# Zomato Sales Analysis

Insights on Food Delivery Trends







# Group Members

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# Project Objectives

- III Analyze Zomato data to study sales, cuisines, ratings, and customer preferences.
- © Compare restaurant performance across countries and cities.
- Provide insights and recommendations for business growth.

# Dataset

# Overview of Key Information

This section provides a comprehensive snapshot of our dataset, highlighting columns such as Restaurant, Cuisine, and Sales data.

	Α	В	С	D	E	F	G	Н	I	J	К	L	М	
1	RestaurantID 🔻	RestaurantName 🔻	CountryCode 🔽	City 💌	Address 🔻	Locality 🔽	LocalityVerbose 🔻	Longitude	▼ Latitude	Cuisines	Currency - H	as_Table_booking	Has_Online_delivery	▼ Is_d
2	18435314	Punjabi's Veg Grill	1	New D	13/288,14	Geeta Colony	Geeta Colony, New	77.276768	28.6507753	North Indian	Indian Rupe(N	0	No	No
3	18378015	Tasty Tandoor	1	New D	726/2, Jhee	Geeta Colony	Geeta Colony, New	77.2750515	28.65821556	North Indian	Indian Rupe N	0	No	No
4	18424905	Taste of Spice	1	New D	C-222, Lajpa	Lajpat Nagar 1	Lajpat Nagar 1, New	77.241312	22 28.5783107	North Indian	Indian Rupe N	0	Yes	No
5	18180072	Kolcata Bengali Dhaba	1	New D	Gali 7, Mahi	Mahipalpur	Mahipalpur, New De	77.123932	28.5435869	North Indian	Indian Rupe N	0	No	No
6	18415377	Sunil Punjabi Dhaba	1	New D	Main Vasan	Mahipalpur	Mahipalpur, New De	77.129706	28.5413686	North Indian	Indian Rupe N	0	No	No
7	18421485	Bikaner Restaurant	1	New D	Shop 264, N	Mukherjee Na	Mukherjee Nagar, N	77.208135	28.699566	North Indian	Indian Rupe N	0	No	No
8	312413	lust In	1	New D	G-103, Vard	Mukherjee Na	Mukherjee Nagar, N	77.219094	28.7094798	North Indian	Indian Rupe N	0	No	No
9		Shri Shyam Ji Shudh Shakahar	1	New D	Khaira Mod	Najafgarh	Najafgarh, New Dell	76.974892	28.6112536	North Indian	Indian Rupe N	0	No	No
10	18354644	Shree Bhojnalaya	1	New D	Sarai Julena	New Friends (	New Friends Colony	77.2727619	99 28.56077074	North Indian	Indian Rupe N	0	No	No
11	18366001	Baba Ka Dhaba	1	New D	WZ-425, Ma	Palam	Palam, New Delhi	77.090279	28.5828978	North Indian	Indian Rupe N	0	No	No
12	18486845	Kaka Da Dhaba	1	New D	R.K. Puram	R K Puram	R K Puram, New Del	77.174118	33 28.5771926	North Indian	Indian Rupe N	0	No	No
13	18424202	Famous Parantha and Poori Sa	1	New D	44, Gali Nur	Vasundhara E	Vasundhara Enclave	77.308509	28.5893763	North Indian	Indian Rupe N	0	No	No
14	18472678	Garam Masala	1	New D	1002, Guru	Defence Color	Defence Colony, Ne	77.225420	28.5728608	North Indian	Indian Rupe N	0	No	No
15	18209806	Zaika-E-Chaap Express	1	New D	Near Police	Dilshad Garde	Dilshad Garden, Nev	77.3082090	28.67788563	North Indian	Indian Rupe N	0	No	No
16	18286922	Tandoori Nature	1	New D	22, Sammar	Jangpura	Jangpura, New Delh	77.247999	28.5832431	North Indian	Indian Rupe N	0	No	No
17	18458302	Tinker Koch	1	New D	Jangpura, N	Jangpura	Jangpura, New Delh	77.247475	28.5839782	North Indian	Indian Rupe N	0	No	No
18		Vaishno Da Dhaba	1	New D	Badam Sing	Mahipalpur	Mahipalpur, New De	77.123033	28.5451138	North Indian	Indian Rupe N	0	No	No
19	18466400	Desi Thaat Amritsari Naan	1	New D	14/1, Indira	Mukherjee Na	Mukherjee Nagar, N	77.209115	28.7146792	North Indian	Indian Rupe N	0	No	No
20	18361779	Haryana Bhojnalaya	1	New D	G 26, Vardh	Mukherjee Na	Mukherjee Nagar, N	77.218713	33 28.7092358	North Indian	Indian Rupe N	0	No	No
21	18354672	Karol Bagh Ke Chhole Bhature	1	New D	Opposite Pe	Najafgarh	Najafgarh, New Dell	76.989027	28.5996154	North Indian	Indian Rupe N	0	No	No
22	18464641	Bala Ji Rasoi	1	New D	A-18, Nares	Nangloi	Nangloi, New Delhi	77.0624707	28.67583363	North Indian	Indian Rupe N	0	No	No
23	18312665	Best Chicken Corner	1	New D	Main Rohta	Nangloi	Nangloi, New Delhi	77.068857	28.6823752	North Indian	Indian Rupe N	0	No	No
24	18312572	Avatar Da Dhaba	1	New D	Ring Road N	Naraina	Naraina, New Delhi	77.136474	28.6205175	North Indian	Indian Rupe N	0	No	No
25	18349241	Curry Man			G-181, Nara		Naraina, New Delhi		0 0	North Indian	Indian Rupe N	lo	No	No
26		Delicious Eating Corner			-		Nehru Place, New D			North Indian			No	No
27		Massi's Kitchen					Pandav Nagar, New			North Indian			No	No



