importing the required libraries and the nltk resources (install BeautifulSoup and Contractions first if it's not already installed)

```
import pandas as pd
import numpy as np
import nltk
from nltk.tokenize import word tokenize
nltk.download('punkt')
nltk.download('wordnet')
nltk.download('stopwords')
nltk.download('omw-1.4')
import re
from bs4 import BeautifulSoup
import contractions
import warnings
warnings.filterwarnings("ignore")
    [nltk data] Downloading package punkt to /Users/rutuja/nltk data...
                  Package punkt is already up-to-date!
    [nltk data]
    [nltk data] Downloading package wordnet to /Users/rutuja/nltk data...
                  Package wordnet is already up-to-date!
    [nltk data]
    [nltk data] Downloading package stopwords to
                    /Users/rutuja/nltk data...
    [nltk data]
                  Package stopwords is already up-to-date!
    [nltk data]
    [nltk data] Downloading package omw-1.4 to /Users/rutuja/nltk data...
                  Package omw-1.4 is already up-to-date!
    [nltk data]
! pip install bs4 # in case you don't have it installed
! pip install contractions
# Dataset: https://s3.amazonaws.com/amazon-reviews-pds/tsv/amazon reviews us Beauty v1
    Requirement already satisfied: bs4 in /Users/rutuja/opt/anaconda3/lib/python3.9/
    Requirement already satisfied: beautifulsoup4 in /Users/rutuja/opt/anaconda3/lib
    Requirement already satisfied: soupsieve>1.2 in /Users/rutuja/opt/anaconda3/lib/
    Requirement already satisfied: contractions in /Users/rutuja/opt/anaconda3/lib/p
    Requirement already satisfied: textsearch>=0.0.21 in /Users/rutuja/opt/anaconda3
    Requirement already satisfied: pyahocorasick in /Users/rutuja/opt/anaconda3/lib/
    Requirement already satisfied: anyascii in /Users/rutuja/opt/anaconda3/lib/pythou
```

### → Read Data

Read the dataset using pandas read\_csv function and sepcify the delimiter as tab. Clean the dataset by skipping lines with delimiter issues

data = pd.read\_csv("amazon\_reviews\_us\_Beauty\_v1\_00.tsv", sep = '\t', on\_bad\_lines='ski
data.head()

	marketplace	customer_id	review_id	product_id	product_parent	produc
0	US	1797882	R3I2DHQBR577SS	B001ANOOOE	2102612	The N Mc Sun
1	US	18381298	R1QNE9NQFJC2Y4	B0016J22EQ	106393691	Alba Sunles Lotion
2	US	19242472	R3LIDG2Q4LJBAO	B00HU6UQAG	375449471	Elyse Skir E
3	US	19551372	R3KSZHPAEVPEAL	B002HWS7RM	255651889	Dia Color, I Co
4	US	14802407	RAI2OIG50KZ43	B00SM99KWU	116158747	Biore Ric SPF50+

# Keep Reviews and Ratings

Keep only required columns (reviews and ratings)

```
data = data[["review_body", "star_rating"]]
data
```

star_rating	review_body		
5	Love this, excellent sun block!!	0	
5	The great thing about this cream is that it do	1	
5	Great Product, I'm 65 years old and this is al		
5	I use them as shower caps & conditioning caps	3	
5	This is my go-to daily sunblock. It leaves no	4	
5	After watching my Dad struggle with his scisso	5094302	
3	Like most sound machines, the sounds choices a	5094303	
5	I bought this product because it indicated 30	5094304	
5	We have used Oral-B products for 15 years; thi	5094305	

We form three classes and select 20000 reviews randomly from each class.

- 1. Check if there are any missing values in the dataframe and drop those rows.
- 2. Convert all ratings to integer datatype to maintain uniformity

```
data.isnull().sum()
    review_body
                    400
    star_rating
                     10
    dtype: int64
data.dropna(inplace = True)
data = data.astype({'star_rating': 'int'})
data['star_rating'].value_counts()
    5
         3240662
    4
          738494
          455028
    3
          396760
          262963
    Name: star rating, dtype: int64
```

Creating 3 classes based on ratings (rating 1,  $2 \Rightarrow$  class 1; rating 3  $\Rightarrow$  class 2; rating 4,  $5 \Rightarrow$  class 3).

