

RICHMOND PUBLIC LIBRARY

BOARD OF TRUSTEES

June 27, 2018

West End Branch Library

West End Branch Library
5420 Patterson Ave
Richmond, VA 23226

11:45 a.m.



Richmond Public Library Board
101 E. Franklin Street
Richmond, VA 23219
(804) 646-4256 / fax: (804) 646-7685



Library Board Trustee Meeting

Wednesday, June 27, 2018
11:45 a.m.

LIBRARY

A G E N D A

Call to order: 11:45 Ms. Zwirner

Consent Agenda: Ms. Zwirner

- Approval of Agenda
- Approval of Minutes
- Approval of Pending Gifts
- Approval of Statistical Report

Public Comment Period:

Reports: 12:00 Mr. Dishon
• Library Friends
• Library Foundation Ms. Hansen

Administration Reports: Mr. Firestine

Board Committee Reports: 12:10 Ms. Zwirner
• Chairman
• Finance Committee Mr. Olanrewaju
• Facilities Committee Mr. Butterfield
• Governance Committee Mr. Lydiard

Unfinished Business: 12:30

New Business 12:40
1. Notary Policy update
2. Interlibrary Policy update

Adjourn 1:00 Ms. Zwirner

Next Meeting:
July 25, 2018
East End Branch Library at 11:45 a.m.

Library Board Meeting Minutes - DRAFT

May 23, 2018

PRESENT: Gail Zwirner, Barbara Burton, Danita Green, David Lydiard, Daisy Weaver, William Yates, and City Attorney Laura Drewry

LIBRARY STAFF: Scott Firestine, Clay Dishon, Karin Hansen, Cheryl Clarke, Tara Franzetti, Gianna Pack, Shatabra Powell

ABSENT: Kevin Butterfield, Tanya Francis, Larry Olanrewaju, Friends of RPL President Ruth DeBoer

Meeting of the Library Board of Trustees (LBOT) was called to order by Chair Gail Zwirner, at 11:51 a.m. at the Westover Hills Branch Library, located at 1408 Westover Hills Boulevard, Richmond, Virginia.

Consent Agenda	Approve the April 25, 2018 meeting minutes, the current agenda, Statistical Report, and the pending gifts report as submitted. <i>Motion: David Lydiard, Second by William Yates – Approved Unanimously.</i>
Public Comment Period	None were present.
REPORTS	
Friends of the Library	Mr. Dishon: <ul style="list-style-type: none">• Election of officers for the Friends of the Library took place at the May 2, 2018, meeting. New officers:<ul style="list-style-type: none">○ Ruth DeBoer, President○ Lisa Brennan, Vice President○ Bryan Townes, Secretary○ Mary Cosby, Treasurer• Next Executive Board Meeting – June 6, 2018 at 5:30 p.m. at the Main Library• Annual Meeting – Sunday, September 23 at 3:00 p.m. (Sunday).• New President Ruth DeBoer is making membership a priority by updating the member data base using the same software as the Foundation's and by having a newsletter published.• Discussed amendments to By-Laws:<ul style="list-style-type: none">○ Reducing the members by 2 seats.○ Moving to a fiscal year instead of ending in March. This will allow the Friends of the Library to line up with the rest of the City's Boards.• Chair Zwirner asked for an updated Board and contact listing to be provided at the next meeting.
Library Foundation	Ms. Hansen: <ul style="list-style-type: none">• The full Library Foundation Board meets June 13, 2018. LBOT members are invited to attend the Foundations' meeting. Ms. Hansen will send out invitations to the LBOT. The meeting starts at 4:00 p.m. with a reception following at 5:00 p.m.• Once the Foundation's elections have been completed, Ms. Hansen will forward an updated listing to Ms. Pack for distribution to the LBOT.• June 9 – Night Out at the Ball Park with Ripple throwing out the first pitch. Ms. Hansen reminded the Board to let her know if anyone would like to attend the game and how many tickets they would need.