# Tools & Technologies Used

### Excel

A powerful spreadsheet tool for data analysis and visualization



## **Power BI**

A business analytics service to visualize data and share insights



## **Tableau**

A data visualization tool to create interactive and shareable dashboards



### MYSQL

An open-source relational database to store, manage, and query structured data



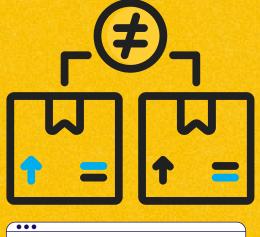


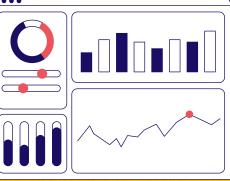
analysis

- Handling a large dataset with multiple countries, cities, and cuisines.
- Data cleaning & transformation missing values, inconsistent formats, duplicates.
- Combining outputs from multiple tools (Excel, Power BI, Tableau, MySQL).
- In Designing dashboards that are both insightful and easy to interpret.
- I Ensuring time-efficient analysis while maintaining accuracy.







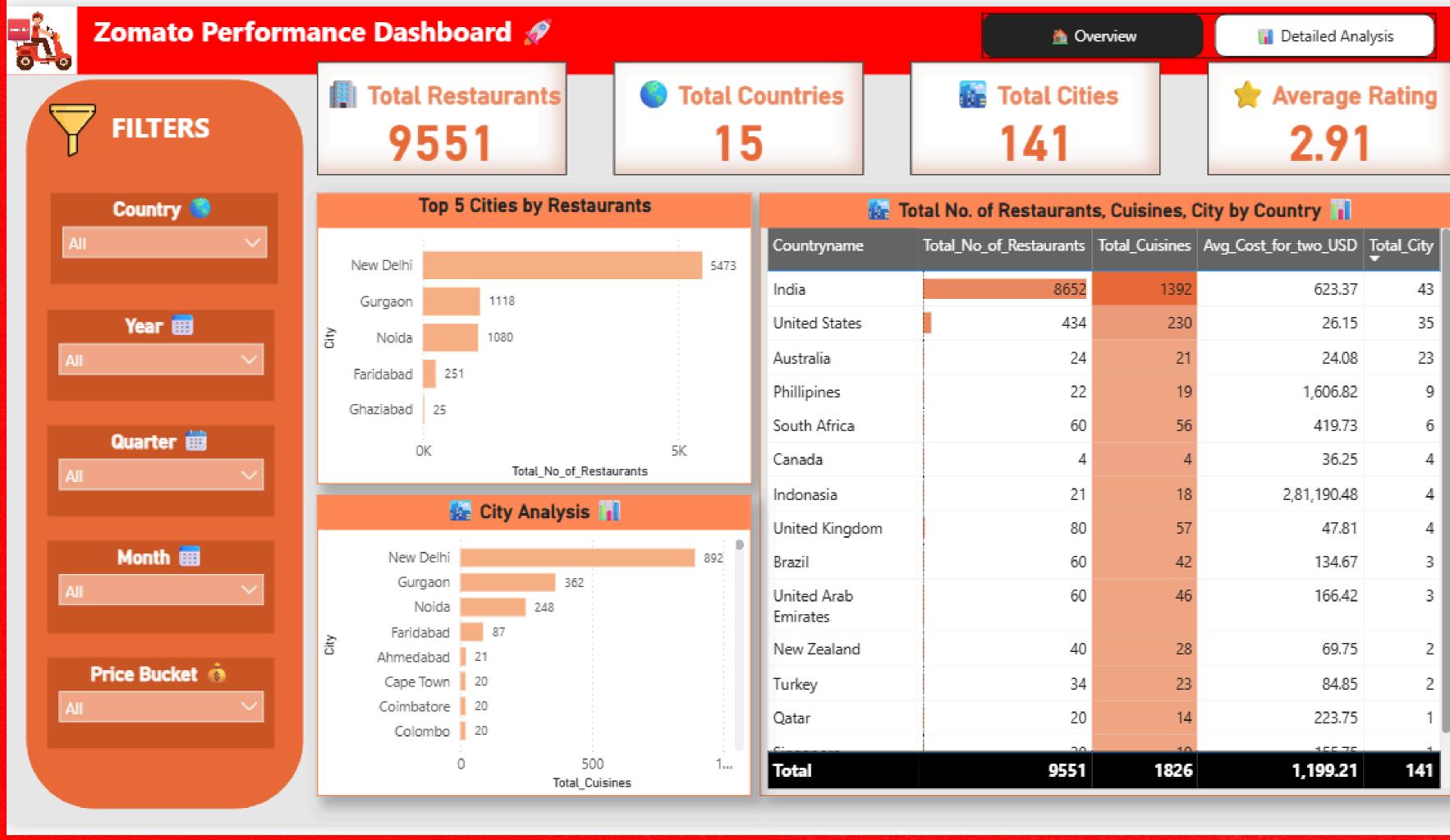


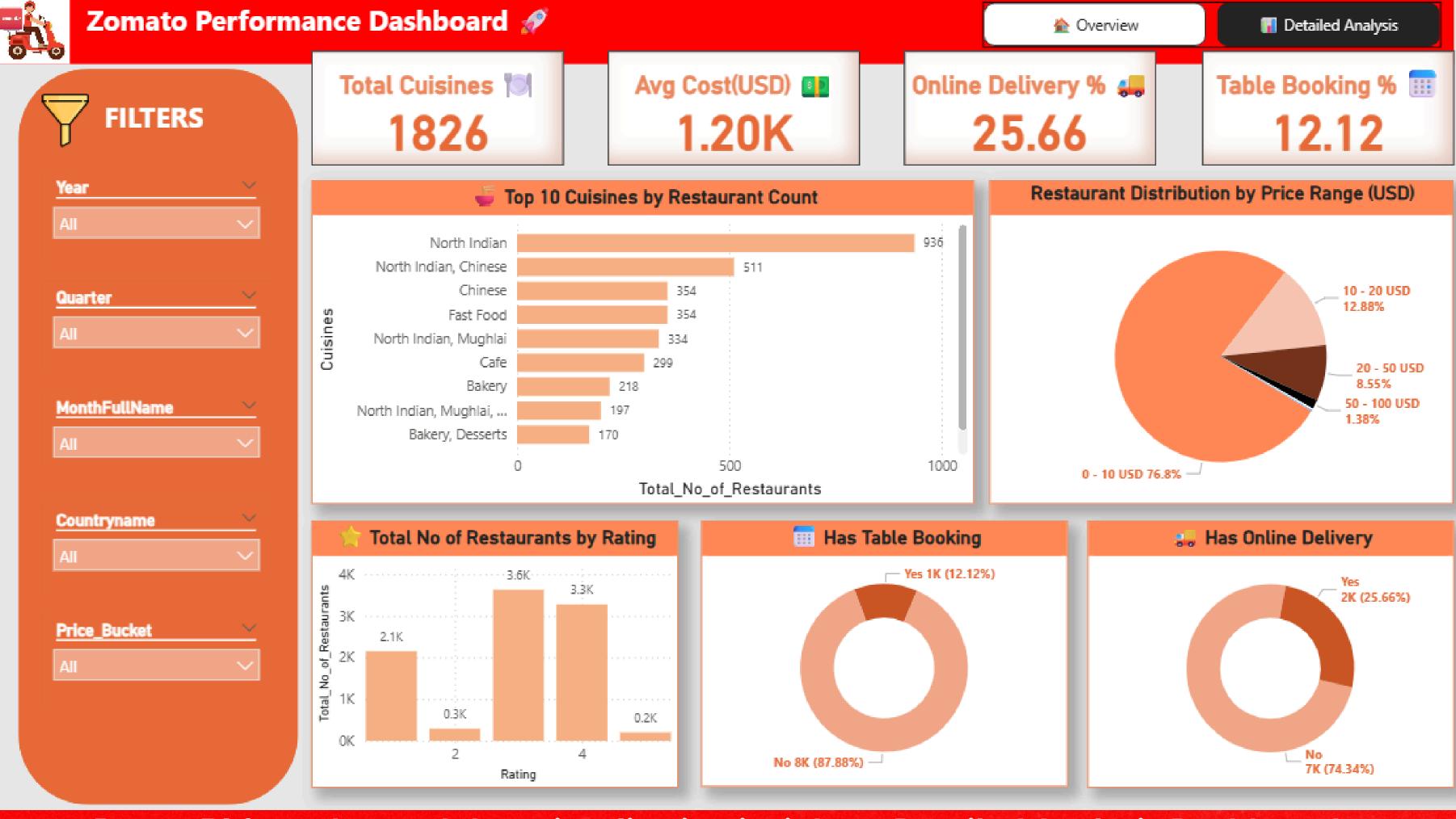


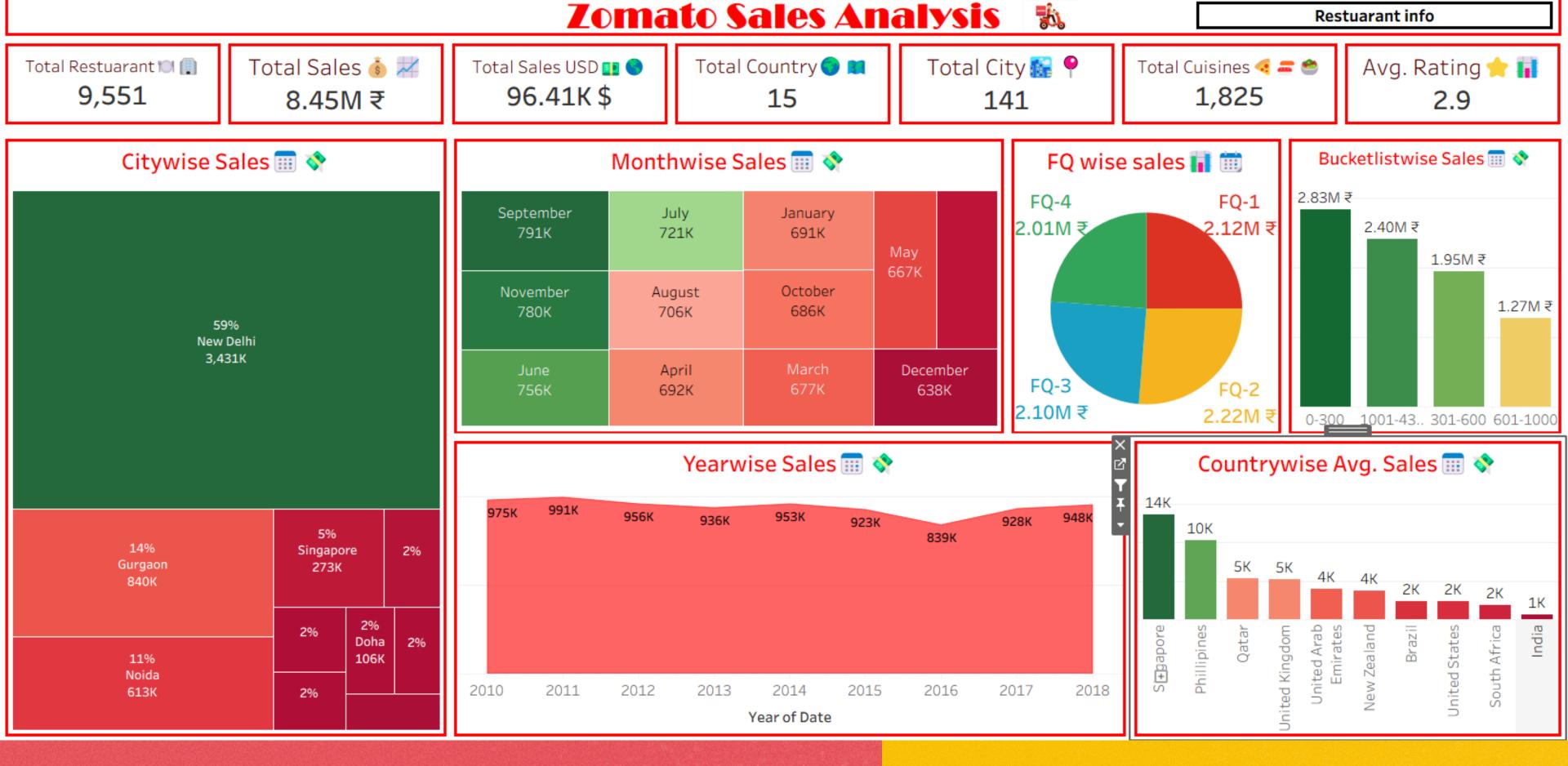
Avg Rating: 2.9 Stars

