



New Horizon Medical Solutions / Customer Setup and Ordering Process – Net Terms MSC Woundcare

Step 1:

Add the customer to New Horizon's CRM system by completing the Onboarding Form, **which can be found [here](#)**. This is where you'll include practice name, NPI, main contact, etc. You must use this link to add the customer to our system and get them aligned to MSC Woundcare.

Step 2:

Download Net 30 or Net 60 Agreement, have it signed by practice, and submit to contracts@nhmedical.com. **Percentage discounts must be included on Exhibit A**. All current versions of our contracts and agreements can be accessed via the Dropbox folder you've been invited to.

PLEASE NOTE: A full agreement must be signed, submitted, countersigned by New Horizon, and on-file for us to perform IVRs and process orders.

Step 3:

Once you have received a countersigned agreement for your customer, email sales@nhmedical.com to request access to IVR forms and Product Order forms.