Administration	<p>Director's Report:</p> <p>Staff Updates:</p> <ul style="list-style-type: none"> • Andre Somerville, Library Assistant III, North Avenue resigned June 1, 2018. • There were 14 New Hire positions posted. Twelve positions closed on May 20 and two positions will closed on May 27. Targeting June for interviewing and hiring. <p>Envisionware E-Payment Update: Staff has been receiving positive feedback about the self-checkout and accepting electronic payments. Next step is to be able to pay online at www.richmondpublic.org.</p> <p>SIRSI RFP Update: Four vendors responded to the RFP on April 10, 2018. The committee comprised of Joe Barbie, Rathpriya Duraipandian, Clay Dishon, and OMB reviewed the proposals and narrowed down to three applicants that will do an oral presentation of their product. Selected staff will be involved. Presentations will take place the end of May, early June.</p> <p>Summer Reading Program: The Summer Reading Program will start June 16 through August 4, 2018, using a BINGO card format. Patrons will complete the BINGO card and earn prizes.</p> <p>During the monthly IEE staff training, Jennifer Deuell and Elizabeth Morris explain the program in full detail to staff at each Branch location. Vice Chair Danita Green will meet with Ms. Deuell and Ms. Morris to pursue other opportunities using the summer reading program format with a culture arts community center. Youth Services is doing more programs outside the Library. Working in partnership with RPS and RPL to promote the many programs available.</p> <p>Branch Library Bandwidth Increase: Internet bandwidth was increased from 10 Mbps to 100 Mbps. We were able to get a better contract with Verizon to increase the speed of the service and lower the monthly cost using the E-Rate process.</p> <p>Naloxone Training: Naloxone training will be held May 26 at the Hull Street Branch. The Richmond Health Department is very interested in setting up more training at the other Branches. City employees fall under the Good Samaritan Law when assisting.</p> <p>Auto-Personalization Computing Project with University of Maryland: RPL will assist the University of Maryland to develop technology that assists people with disabilities or impairments to better interface with technology. This is a research project through the Trace Institute.</p> <p>Mayor's Youth Academy: The Mayors Youth Academy Summer Work Experience will begin on July 9 and end on August 17. There will be 13 students throughout the Richmond Public Library system.</p> <p>Comcast: Opportunity to provide resources to the community by having an education/TV Channel housed at the Library. Comcast wants to give the Library all the equipment at no charge and to take over the educational channel by the end of 2018. There was concern about an agreement and censorship. Board requested more information from Mr. Firestine before moving forward.</p>
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BOARD COMMITTEE REPORTS	
Chair	Ms. Zwirner: Expressed her gratitude for a positive budget outcome.
Finance	<p>Mr. Firestine:</p> <ul style="list-style-type: none"> • Amendments to add Sunday hours to Main and the North side (TBD) passed in the Budget. <ul style="list-style-type: none"> ◦ North Avenue has strong attendance, while Ginter Park rates high on door count and foot traffic. Working on the best strategy to see which Northside location will have Sunday hours. Target to start Sunday hours is set for September 2018; factoring in new hires and part-time positions. ◦ Main Library has not had Sunday hours since 1989. • CIP Budget – Passed with focused repairs: <ul style="list-style-type: none"> ◦ New HVAC – Special Collections ◦ New Roofs – Broad Rock, Ginter Park, and Hull Street
Facilities	<p>Mr. Firestine: Facilities Committee did not have a meeting in April or May due to the Budget process. The Committee will meet in the second week in June to move forward on the RFP discussing a draft of the RFP for architectural designs of the Main Library.</p> <p>Would like to invite Don Summers to the next Facilities Committee meeting before he retires.</p>
Governance	<p>David Lydiard:</p> <ul style="list-style-type: none"> • Training on the Virginia Freedom of Information Act (VFOIA). Board Members are to attend. Training is on June 13 at 10:00AM in the Main Library. A reminder will be sent out to all Board Members. • Mr. Kevin Butterfield's reappointment term is: July 1, 2018 thru June 30, 2022. • After researching, the only time a term can be extended is if the seat is vacant and there are no appointments to fill. • Mr. Lydiard expressed his gratitude to Cheryl Clarke for an exceptional job expediting the parking lights project at all Branches and having the trees treated at the Ginter Park Branch.
UNFINISHED BUSINESS	
None	
NEW BUSINESS	
A presentation of video footage of patrons expressing what they like about the Richmond Public Library during National Library Week was shown at the end of the meeting.	

There being no further business, the meeting was adjourned at 12:46 p.m. by unanimous consensus by the Library Board of Trustees present at the meeting. The next meeting will be held on Wednesday, June 27, 2018, at 11:45 a.m. at the West End Branch Library, Richmond, Virginia.

Approved: _____

Ms. Gail Zwirner, Chair

Recorder: Gianna Pack
RPL Executive Assistant

Director's Report

May 2018

Director Activities May 19 – June 23, 2018:

May 28	All Library locations closed in observance of Memorial Day
May 29	RVAH20 Stormwater stakeholder meeting
	Richmond 300 Technical Team meeting
May 30	Review RVA Reads program
May 31	RFP ILS vendor presentation Innovative Interfaces
June 4	RFP ILS vendor presentation TLC/CARL, SIRSI
June 5	Mayor's Community office hours, Bon Secours Training Center
June 6	RPLF Executive Committee Meeting
June 8	CALD meeting Central Rappahannock Library
June 9	Ripple at the Squirrels baseball game to throw out a first pitch
June 12	Facilities Committee Meeting
June 13	RPLF Board Meeting and end of fiscal year celebration
June 15	Changing Lives Through Literature meeting with RPD community police Captain Dan Minton
June 18	Comcast Education channel studio visit with Nathan Daughty
June 21	BMER breakfast at 6 PIC in Highland Park
June 22	Flooding in Special Collection
June 23	Indie Urban Fiction festival at Main Library

Staff Update: Hiring process for vacant positions is ongoing.

Envisionware E-payment update: Self-check, print management payment kiosks and electronic payment at staff point of sale is installed and operating. Patrons are able to pay electronically through debit/credit cards. Visa, Master Card, and Discover are accepted. Amex is not accepted. By the end of June patrons will be able to pay fines and fees through the www.rvalibrary.org website. A secure payment page will be complete that will process the payment and reconcile the payment against the library's records.

SIRSI RFP update: Sirsi, Innovative Interfaces, TLC/CARL were the integrated library system vendors that were selected to do an onsite visit and demonstration for the RFP. Staff from every location and working in many different areas of the library attended these meetings to review, evaluate, and give feedback. A survey of those in attendance will be used in assessing the presentation and help score the vendors.