#### **ZOMATO SALES ANALYSIS** TABLE BOOKINGS **Total Votes Total Sales** City Rating **Total Restaurants** Countries 149.86 M ₹ 11.03 M 13% 9551 15 44 2.7 Yes Financial Q... 📜 Rating Range 🞏 Month Name Country Name VeekDay/Ve... ∰ Bucket Cost... 🚝 Year ■ No. 2010 FQ1 0-1 0-300 Australia Weekday January FQ2 1.1-2 2011 February Brazil Weekend 1001-5000 FQ3 2.1-3 2012 March Canada 301-600 Sum of Indian Cost 415723.95 Sum of Indian Cost ONLINE DELIVERY MONTHWISE SALES **COUNTRYWISE SALES** 400000 350000 DECEMBER DEPARTMENT DE L'ANDRE DE 26% 273029.75 300000 No. 236300,0175 250000 200000 Yes 141642.4 150000 112376.2576 100000 50000 |55,47912643<sub>||</sub>|125 RATINGWISE RESTUARNTS 4000 3622 3500 100000 200000 300000 400000 500000 500000 700000 800000 900000 Country ants and Country\_Name + T **Total Sales** 2500 Sum of Indian Cost QUARTERWISE SALES FQ WISE RESTUARANTS COST-RANGEWISE RESTUARANTS 1980 1937 2 2000 1864 4000 1500 3500 FQ4 FQ1 3000 2500 24% 25% 24% 1000 25% 2000 1500 FQ3 147 FQ2 2 25% 3 26% 25% 1.1-2 2.1-3 3.1-4 4.1-5 (BLANK) 26% 0-300 1001-5000-601-1000 (blank) 301-600 Range Rating

