

# Country Delight – Quality Overview

Quality

Complaint

Profit Loss

Page 1

1M

Total Unit Check

0.66

Adulteration Fail %

0.66

Hygiene Fail %

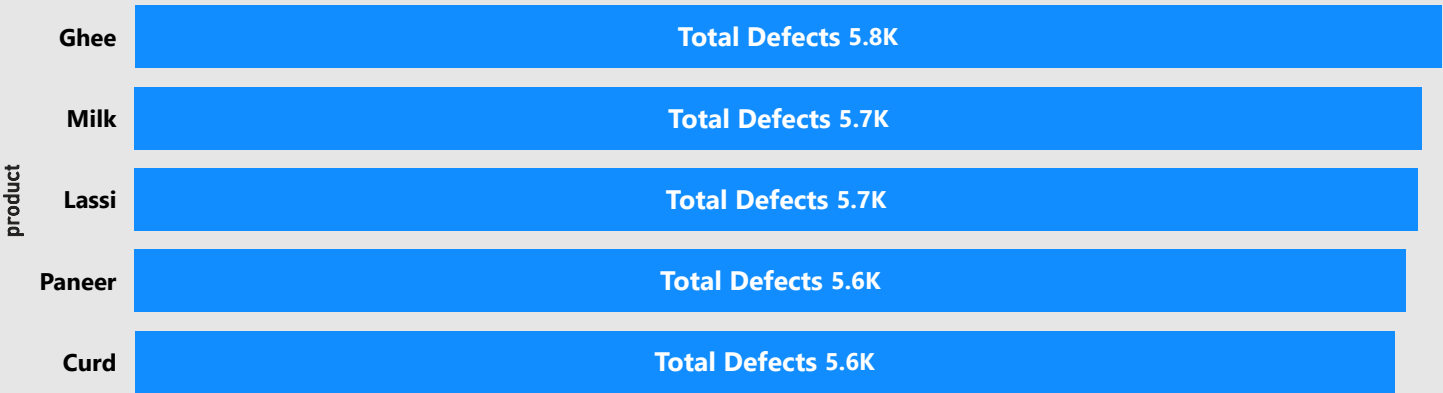
14.02

Avg Delivery Time

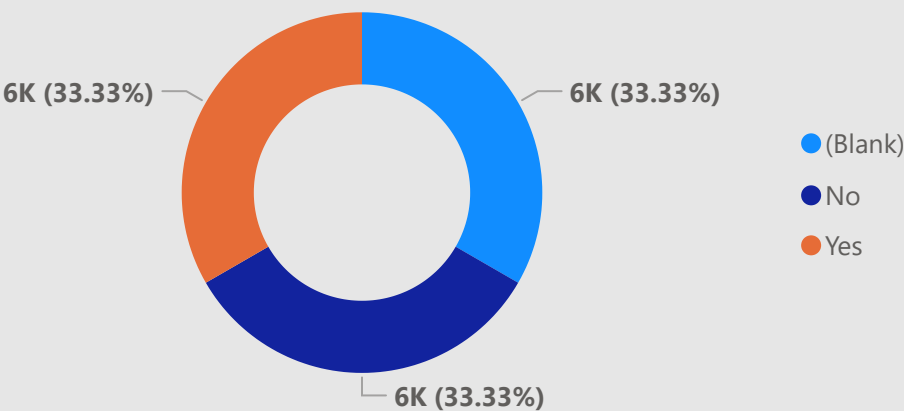
5650

Cold Chain Breaches

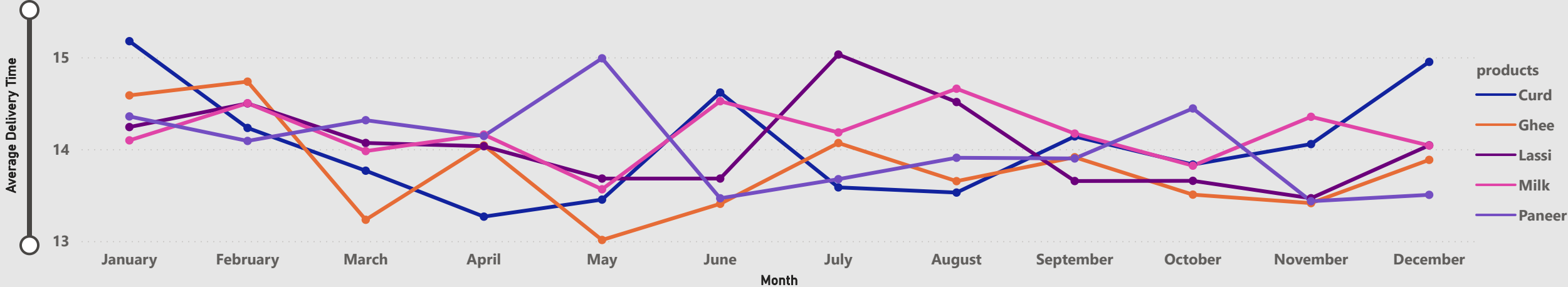
## Defects by Product



## Cold Chain Breach Count



## Avg. Delivery Time Trend



# Country Delight – Complaints Overview

Quality

Complaint

Profit Loss

Page 1

50K