Main Library Basement Flood: Friday June 22, at approximately 3:00 a.m., the restrooms in the old library basement area backed up and flooded the Special Collections area to the entrance of the Auditorium. There was puddled water on the hard surfaces and saturated carpet in half of the Special Collections Room. The Director, Deputy Director, Housekeeping staff, and Library IT moved furniture in the Special Collections area and worked rapidly to get the water up as quickly as possible. It was critical to dry the Special Collections room as soon as possible because humidity must be controlled around rare and precious books.

RVA Reads 100 Days: Richmond is a City that Reads! RVA Reads 100 Days is a Richmond Public Library initiative inspired by the PBS series, The Great American Read. On any given day for 100 days somewhere in the City, a Richmonder will read or discuss one of the 100 books on The Great American Read list. And you could be one of those readers. Visit <http://rvalibrary.org/100days/>

CIRCULATION															
Location	FY	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	YTD % chnge
Belmont	FY15	10161	9739	9149	9389	8388	8333	8509	7816	9419	7818	8900	9568	107189	
	FY16	10263	10897	9891	9684	8546	8203	7784	8963	8980	8301	8208	10590	110310	
	FY17	12068	12314	9973	9766	9727	9071	9709	9715	10114	9238	9446	10411	121552	
	FY18	10836	10486	8290	8385	7353	6096	7651	7545	8099	7402	7632	0	89775	-24%
Broad Rock	FY15	6537	5899	5316	5882	5122	5249	5389	4656	5035	4988	5164	5462	64699	
	FY16	5958	5859	5765	5288	4905	4931	4223	4448	4834	4282	3336	4401	58230	
	FY17	4883	4773	4248	4706	3966	3454	3729	3192	3595	3377	3851	4136	47910	
	FY18	4574	4062	3726	3809	3665	3096	3308	2986	3132	3304	2910	0	38572	-32%
East End	FY15	4620	4244	4159	4162	3846	3868	4090	3067	3501	3518	3511	3902	46488	
	FY16	4119	4565	4313	3747	3411	3375	3653	3286	3303	3206	3822	4629	45429	
	FY17	4572	4371	3581	3420	2945	3029	3463	2981	3529	4977	3515	3460	43843	
	FY18	3635	3481	3033	2948	2632	2281	2698	2574	2838	2637	2865	0	31622	-23%
Ginter Park	FY15	6393	6504	5051	4901	4980	4828	4991	4735	5197	4506	4865	5188	62139	
	FY16	2942	402	469	481	144	440	405	354	512	586	292	1238	8265	
	FY17	6247	5924	5374	5770	5031	4517	4812	4582	5401	4641	4868	5310	62477	
	FY18	5751	6070	5338	5152	4854	3898	4327	4370	4522	4653	4023	0	52958	-21%
Hull Street	FY15	3901	3776	3819	4057	3550	3639	3828	2815	3198	3373	3663	4020	43639	
	FY16	4172	3508	3727	4159	3901	3776	3252	3318	3280	2845	3158	3459	42555	
	FY17	3174	3245	3088	3131	3400	2477	2816	2962	2989	2348	2766	2843	35239	
	FY18	2947	3155	2178	2106	2202	1772	2218	2304	2241	2034	1824	0	24981	-15%
Main	FY15	13637	12520	11934	11332	10221	10867	11260	10261	11423	10243	10416	10920	135034	
	FY16	12022	11975	8749	11056	10376	10221	10620	11464	11338	11585	11658	12075	133139	
	FY17	12103	12264	10330	10655	9611	9049	9629	9600	10821	8969	9826	10528	123385	
	FY18	10304	11144	9794	9946	9126	7750	9149	8706	9223	8069	7769	0	100980	-26%

CIRCULATION (CONTINUED)																
Location	FY	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	YTD % chnge	
North Ave	FY15	4808	4760	4679	5068	4317	4778	4794	3893	4138	4227	3533	4100	53095		
	FY16	5048	4863	4990	5133	4410	4830	4300	4239	4267	3927	3708	4024	53739		
	FY17	4235	4448	3768	3564	3308	3260	2972	2943	3186	2714	3017	2985	40400		
	FY18	3112	3455	3238	3802	3011	2562	3094	3328	3093	2580	2271	0	33546	-33%	
West End	FY15	12983	12021	10787	10722	9738	10136	10609	9832	10771	9628	10213	12557	129997		
	FY16	13330	12920	11542	11076	9860	9475	9940	10262	10600	10194	10044	6429	125672		
	FY17	983	1070	785	752	628	604	647	568	745	502	591	613	8488		
	FY18	826	3012	7426	8165	7940	6974	7981	7390	8641	8882	9802	0	77039	94%	
Westover Hills	FY15	10947	10036	9510	9847	8448	7940	8459	7676	8447	7889	7273	8758	105230		
	FY16	9531	9735	11638	8747	7425	4424	7991	7874	9497	8201	8610	9047	102720		
	FY17	9530	9400	8231	8065	7407	7223	7564	7848	8405	6798	8059	8058	96588		
	FY18	8685	8571	7262	7133	6933	6324	6895	6548	6576	6660	6186	0	77773	-30%	
Econtent	FY15	3187	3264	2977	2917	2832	3042	3263	2972	3342	3106	3615	3805	38322		
	FY16	3902	4065	3902	3767	3840	3701	4311	3969	3916	3735	3978	3787	46873		
	FY17	4107	3770	3470	3611	3568	3899	3962	3701	4370	4102	3906	4494	46960		
	FY18	4676	4689	4042	4125	3923	3874	4566	4224	4835	4935	5409	0	49298	28%	
RPL Total	FY15	77174	72763	67381	68277	61442	62680	65192	57723	64471	59296	61153	68280	785832		
	FY16	71287	68789	64986	63138	56818	53376	56479	58177	60527	56862	56814	59679	726932		
	FY17	61902	61579	52848	53440	49591	46583	49303	48092	53155	47666	49845	52838	626842		
	FY18	55346	58125	54327	55571	51639	44627	51887	49975	53200	51156	50691	0	576544	2%	