Excel dashboard showcasing sales analysis results







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Restuarant info

Tableau dashboard showcasing data insights and trends - Home Dashboard

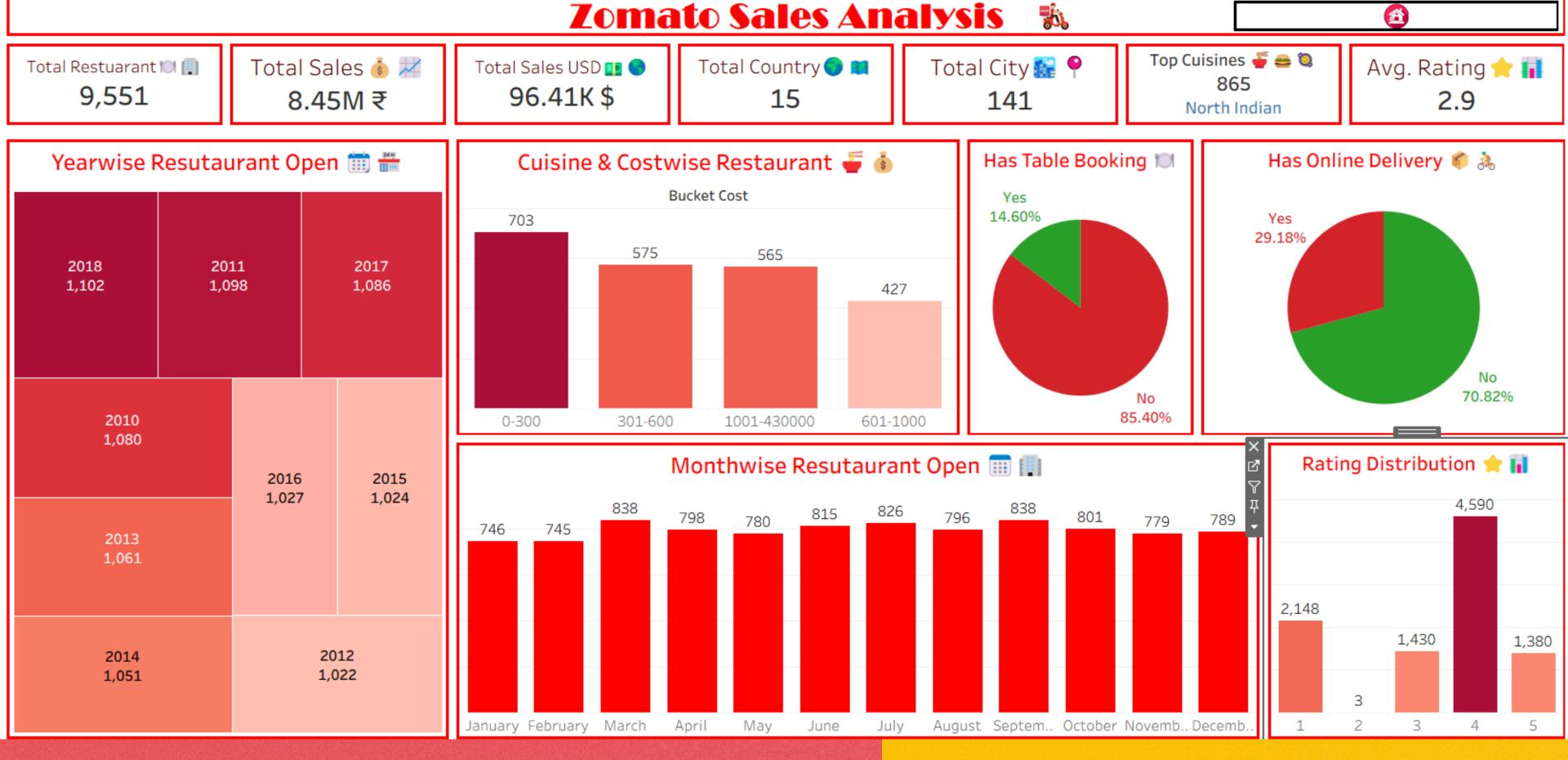
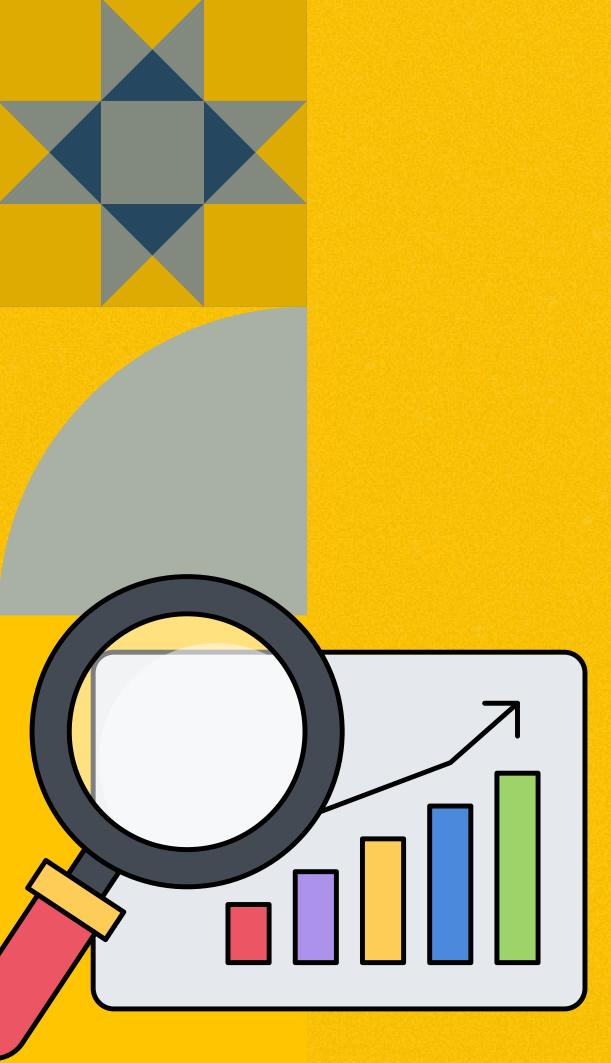


