

Passaic County Community College Academic Year: 2023-2024 Standard Syllabus

Department Chair: Merille Siegel
Program Coordinator: Adeleye Bamkole

Course Code: CIS 281 Course Title: Network Administration I

Department: CIS/Engineering Semesters Offered: Fall Day, Spring Evening

Course Description:

This course provides students with the knowledge and skills necessary to plan, install, and configure a Client Operating System (Windows 10). Students learn to perform day-to-day administration tasks such as managing user accounts, groups, and policies, as well as printing services. Students also learn how to use the desktop interface and tools necessary for implementing and configuring an industrial-strength Client OS, which administers small or large networks. Successful completion of this course prepares students to take the appropriate Industry Certification exam. Offered days only in Fall; offered nights only in Spring.

Prerequisites: CIS 180

<u>Credits:</u> 3 <u>Lecture Hours:</u> 3 <u>Lab/Studio Hours:</u> 0 <u>Clinical/Fieldwork Hours:</u> 0

Required Textbook/Materials:: Microsoft® Specialist Guide to Microsoft® Windows 10 Configuring Windows Devices by Byron Wright and Leon Plesniarski, Course Technology

Reference: Hands – on NETWORKING ESSENTIALS with projects, By Michael J. Palmer, Course Technology

Advanced Networking Concepts Michael J. Palmer and Robert Sinclair, Course Technology

<u>Additional Time and Supplemental Requirements:</u> Based on a 15 week semester, students are expected to complete approximately 6 hours per week of assigned work outside of class.

Course Learning Outcomes:

Upon successful completion of this course, students will

- Set up hardware and software for network client workstations.
- Install and configure Windows 10 Professional or other client NOS
- Set up and manage user accounts and user groups.
- Manage security, access rights, and permissions.
- Set up and manage network printers.
- Audit resources.
- Implement server and Client backups and restores.
- Set up domain clients.

General Education Outcomes: This is not a general education course.

Grading Standards:

Students will be graded on the basis of testing and an evaluation of projects assigned by the instructor. The grade will be determined by the following: 40% written tests, 20% Lab Projects/ Assignments, 30% Final Exam and 10% attendance

Course Content:

(Schedule and suggested topics, readings, and assignments subject to change based on instructor and instructional resource)

<u>Topics</u>	<u>Chapte</u>	<u>er</u>	
	Introduction to Windows 10		1
	Windows 10 Versions		
	New and Enhanced Features of Windows 10	כ	
	Application Support		
Case ar	nd hands-on Project 1		
Installi	ng Windows 10		2
	Windows 10 Installation Methods		
	Windows 10 Installation Types		
	Image-Based Installation		
Case ar	nd Hands-on Project 2		
Using T	he System Utilities	3	
	Administrative Tools		
	Hardware Management		
	Power Management		

Disk Technology				
Partition Styles				
Virtual Disk Management Tasks				
Case and Hands-on Project 3				
User Management				
User Accounts				
Creating and Managing User Accounts				
Network Integration				
Windows 10 Security Features		6		
Security Policies				
User Account Control				
Malware Protection				
Case and Hands-on Project 4				
Test 1 Ch. (1, 2, 3, 4, 5, and 6)				
Networking		7		
Networking Overview				
IP Version 4				
IP Version 6				
Case and Hands-on project 5				
User Productivity Tools				

4 and 5

Managing Disks And File Systems

File Explorer

Case and Hands-on Project 6				
Windows 10 Application Support		9		
Application Environments				
The Registry				
App Compatibility				
Case and Hands-on project 7				
Performance Tuning and System Recovery		10		
Performance Tuning Overview				
Task Manager				
Performance Options				
Test 2 Ch. (7, 8, 9 and 10)				
Microsoft Intune Device Management 11				
Microsoft Intune Overview				
Supporting Mobile Devices				
Supporting Client Computers				
Hands-on Project 8				
Client Hyper-V		12		
Overview of Hyper-V				
Creating Virtual Machines				
Virtual Networking				

Printing

Web Browsers

Active Directory

Group policy

Enterprise Management Tools

Remote Access and Client Support

14

Overview of Remote Data Access

Configuring VPN Clients

Synchronizing Data

Test 3 Ch. (11, 12, 13 and 14)

Review + Final Exam

College Policies:

For Information regarding:

- PCCC's Academic Integrity Code
- Student Conduct Code
- Student Grade Appeal Process

Please refer to the PCCC Student Handbook and PCCC Catalog

Panther Alert:

The College will announce delayed openings, closings, and other emergency situations through the Panther Alert System. Students are encouraged to sign up for Panther Alert Notifications by logging into their student accounts through the PCCC website at www.pccc.edu and following Panther Alert System instructions.

Notification for Students with Learnings Disabilities:

If you have a disability, and believe you need accommodations in this class, please contact the Office of Accessibility Services at 973-684-6395, or email ods@pccc.edu. You should do so as soon as possible at the start of each semester. If you require testing accommodations, you must remind me (the instructor) one week in advance of each test.