

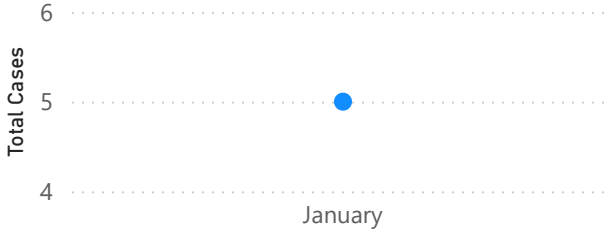
CreatedDate, Status, Priority



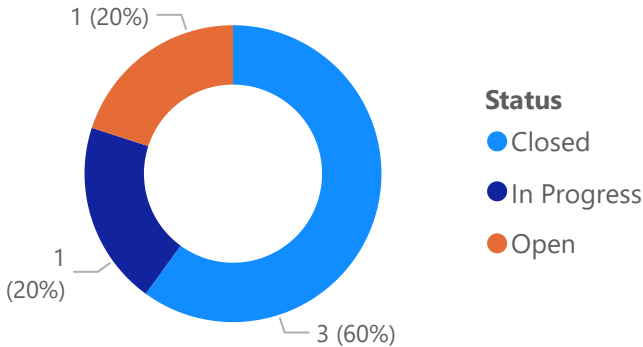
- ✓ ☐ 01 January 2024
- ✓ ☐ 02 January 2024
- ✓ ☐ 05 January 2024
- ✓ ☐ 06 January 2024
- ✓ ☐ 08 January 2024

CaselD	Priority	Status	SLA_Breached	Sum of ResolutionHours
C001	High	Closed	Yes	48
C003	Low	Closed	No	24
C005	Medium	Closed	No	30
Total				102

Total Cases by Month



Total Cases by Status



SLA Breach % by Priority and Status