Total Complaints

3.50

Avg Resolution Days

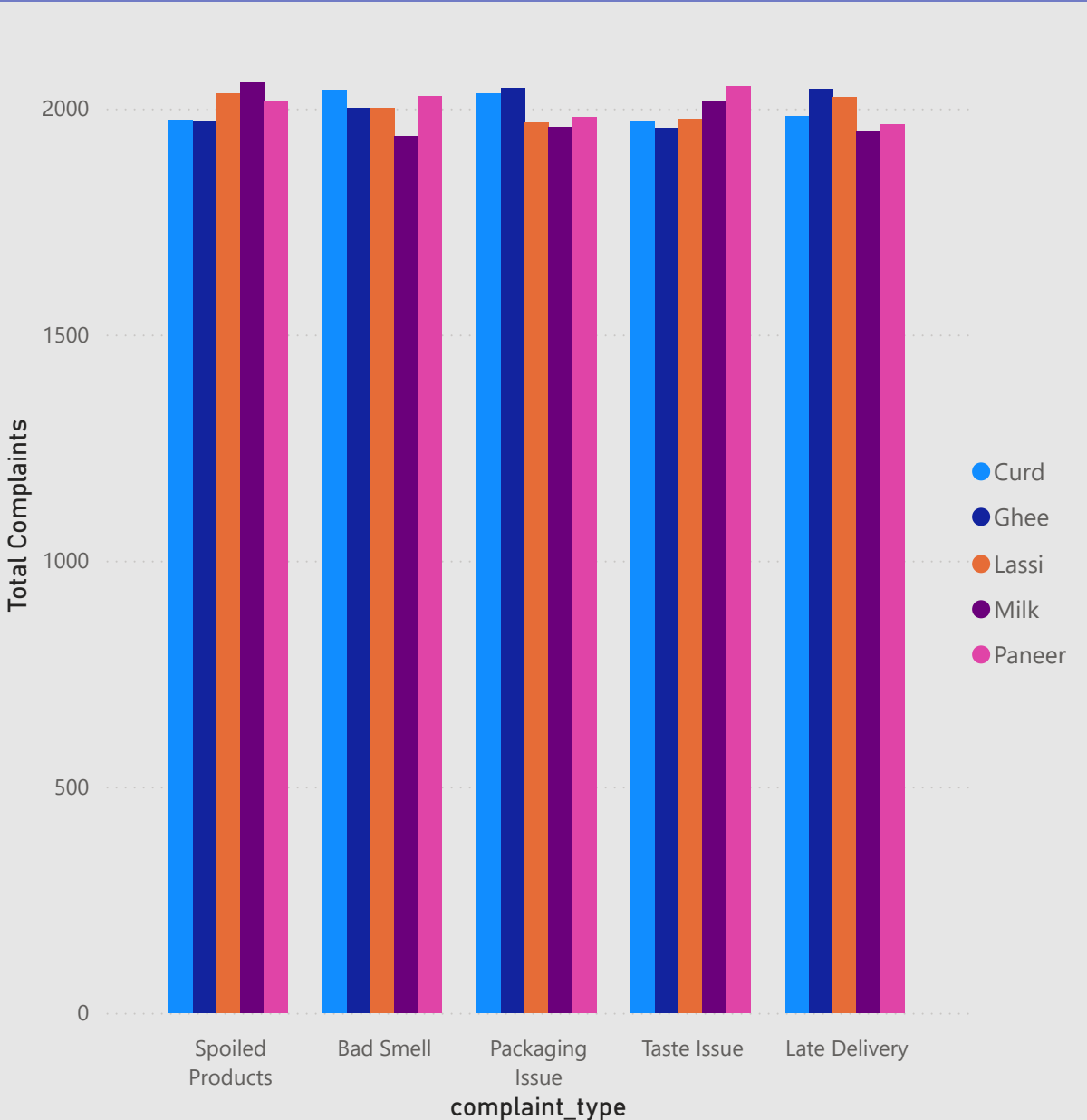
2.99

Avg Taste Score

## Complaint Summary

product	complaint_type	resolved	resolution_days	taste_score	customer_rating_after_resolution
Curd	Bad Smell	Yes	0	1.10	3.80
Curd	Bad Smell	Yes	0	1.10	4.00
Curd	Bad Smell	Yes	0	1.20	3.70
Curd	Bad Smell	Yes	0	1.20	3.90
Curd	Bad Smell	Yes	0	1.20	4.50
Curd	Bad Smell	Yes	0	1.30	3.50
Curd	Bad Smell	Yes	0	1.30	4.20
Curd	Bad Smell	Yes	0	1.30	4.50
Curd	Bad Smell	Yes	0	1.40	3.20
Curd	Bad Smell	Yes	0	1.40	3.50
Curd	Bad Smell	Yes	0	1.40	4.90
Curd	Bad Smell	Yes	0	1.50	3.30
Curd	Bad Smell	Yes	0	1.50	3.80
Curd	Bad Smell	Yes	0	1.50	4.80
Curd	Bad Smell	Yes	0	1.50	4.90
Curd	Bad Smell	Yes	0	1.60	3.90
Curd	Bad Smell	Yes	0	1.60	4.70
Curd	Bad Smell	Yes	0	1.70	3.70
Curd	Bad Smell	Yes	0	1.80	3.80
Curd	Bad Smell	Yes	0	1.80	4.10
Curd	Bad Smell	Yes	0	1.80	4.30
Curd	Bad Smell	Yes	0	1.80	4.70
Curd	Bad Smell	Yes	0	1.90	3.10
Curd	Bad Smell	Yes	0	1.90	3.20
Curd	Bad Smell	Yes	0	1.90	3.30