Tableau dashboard showcasing data insights and trends - Restuarants Info. Dashboard



# Insights & Findings

### **Litywise:**

- New Delhi dominates with 59% of total sales (₹3.43M).
- Gurgaon (14%) and Noida (11%) are other major contributors.

## **©** Countrywise:

- India has the maximum restaurants (8,652) but lowest average revenue per restaurant (~₹1K).
- Singapore generates the highest avg. sales per restaurant (~₹14K).

### **O** Cuisines:

- North Indian is the most popular cuisine (865 restaurants).
- Multi-cuisine combos (North Indian + Chinese) are widely offered.

### **Customer Preferences:**

- Only 29% of restaurants provide Online Delivery.
- Just 14.6% offer Table Booking.
- Average Rating is only 2.9, showing scope for quality improvement.

### ✓ Trends:

- September has the highest monthly sales (~₹791K).
- Q2 records the strongest quarterly sales (~₹2.22M).
- Yearly sales remain relatively stable (~₹900K-975K).



Summary of Market Presence and Sales

- Zomato has strong market presence in India but revenue per restaurant is higher in global markets.
- North Indian is the most preferred cuisine, while online delivery (29%) and table booking (15%) remain underutilized.
- Average rating (2.9) highlights the need to improve customer experience and service quality.

# Key Recommendations for Growth



# Strategies to enhance market performance include:

- Expand online delivery & table booking services to capture untapped demand.
- Focus on premium global markets (Singapore, UAE, Qatar) with higher revenue per restaurant.
- Improve restaurant quality & customer experience to boost ratings and loyalty.

# Final Thoughts

"With the right data-driven strategies, Zomato can move from serving food to serving growth."