NEW PATRON CARDS													
FY2018	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total
Belmont	175	164	186	105	91	90	141	107	92	93	95	0	1339
Broad Rock	155	163	154	169	123	115	148	176	132	165	134	0	1634
East End	127	129	118	90	89	64	99	110	95	99	104	0	1124
Ginter Park	118	151	121	111	109	84	108	111	76	99	119	0	1207
Hull Street	120	116	96	119	93	76	127	115	102	98	79	0	1141
Main	303	407	480	277	213	199	264	260	223	263	236	0	3125
North Ave	97	109	116	121	88	84	85	100	80	98	121	0	1099
West End	0	76	159	125	102	87	126	97	96	94	73	0	1035
Westover Hills	156	173	143	112	110	72	118	122	100	129	106	0	1341
Total	1251	1488	1573	1229	1018	871	1216	1198	996	1138	1067	0	13045
Total 2017	1482	1507	1371	1219	1170	935	1189	1063	1299	1013	1135	1381	14764

PROGRAMS FY2018	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	TOTAL
Belmont													
Adult Pgrms	13	18	16	18	18	13	13	15	19	20	15		178
Adult Attend	67	110	56	62	78	39	55	60	73	107	265		972
Young Adult Pgrms	1	1	0	2	0	0	0	0	1	0	1		6
Young Adult Attend	0	7	0	0	0	0	0	0	1	0	9		17
Juv Pgrms	25	24	18	40	32	19	13	15	17	16	8		227
Juv Attend	529	504	423	785	578	337	319	381	383	295	115		4,649
Total Attend	596	621	479	847	656	376	374	441	457	402	389	0	5,638
Total Prgrms	39	43	34	60	50	32	26	30	37	36	24	0	411
Broad Rock													
Adult Pgrms	12	11	21	27	28	19	20	28	25	31	25		247
Adult Attend	109	144	93	216	129	76	101	136	84	81	92		1,261
Young Adult Pgrms	1	1	0	0	1	0	3	0	1	0	1		8
Young Adult Attend	25	45	0	0	0	0	6	0	1	0	2		79
Juv Pgrms	23	18	18	20	17	14	8	24	17	18	32		209
Juv Attend	289	94	57	86	80	40	102	106	383	194	218		1,649
Total Attend	423	283	150	302	209	116	209	242	468	275	312	0	2,989
Total Prgrms	36	30	39	47	46	33	31	52	43	49	58	0	464
East End													
Adult Pgrms	10	12	11	9	14	14	11	40	39	33	29		222
Adult Attend	116	113	169	149	164	130	154	321	233	131	193		1,873
Young Adult Pgrms	1	0	3	1	1	3	0	0	0	1	0		10
Young Adult Attend	12	0	75	17	3	28	0	0	0	6	0		141
Juv Pgrms	6	5	3	5	4	8	8	7	12	12	10		80
Juv Attend	170	343	525	263	63	133	102	79	118	79	85		1,960
Total Attend	298	456	769	429	230	291	256	400	351	216	278	0	3,974
Total Prgrms	17	17	17	15	19	25	19	47	51	46	39	0	312

PROGRAMS FY2018	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	TOTAL
Ginter Park													
Adult Pgrms	11	7	14	11	12	9	14	19	25	25	24		171
Adult Attend	98	31	177	102	130	107	161	176	155	247	175		1,559
Young Adult Pgrms	0	0	0	1	0	0	0	0	1	2	2		6
Young Adult Attend	0	0	0	45	0	0	0	0	6	38	33		122
Juv Pgrms	24	27	15	16	12	14	11	12	15	18	15		179
Juv Attend	758	950	583	662	381	511	416	382	520	806	913		6,882
Total Attend	856	981	760	809	511	618	577	558	681	1,091	1,121	0	8,563
Total Prgrms	35	34	29	28	24	23	25	31	41	45	41	0	356
Hull Street													
Adult Pgrms	9	7	3	11	6	7	10	10	9	14	10		96
Adult Attend	101	35	46	100	60	93	110	95	115	135	127		1,017
Young Adult Pgrms	7	2	4	7	6	4	2	2	4	6	4		48
Young Adult Attend	103	18	30	34	47	28	30	22	14	57	23		406
Juv Pgrms	24	20	7	13	10	6	11	12	13	12	12		140
Juv Attend	544	387	79	747	157	154	146	177	171	160	155		2,877
Total Attend	748	440	155	881	264	275	286	294	300	352	305	0	4,300
Total Prgrms	40	29	14	31	22	17	23	24	26	32	26	0	284
Main													
Adult Pgrms	63	64	67	69	53	42	0	0	0	0	0		358
Adult Attend	1,552	1,772	1,924	2,171	908	659	0	0	0	0	0		8,986
Young Adult Pgrms	1	1	1	0	0	0	0	1	0	2	0		6
Young Adult Attend	16	15	25	0	0	0	0	43	0	17	0		116
Juv Pgrms	27	20	12	0	17	18	0	0	0	28	32		154
Juv Attend	649	548	497	0	413	403	0	0	0	596	638		3,744
Total Attend	2,217	2,335	2,446	2,171	1,321	1,062	0	43	0	613	638	0	12,846
Total Prgrms	91	85	80	69	70	60	0	1	0	30	32	0	518