## Complaint Types by Product



32M

Total Loss

1.07K

Avg Loss per Return

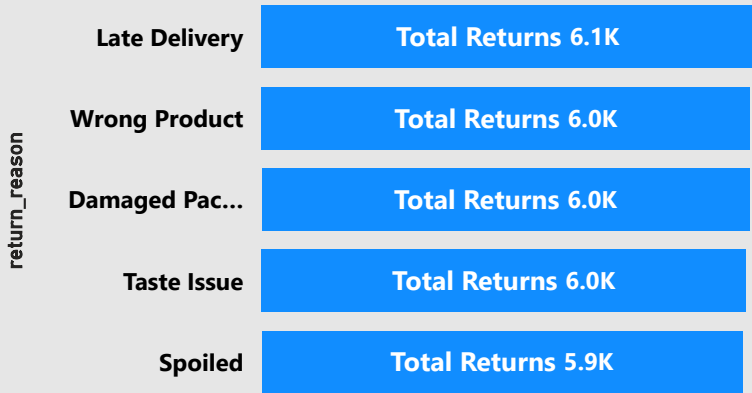
30K

Total Returns

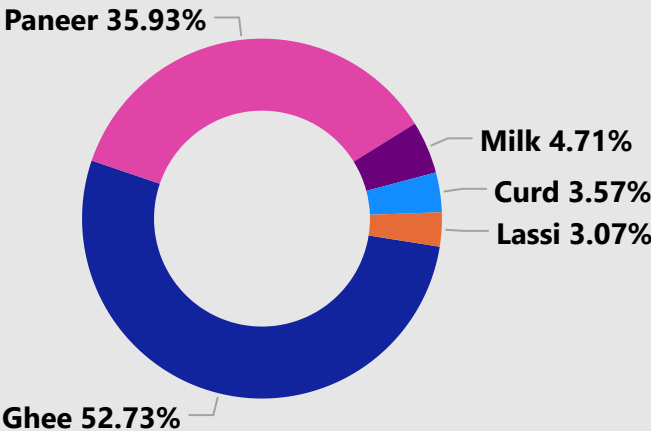
4.00

Avg\_Return\_Rating

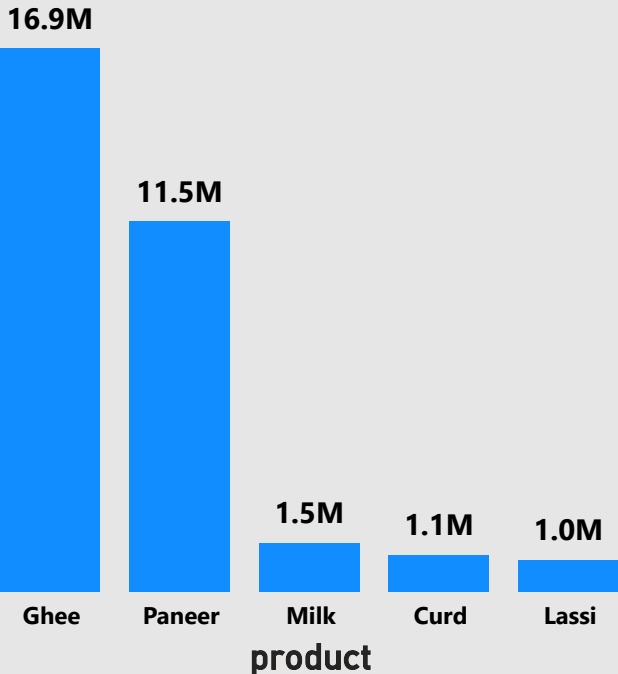
Return Reasons Analysis



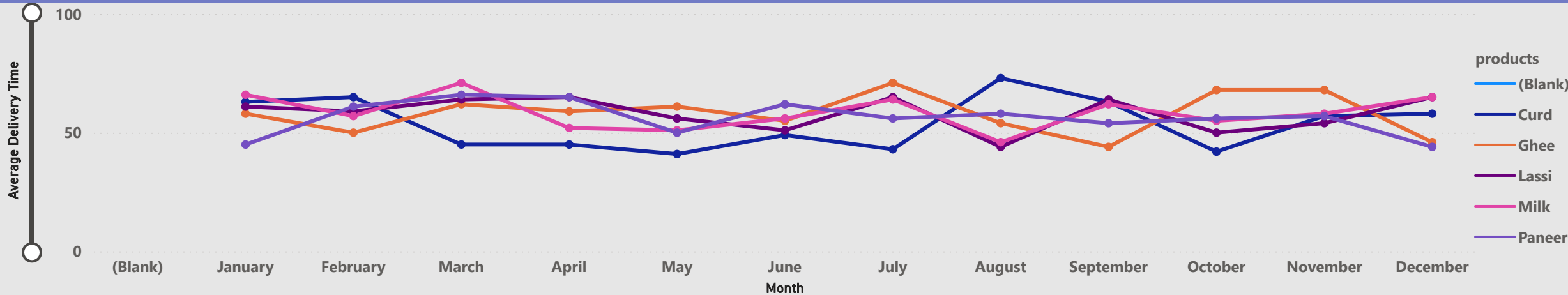
Loss % by Product



Returns by Product



Returns Trend Over Time



## Build visuals with your data

Select or drag fields from the **Data** pane onto the report canvas.

