William (Ted) Glynn

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Junior full stack web developer with extensive experience in the service industry at all levels, providing exceptional soft-skills and a customer focused approach to developing responsive web applications. Strong interpersonal skills with respect to leadership and teamwork, as well as realizing projects from inception to completion. Passionate about creating exciting and intuitive user experiences that maintain retention and interest for the entirety of a products life-cycle. Received my certificate in Full Stack Web Development from the University of Denver (94.92% average) and am continuing to build and learn daily.

TECHNICAL SKILLS

 HTML, CSS, JavaScript, SQL, Express, NoSQL, MongoDB, GraphQL, Node.js, React, BootStrap, Socket.io, jQuery, Jest, Regex, Git/GitHub

PROJECTS

- DU Event Listeners | https://du-event-listeners.herokuapp.com/ |
 - Overview: With bootcamp reaching its conclusion, our team wanted to have a common
 place for alumni to stay connected and be able to share resources and ideas. Upon
 completing login, users have access to shared class resources, community events, a
 questions forum, and live chat feature.
 - Contributions: Front end design, validation, live-chat implementation
 - Technologies: HTML, CSS, JavaScript, REACT, socket.io, MongoDB, GraphQL, bcrypt, Express, BootStrap
- Almost fAlMous | https://almost-faim-ous.herokuapp.com |
 - Overview: For our first full stack web application we decided to create a light-hearted throwback to the original days of instant messaging. With a virtual desktop that harkens back to the days of Windows Vista and the ability to create user accounts and have messages with persistent conversation history.
 - Contributions: Front and Back end JavaScript, implementation of socket.io
 - Technologies: HTML, CSS, JavaScript, Handlebars, SQL, Express, Sequelize, Node.js, socket.io
- Everything but the Kitchen Sink | https://ruxpin86.github.io/home-cooking-app-project-1/
 - Overview: This web app offers those having trouble deciding what they would like to cook a
 quick solution to find recipes based upon what ingredients they have on hand.
 - Contributions: Front end functionality, API linkages and displaying fetch calls
 - Technologies: HTML, CSS, JavaScript, BootStrap

WORK EXPERIENCE

Event Tech Support, Array — February 2021 - Present

Provide support for panel members and participants by ensuring that they are able to interface with the platform, as well as manage Zoom connectivity — Create and respond to support tickets while adhering to company best practices to allow for proper data tracking and trend recognition — Resolve any possible tech issues by providing fast, friendly, and efficient fixes to keep audience members engaged and interacting with data collection tools — Implement software updates on our hardware for a fleet of 3000 devices as well as maintain version control to help optimize engineering builds for the platform and ensure a seamless experience for onsite users

General Manager, Canopy — January 2018 – April 2022

Managed a high volume, fast-paced bar in the center of Denver's Baker neighborhood (even through a once in a century pandemic) — Handled all scheduling and training for a staff of 25 exceptional people— Maintained proper cash handling and daily accounting practices for bar that did and average of \$40,000 in weekend gross revenues— Executed all weekly ordering and inventory management with a bar carrying hundreds of brands— Regularly fixed and maintained bar equipment as well as diagnosing and delegating issues that required outside referrals— Implemented a tap cocktail program to greatly improve efficiency on sales of cocktails we sold in high volume

Bartender, Roosevelt — March 2018 – April 2022

Provided high-quality hospitality for customers in a lively environment that requires specialty bartending skills

Bar/Restaurant and Hospitality related work, Server, Bartender, Bar Manager, Retail Food Service Manager, Catering Ops Manager — May 2008 — March 2018 (NO GAPS) Upon request, will provide more detail on all former positions held and questions pertaining to my past employment and contracting history.

CERTIFICATES

University of Denver, Denver, CO - Full Stack Web Development (Certificate) - Attended April 2022 - *Graduated*: August 2022 (94.92% average)

EDUCATION

Southern Connecticut State University, New Haven, CT – Political Science/Economics - Attended August, 2006 – May, 2008