PROGRAMS FY2018	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	TOTAL
North Avenue													
Adult Pgrms	26	25	19	33	21	14	17	31	45	31	34		296
Adult Attend	449	734	106	386	114	60	108	137	182	101	163		2,540
Young Adult Pgrms	9	0	4	8	7	4	5	8	5	6	7		63
Young Adult Attend	85	0	35	74	54	30	104	60	56	49	36		583
Juv Pgrms	14	19	13	16	24	14	24	24	33	47	38		266
Juv Attend	244	679	97	682	150	80	117	176	422	792	623		4,062
Total Attend	778	1,413	238	1,142	318	170	329	373	660	942	822	0	7,185
Total Prgrms	49	44	36	57	52	32	46	63	83	84	79	0	625
West End													
Adult Pgrms	0	200	3	10	2	3	5	10	12	9	12		266
Adult Attend	0	0	21	92	148	23	8	65	83	80	104		624
Young Adult Pgrms	0	0	0	0	0	0	5	0	1	0	0		6
Young Adult Attend	0	0	0	0	0	0	104	0	5	0	0		109
Juv Pgrms	0	0	11	16	14	11	24	17	25	18	16		152
Juv Attend	0	0	75	662	142	134	117	276	297	257	245		2,205
Total Attend	0	0	96	754	290	157	229	341	385	337	349	0	2,938
Total Prgrms	0	200	14	26	16	14	34	27	38	27	28	0	424
Westover Hills													
Adult Pgrms	2	1	14	14	10	0	1	4	13	9	11		79
Adult Attend	14	125	112	101	72	0	13	26	118	71	73		725
Young Adult Pgrms	0	0	0	0	0	0	0	0	0	0	0		0
Young Adult Attend	0	0	0	0	0	0	0	0	0	1	0		1
Juv Pgrms	10	20	7	9	10	0	2	11	16	14	16		115
Juv Attend	244	276	77	114	85	0	16	207	239	14	245		1,517
Total Attend	258	401	189	215	157	0	29	233	357	210	318	0	2,367
Total Prgrms	12	21	21	23	20	0	3	15	29	23	27	0	194

TECHNICAL SERVICES - ITEMS BY LOCATION

	Belmont	Broad Rock	East End	Ginter Park	Hull Street	MAIN	North Avenue	West End	Westover Hills	Monthly Total
Jul-16	172	116	117	140	95	321	95	128	193	1377
Aug-16	127	79	75	91	66	228	80	87	123	956
Sep-16	131	73	64	93	75	199	68	96	137	936
Oct-16	388	276	259	331	281	569	231	243	381	2959
Nov-16	152	125	96	111	102	246	122	101	140	1195
Dec-16	276	242	205	201	196	423	193	184	231	2151
Jan-17	393	315	335	351	339	533	293	266	358	3183
Feb-17	275	226	222	246	256	409	241	193	248	2316
Mar-17	270	315	181	214	202	469	183	177	214	2225
Apr-17	284	190	165	246	187	382	168	190	213	2025
May-17	353	240	217	269	213	487	236	234	310	2559
Jun-17	346	249	229	230	202	386	255	326	322	2545
Branch Total	3167	2446	2165	2523	2214	4652	2165	2225	2870	24427
Average	264	204	180	210	185	388	180	185	239	2036

DOOR COUNT FY2018	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	TOTAL
Belmont	9935	10247	8475	8452	7474	6548	7732	7364	8315	8232	8000	0	90774
Broad Rock	8700	9456	7229	8427	7136	5725	6774	7479	8000	7992	6157	0	83075
East End	7105	8940	7437	7318	5956	5530	6812	6583	6706	6853	7160	0	76400
Ginter Park	5722	6926	5939	5770	5037	4316	4802	5061	4573	5313	6466	0	59925
Hull Street	1985	7346	4789	5585	4737	4345	5110	5602	6790	7281	8977	0	62547
Main	14814	18702	17207	16334	16439	13957	15989	16962	16381	16168	15471	0	178424
North Ave	7182	0	7158	6985	5675	4738	5782	5960	6558	6558	7207	0	63803
West End	0	0	4921	5383	5084	4401	5099	4902	5682	5584	4907	0	45963
Westover Hills	6614	0	6339	6446	5928	0	5650	5438	5777	5900	6241	0	54333
TOTALS FY18	62057	61617	69494	70700	63466	49560	63750	65351	68782	69881	70586	0	715244
TOTALS FY17	72398	78366	68881	69394	61547	52517	49906	64911	71163	64777	69506	68301	791667
TOTALS FY16	90446	89431	77513	71318	68682	69507	65974	73679	77883	73425	71473	74251	903582