I've created a pandas conditional column called "class" using numpy.select() to set the respective values (rating\_class) using a list of conditions called rating\_conditions

selecting 20,000 random reviews from each class to create a balanced dataset. I've used the pandas Series.sample function to achieve this, i've grouped the dataframe according to classes and then selected 20000 random reviews. Pandas series sample function allows us to view the original index of the row, and reset\_index function is used to serially index all these randomly selected rows

data

	class	level_1	review_body
0	1	124207	I generally don't write the reviews, but this
1	1	3083395	I have extremely light eyebrows, however my ha
2	1	4179658	I'm disappointed to find out that real Shea bu
3	1	4525912	I bought this product at a hair salon for \$19
4	1	3099231	Ive been a heavy perspirator for soo long now
59995	3	3362667	I ordered the No No around the end of May 2013

## **Data Cleaning**

59998 3 1641/82 These attach to the tingernal with ease. Jus...

# Pre-processing

```
# print average length of reviews before cleaning
data['review_length'] = data['review_body'].str.len()
review len before cleaning = data['review length'].mean()
```

Performing the preprocessing steps on the data to improve the performance by removing the unwanted information, as it does not add any value in predicting the class of ratings. Steps preformed are:

- 1. conversion of all reviews to lowercase using the string function lower()
- 2. removing URLs and links from the reviews using regular expressions
- 3. removing all special characters from the reviews using regular expressions
- 4. removing the extra spaces from the reviews using the string function strip()
- 5. perform contractions using the contractions library to get the original words

```
# Convert all reviews to lowercase
data['review_body'] = data['review_body'].str.lower()

# Remove HTML and URLs from the reviews
data['review_body'] = data['review_body'].apply(lambda x: re.sub(r'(<.*?>|https?://\S+
#data['review_body'] = data['review_body'].apply(lambda x: BeautifulSoup(x, 'lxml').ge

# remove non-alphabetical characters
data['review body'] = data['review body'].apply(lambda x: re.sub('[^a-zA-Z]', ' ', x)]
```

```
# remove extra spaces
data['review_body'] = data['review_body'].str.strip()

# Perform contractions on the reviews
data['review_body'] = data['review_body'].apply(lambda x: contractions.fix(x))
```

Print the average length of reviews before and after cleaning to get an idea of how much the reviews have shortened by the cleaning steps

### remove the stop words

create a list of all the english stop words using NLTK's stopwords corpus, and then retain all other words in the reviews which do not match with the stopwords list i.e retain only meaningful information

```
from nltk.corpus import stopwords
# remove stopwords
stopwords_list = stopwords.words('english')
data['review_body'] = data['review_body'].apply(lambda x: ' '.join([word for word in 3]))
```

## perform lemmatization

perform lemmatization on the remaining words after stopword removal using NLTK's word net lemmatizer for all the words which match the words obtained by tokenizing sentences into words by word\_tokenize function

```
from nltk.stem import WordNetLemmatizer
lemmatizer = WordNetLemmatizer()
data['review_body'] = data['review_body'].apply(lambda x: ' '.join([lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatizer.lemmatiz
```

Print the average length of reviews before and after preprocessing to get an idea of how much the reviews have shortened by the preprocessing steps

```
# Print average length of reviews before and after preprocessing
review_lengths = data['review_body'].str.len()
review_len_after_preprocessing = review_lengths.mean()
print("Average review length before and after preprocessing:", review_len_after_clean;
Average review length before and after preprocessing: 266.15375 , 155.4249
```

