**1.3 Scope:**

The system will cover the entire repair process from client registration to tool submission,

admin review, and email communication. And they will focus on managing the information flow efficiently and

how they go fix that tool.

**2. System Architecture:**

**2.1 Frontend:**

The system will have a user-friendly web interface for clients and a dashboard for admins.

**2.2 Backend:**

A robust backend system will handle client requests, tool submissions, and communication.

**2.3 Database**:

And i'm using microsoft workbench in a relational database that will store client details,

tool information, and communication logs.

2.4 Communication Infrastructure:

Integration with email services for seamless communication between clients and admins.

3. User Roles:

**3.1 Client:**

. Registers and logs in.

. Submits tools for repair.

. Tracks repair status.

. Receives email notifications.

**3.2 Admin:**

. Reviews client submissions.

. Responds to clients via email.

. Manages repair status.

**Thank you Trusting us.**