COMPUTE USE	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	TOTAL
Belmont Workstation	1601	1620	1461	1467	1230	1127	1319	1263	1297	1430	1427	0	15,242
WIFI	0	841	646	745	520	0	673	668	707	619	528	0	5,947
Broad Rock Workstation	2239	2658	2277	2342	1919	1532	2200	2308	2000	2155	2219	0	23,849
WIFI	0	678	689	895	672	0	643	564	635	589	709	0	6,074
East End Workstation	1801	2196	1762	1633	1362	1252	1690	1508	1466	1557	1225	0	17,452
WIFI	0	731	696	684	545	0	503	494	419	443	444	0	4,959
Ginter Park Workstation	1574	1847	1635	1582	1538	1219	1363	1521	1379	1522	1389	0	16,569
WIFI	0	810	681	729	562	0	625	683	681	728	860	0	6,359
Hull Street Workstation	1939	2320	1581	1850	1776	1498	1690	1954	1285	934	1880	0	18,707
WIFI	0	651	478	599	498	0	429	507	437	609	658	0	4,866
Main Workstation	3391	3844	3205	3288	3028	0	3393	3447	3231	3452	3038	0	33,317
Childrens	361	331		0	0	0	0	0	0	248	246	0	1,186
WIFI	0	3198	2634	2687	2194	0	3177	3311	3018	2893	3335	0	26,447
North Ave Workstation	1405	0	1511	1607	1323	1118	1408	1443	1338	1427	1399	0	13,979
WIFI	0	0	397	412	377	0	569	535	411	557	519	0	3,777
West End Workstation	0	0	625	775	540	672	579	741	667	825	819	0	6,243
WIFI	0	0	320	396	374	0	357	308	339	343	460	0	2,897
Westover Hills Workstation	1504	0	1666	1693	1474	1648	1468	1539	1382	1200	1436	0	15,010
WIFI	0	0	666	775	483	0	589	654	634	603	0	0	4,404
TOTALS FY18	15815	21725	22930	24159	20415	10066	22,675	23448	21326	22134	22591	0	227,284
TOTALS FY17	18053	20329	18204	17496	15525	12916	6,925	15994	17966	21582	23985	20701	209,676
TOTALS FY16	20998	21415	19969	20558	16857	17255	16,298	18633	19400	18476	17691	18343	225,893

Richmond Public Library
FY18 Operating Budget
as of
May 31, 2018

ACCOUNT	DESCRIPTION	Budget	Actual	Balance	
			Expended	% Spent	Available
					31-May-18
60000	SALARIES - FULL TIME	\$ 2,912,256	\$ 2,434,716	83.6%	\$ 477,540
61000	SALARIES - PART TIME	\$ 117,483	\$ 216,812	184.5%	\$ (99,329)
62000	SALARIES - TEMPORARY	\$ -	\$ 22,585	0.0%	\$ (22,585)
63000	FICA	\$ 192,960	\$ 163,601	84.8%	\$ 29,359
63001	RET CON RSRS	\$ 614,508	\$ 538,270	87.6%	\$ 76,238
63002	MEDCARE FICA	\$ 45,113	\$ 38,262	84.8%	\$ 6,851
63003	GROUP LIFE	\$ 26,294	\$ 14,661	55.8%	\$ 11,633
63006	H/C ACT TEMP	\$ 493,826	\$ 461,993	93.6%	\$ 31,833
63008	STATE UNEMPLOYMENT	\$ -	\$ -	0.0%	\$ -
63011	HEALTH SAVINGS	\$ -	\$ 7,750	0.0%	\$ (7,750)
64104	EDUCATION PAY	\$ -	\$ -	0.0%	\$ -
64105	BONUS PAY	\$ 66,587	\$ 64,773	97.3%	\$ 1,814
	Personnel Expenses	\$ 4,469,027	\$ 3,963,423	88.7%	\$ 505,604
71141	BOOKS	\$ 424,741	\$ 448,491	105.6%	\$ (23,750)
71141	DATABASES	\$ -	\$ -	0.0%	\$ -
71142	MULTIMEDIA PRODUCTS	\$ 6,953	\$ 7,613	109.5%	\$ (660)
72122	MAGS & NEWSPAPER	\$ 36,659	\$ 29,687	81.0%	\$ 6,972
	Collection Development	\$ 468,353	\$ 485,791	103.7%	\$ (17,438)
70131	PUBLIC INFORMATION	\$ 1,995	\$ 2,149	107.7%	\$ (154)
70161	DATA PROCESSING - OCLC	\$ 17,483	\$ -	0.0%	\$ 17,483
70161	PLANNING MGMT SERVICES	\$ 614,690	\$ 278,414	45.3%	\$ 336,276
70218	VEHICLE REPAIR	\$ 2,181	\$ 3,572	163.8%	\$ (1,391)
70311	PRINTED SUPPLIES	\$ 965	\$ -	0.0%	\$ 965
70412	TRANSPORTATION	\$ -	\$ -	0.0%	\$ -
70413	MILEAGE ALLOWANCE	\$ 2,413	\$ 639	26.5%	\$ 1,774
70551	SECURITY	\$ 296,495	\$ 302,942	102.2%	\$ (6,447)
70552	CONTRACT AND TEMP PERSONNEL	\$ 25,000	\$ 43,504	174.0%	\$ (18,504)
71012	OFFICE STATIONARY SUPPLIES	\$ 9,206	\$ 29,252	317.7%	\$ (20,046)
71143	LIBRARY OPERATING SUPPLIES	\$ 17,951	\$ 15,290	85.2%	\$ 2,661
72113	POSTAGE	\$ 4,646	\$ 1,000	21.5%	\$ 3,646
72121	CONFERENCES & CON	\$ 2,075	\$ 2,711	130.6%	\$ (636)
72123	MEMBERSHIP DUES	\$ 1,352	\$ 296	21.9%	\$ 1,056
72124	TRAINING	\$ 1,189	\$ 1,159	97.5%	\$ 30
72131	COMPUTER SUPPLIES	\$ 25,109	\$ 25,108	100.0%	\$ 1
72153	EQUIPMENT	\$ 12,193	\$ 11,523	94.5%	\$ 670
73104	BANK FEES	\$ -	\$ -	0.0%	\$ -
76119	PAGERS	\$ -	\$ 50	0.0%	\$ (50)
77103	FUEL-D/O VEHICLE	\$ 2,555	\$ 1,576	61.7%	\$ 979
77104	VEHICLE MONTHLY STANDING	\$ 676	\$ 452	66.9%	\$ 224
77501	DIT CHARGES	\$ -	\$ 1,686	0.0%	\$ (1,686)
77201	INTERNAL PRINTING	\$ -	\$ -	0.0%	\$ -
80001	DEPRECIATION	\$ -	\$ -	0.0%	\$ -
80004	BUILDINGS & STR	\$ -	\$ -	0.0%	\$ -
80006	EQUIPMENT & OFFICE MAINTENANCE	\$ 8,793	\$ 5,902	67.1%	\$ 2,891
80007	VEHICLE EXPENSES	\$ -	\$ -	0.0%	\$ -
	Other Expenses	\$ 1,046,967	\$ 727,225	69.5%	\$ 319,742
	TOTAL GENERAL FUND	\$ 5,984,347	\$ 5,176,439	86.5%	\$ 807,908