#### ▼ TF-IDF Feature Extraction

For feature extraction create a tf-idf feature matrix from review\_body column using TfidfVectorizer class from sklearn which computes the tf-idf weights. It converts our collection of reviews to a matrix of TF-IDF numerical features Split the dataset into 80% training and 20% testing set, X is the feature vector and Y is the class column. To keep the proportion of the three classes balanced, use stratify parameter on the class column

```
from sklearn.feature_extraction.text import TfidfVectorizer
from sklearn.model_selection import train_test_split

# create the tf-idf feature matrix
tfidf = TfidfVectorizer()
features = tfidf.fit_transform(data['review_body'])

# split the dataset into training (80%) and testing (20%) sets
X_train, X_test, y_train, y_test = train_test_split(features, data['class'], stratify=
```

## Perceptron

Train a Perceptron model using sklearn on the training dataset, make predictions on the testing dataset. As this is a multi-class classification problem, report the precision, recall, and f1-score for each class and their averages, as well as the accuracy

```
from sklearn.linear model import Perceptron
from sklearn.metrics import precision recall fscore support, accuracy score
# Initialize the Perceptron model
clf = Perceptron(tol=1e-3, random state=42)
#clf = Perceptron()
# Train the model on the training dataset
clf.fit(X train, y train)
# Make predictions on the testing dataset
y pred = clf.predict(X test)
# Compute the precision, recall, and f1-score per class
precision, recall, f1, _ = precision_recall_fscore_support(y_test, y_pred, average=Nor
# Compute the average precision, recall, and f1-score
average precision = precision.mean()
average recall = recall.mean()
average_f1 = f1.mean()
# Compute the accuracy
acc = accuracy_score(y_test, y_pred)
# Print the precision, recall, f1-score per class
print("Class 1:", precision[0],",", recall[0],",", f1[0])
print("Class 2:", precision[1],",", recall[1],",", f1[1])
print("Class 3:", precision[2],",", recall[2],",", f1[2])
# Print the average precision, recall, f1-score
print("Average of each metric:", average precision, ",", average recall, ",", average
# Print the accuracy
print("Accuracy:", acc)
    Class 1: 0.6107331821617535 , 0.606 , 0.608357384866357
    Class 2: 0.5079485238455715 , 0.50325 , 0.5055883461007158
    Class 3: 0.6647000983284169 , 0.676 , 0.6703024293505206
    Average of each metric: 0.5944606014452473 , 0.595083333333333 , 0.594749386772
    Accuracy: 0.5950833333333333
```

### - SVM

Train Support Vector Machine (SVM) model on the training dataset, make predictions on the testing dataset. As LinearSVC scales better to large numbers of samples, I've used LinearSVC with GridSearchCV to find the optimal parameters of the model, which can decrease the runtime of the code by performing a grid search over the

specified parameter grid and use 5 fold cross-validation to evaluate the performance of the model for each combination of parameters. The best parameters are the ones that result in the highest accuracy (as specified, scoring method = accuracy)

```
from sklearn.svm import LinearSVC
from sklearn.model selection import GridSearchCV
# Create an instance of the LinearSVC classifier
svc = LinearSVC()
# Define the parameter grid to search
param grid = {'C': [0.1, 1, 10], 'loss': ['hinge', 'squared hinge']}
# Create an instance of the GridSearchCV class
grid search = GridSearchCV(svc, param grid, cv=5, scoring='accuracy')
# Fit the grid search to the data
grid_search.fit(X_train, y_train)
# Get the best parameters
best_params = grid_search.best_params_
# Re-train the model with the best parameters
svc = LinearSVC(**best params)
svc.fit(X train, y train)
# Make predictions on the testing dataset
y pred = svc.predict(X test)
# Compute the precision, recall, and f1-score per class
precision, recall, f1, _ = precision_recall_fscore_support(y_test, y_pred, average=Nor
# Compute the average precision, recall, and f1-score
average precision = precision.mean()
average recall = recall.mean()
average f1 = f1.mean()
# Compute the accuracy
acc = accuracy_score(y_test, y_pred)
# Print the precision, recall, f1-score per class
print("Class 1:", precision[0],",", recall[0],",", f1[0])
print("Class 2:", precision[1],",", recall[1],",", f1[1])
print("Class 3:", precision[2],",", recall[2],",", f1[2])
# Print the average precision, recall, f1-score
print("Average of each metric:", average precision, ",", average recall, ",", average
```

```
# Print the accuracy
printQl'assculracOy:6'80%5cbO)638297872 , 0.704 , 0.6922320550639135
Class 2: 0.6012435793457691 , 0.556 , 0.5777373684894143
Class 3: 0.7433373349339736 , 0.774 , 0.7583588487446418
Average of each metric: 0.6751439927031765 , 0.67799999999999 , 0.676109424099
Accuracy: 0.678
```

