

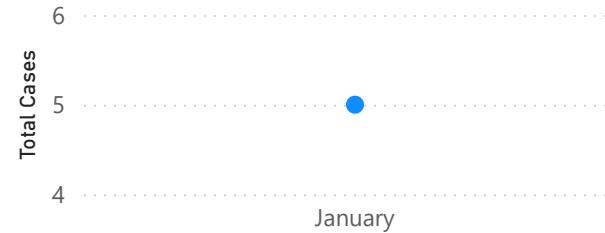
CreatedDate, Status, Priority



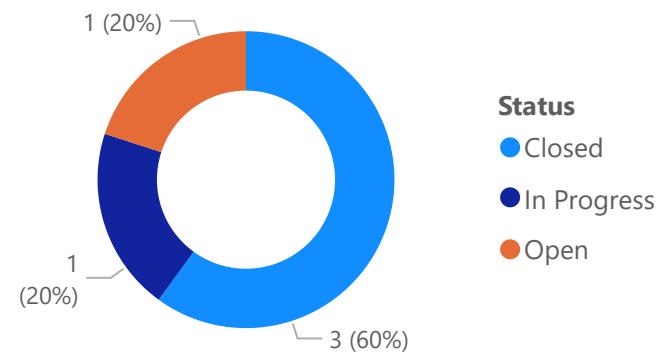
- ✓ 01 January 2024
- ✓ 02 January 2024
- ✓ 05 January 2024
- ✓ 06 January 2024
- ✓ 08 January 2024

CasID	Priority	Status	SLA_Breached	Sum of ResolutionHours
C001	High	Closed	Yes	48
C003	Low	Closed	No	24
C005	Medium	Closed	No	30
<b>Total</b>				<b>102</b>

### Total Cases by Month



### Total Cases by Status



### SLA Breach % by Priority and Status

Status ● Closed ● In Progress