RICHMOND PUBLIC LIBRARIES - General Fund Budget
Monthly Budget Report
May 31, 2018

<u>General Fund Revenue</u>	<u>FY2017-18 Budget</u>	<u>FY2017-18 Actual YTD</u>	<u>% Recognized</u>	<u>Unrecognized</u>
-----------------------------	-----------------------------	---------------------------------	-------------------------	---------------------

Lost and Damage Books	\$ 21,782	\$ 12,841	59%	\$ 8,941
Overdue Book Fines	\$ 66,121	\$ 41,629	63%	\$ 24,492
Reservation - Book Records	\$ 500	\$ 350	70%	\$ 150
Room Rental Fees	\$ 300	\$ -	0%	\$ 300
Sales Copy Centers	\$ 17,476	\$ 15,239	87%	\$ 2,237
State Library Aide	\$ 170,000	\$ -	0%	\$ 170,000
	\$ 276,179	\$ 70,058	25%	\$ 206,121

General Fund Operating

	<u>FY2017-18 Budget</u>	<u>FY2017-18 Actual YTD</u>	<u>% Expended</u>	<u>Unobligated</u>
Personnel	\$ 3,096,326	\$ 2,738,885	88%	\$ 357,441
Fringes	\$ 1,372,701	\$ 1,224,538	89%	\$ 148,163
Books/Materials	\$ 468,353	\$ 485,791	104%	\$ (17,438)
Operating Expenses	\$ 1,046,967	\$ 727,225	69%	\$ 319,742
Total	\$ 5,984,347	\$ 5,176,439	86%	\$ 807,908

Encumbrances YTD \$ 353,608

RICHMOND PUBLIC LIBRARIES - Special Fund Budget

<u>Special Fund Revenue</u>	<u>FY2017-18 Anticipated</u>	<u>FY2017-18 Actual YTD</u>	<u>% Recognized</u>	<u>Unrecognized</u>
00314 - Gift to the Library	\$ 105,000	\$ 115,084	110%	\$ (10,084)
00308 - Verizon E-Rate Grant	\$ 90,170	\$ -	0%	\$ 90,170
00309 - Public Law Library	\$ 400,000	\$ -	0%	\$ 400,000
00311 - Gates Foundation	\$ -	\$ -	0%	\$ -
00312 - RPL Foundation	\$ 40,000	\$ -	0%	\$ 40,000
00313 - Friends of the RPL	\$ 17,000	\$ 18,875	111%	\$ (1,875)
00000 - Grade Level Reading	\$ -	\$ -	0%	\$ (18,875)
	\$ 652,170	\$ 133,959	21%	\$ 499,336

<u>Special Fund Expenditures</u>	<u>FY17 Rollover & FY18 Receipts</u>	<u>FY2017-18 Actual YTD</u>	<u>% Expended</u>	<u>Unobligated</u>
00314 - Gift to the Library	\$ 268,352	\$ 192,174	72%	\$ 76,178
00308 - Verizon E-Rate Grant	\$ 49,626	\$ 150,064	302%	\$ (100,438)
00309 - Public Law Library	\$ (837,503)	\$ 300,513	-36%	\$ (1,138,016)
Personnel	\$ -	\$ 47,374		
Fringes	\$ -	\$ 13,961		
Books/Materials	\$ -	\$ 231,977		
Operating Expenses	\$ -	\$ 7,201		
00311 - Gates Foundation	\$ 12,576	\$ -	0%	\$ 12,576
00312 - RPL Foundation	\$ 5,500	\$ 60,681	1103%	\$ (55,181)
00313 - Friends of the RPL	\$ 58,898	\$ 18,425	31%	\$ 40,473
	\$ (442,551)	\$ 721,857	-163%	\$ (1,164,408)

