

4

8, 9, 14, 15

11,

$$\text{Hysteresis} = \frac{y_2 - y_1}{\text{span}} \times 100$$

$$\frac{115 - 76}{\text{span} = 160} \times 100$$

$$\frac{115 - 76}{160} \times 100 = \boxed{24.375}$$