# Logistic Regression

Train a Logistic Regression model using sklearn on the training dataset, make predictions on the testing dataset. As this is a multi-class classification problem, report the precision, recall, and f1-score for each class and their averages, as well as the accuracy

```
from sklearn.linear model import LogisticRegression
# Initialize the Logistic Regression model
logreg = LogisticRegression(random state=42)
# Train the model on the training dataset
logreg.fit(X_train, y_train)
# Make predictions on the testing dataset
y pred = logreg.predict(X test)
# Compute the precision, recall, and f1-score per class
precision, recall, f1, _ = precision_recall_fscore_support(y_test, y_pred, average=Nor
# Compute the average precision, recall, and f1-score
average precision = precision.mean()
average recall = recall.mean()
average_f1 = f1.mean()
# Compute the accuracy
acc = accuracy score(y test, y pred)
# Print the precision, recall, f1-score per class
print("Class 1:", precision[0],",", recall[0],",", f1[0])
print("Class 2:", precision[1],",", recall[1],",", f1[1])
print("Class 3:", precision[2],",", recall[2],",", f1[2])
# Print the average precision, recall, f1-score
print("Average of each metric:", average precision, ",", average recall, ",", average
# Print the accuracy
print("Accuracy:", acc)
    Class 1: 0.6816625916870416 , 0.697 , 0.6892459826946848
    Class 2: 0.5867768595041323 , 0.568 , 0.5772357723577235
    Class 3: 0.7535908865775136 , 0.76075 , 0.7571535207763126
    Average of each metric: 0.6740101125895626 , 0.67525 , 0.6745450919429069
    Accuracy: 0.67525
```

# Naive Bayes

Train a Naive Bayes model using sklearn on the training dataset, make predictions on the testing dataset. I've used Multinomial Naive Bayes model as it is suitabe for classification with discrete features like text classification. As this is a multi-class classification problem, report the precision, recall, and f1-score for each class and their averages, as well as the accuracy

```
from sklearn.naive bayes import MultinomialNB
# train the Multinomial Naive Bayes model on the training dataset
mnb = MultinomialNB()
mnb.fit(X train, y train)
# predict labels for the testing dataset
y pred = mnb.predict(X test)
# Compute the precision, recall, and f1-score per class
precision, recall, f1, _ = precision_recall_fscore_support(y_test, y_pred, average=Nor
# Compute the average precision, recall, and f1-score
average precision = precision.mean()
average recall = recall.mean()
average f1 = f1.mean()
# Compute the accuracy
acc = accuracy score(y test, y pred)
# Print the precision, recall, f1-score per class
print("Class 1:", precision[0],",", recall[0],",", f1[0])
print("Class 2:", precision[1],",", recall[1],",", f1[1])
print("Class 3:", precision[2],",", recall[2],",", f1[2])
# Print the average precision, recall, f1-score
print("Average of each metric:", average precision, ",", average recall, ",", average
# Print the accuracy
print("Accuracy:", acc)
    Class 1: 0.6977813852813853 , 0.64475 , 0.6702182952182952
    Class 2: 0.5691207015924302 , 0.6165 , 0.5918636745469819
    Class 3: 0.7328128934777134 , 0.7275 , 0.7301467820850583
    Average of each metric: 0.6665716601171764 , 0.6629166666666667 , 0.664076250616
    Accuracy: 0.662916666666667
```

×