Encumbrances YTD \$ 59,745

**Richmond Public Library
Foundation, Friends, Groups and Individual Donations
FY 2017-2018**

Consent Agenda: Pending Library Board Approval - Wednesday, June 27, 2018



POLICY

SECTION: 5.12

SUBJECT: Notary Public Service

REDLINE

The Richmond Public Library offers free notary public service. This service covers basic notary services as a courtesy to our patrons with the following guidelines:

- A maximum of 3 documents per person per day may be notarized.
- All parties signing documents must be present and provide current photo identification.
- All documents must be signed in the presence of the Notary.
- It is the customer's responsibility to provide witnesses when necessary. Witnesses are required to provide current photo identification.
- ~~The library does not provide witnesses and witnesses may not be solicited from staff.~~
- ~~Notary Service cease 1 hour before scheduled closing time.~~

It is recommended, but not necessary to call ahead to verify the availability of our notaries.

By law, Virginia notaries are not authorized to certify true copies of birth, death and/or marriage certificates.

A Virginia notary has the authority and sole discretion to refuse notarizing particular documents.

Approved: July 2013

**POLICY****SECTION: 5.12****SUBJECT: Notary Public Service****PROPOSED FINAL**

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Approved: July 2018



POLICY

REDLINE

SECTION: 4.11

SUBJECT: INTERLIBRARY LOAN

The Purpose of Interlibrary Loan is to obtain for Richmond Public Library, RPL, patrons materials not owned by the RPL system.

RPL also shares its resources with other libraries requesting materials on Interlibrary Loan.

A. Materials Loaned By Richmond Public Library to Other Libraries

- RPL will loan items to other Virginia libraries.
- The loan period is 28 days.
- RPL generally loans circulating items.
- RPL may refuse a request due to the value of the requested item.
- Copies of any material in the collection will be provided without charge, as long as the request is within reason.
- RPL does not loan audio materials, DVDs, microfilm, materials from the Martha Orr Davenport Special Collections Room and titles published within the year.
- Items will generally be renewed once, with the exception of items currently wanted by RPL patrons.
- Overdue fines shall not be applied to material loaned to other libraries.
- Charges will be imposed for lost or damaged items.

B. Materials Borrowed by Richmond Public Library for RPL Borrowers

RPL follows the guidelines established in the American Library Association's Interlibrary Loan Code for the United States, available at
<http://www.ala.org/ala/mgrps/divs/rusa/resources/guidelines/interlibrary.cfm>

Eligibility and Limits on Interlibrary Loan Borrowing

Because Interlibrary Loan involves items owned by institutions other than RPL, and because of the labor the service requires, certain restrictions and limits apply to Interlibrary Loan borrowing:

- Interlibrary Loan service is available to RPL cardholders as long as they are in good standing with the Library, with no fines over \$5.00, no delinquent items, and no more than two claims-returned items; and has a permanent, verifiable address and phone.
- Any patron may have only two active requests at any one time. Active requests include both items currently on loan and items currently being searched for.

- Requests are taken at any library location ~~only in person at the General Collections desk at the Main Library~~, and at the Circulation desk at each branch library.
- We cannot estimate a lending library's response time to fill a request. Delivery of Interlibrary Loan material may take 2 to 4 weeks, or even longer.
- Patrons who repeatedly ignore Interlibrary Loan rules will not be eligible for ILL borrowing.
Some examples of rule violations:
 - Removing the book strap.
 - ~~Returning-in-library-book-drops.~~
 - Returning items damaged.
 - Habitual late returns.
 - Non-returns.

Materials Which May be Requested

Books, fiche, film, dissertations, theses, photocopies, and musical scores not currently owned by RPL are available through Interlibrary Loan. This includes items with no record in the RPL catalog, or for which records show no holdings, missing, claimed returned, or withdrawn.

- Loaned microfilm will be used in the Main Library.

Materials Which May Not be Requested

- Materials published or released within the past six months to one year.
- Audiovisual materials, including videotapes, audiotapes, DVDs and CDs, downloadable audio books, e-books or Playaways.
- Lending libraries will also generally restrict loans of textbooks, genealogy material and reference books, old, rare or valuable material.

Cost

- Most items can be obtained without charge. While RPL staff will attempt to obtain items without charge, institutions can charge fees for lending. These fees can vary and the patron will be responsible for these charges, in excess of \$15.00.
- Patrons must indicate a maximum amount they will be willing to pay for an item. If no amount is named, a zero amount will be assumed.
- Once charges have been incurred on a patron's behalf, the patron is responsible for charges up to the amount he or she has agreed to, even if the item is not picked up.
- The lending library's invoice for any fees may arrive with the material or later. If later, you will be notified when the invoice arrives.
 - Payment should be made by check or by money order to the lending library.

Picking Up and Checking Out

- Interlibrary Loan items are available for pick up and return at every RPL location. ~~ONLY at the Circulation Desk at the Main Library.~~
- Interlibrary Loan materials will be checked out on your RPL library card.
- ~~Borrowers will be required to sign a receipt verifying date of pick-up.~~
- Borrowers are still responsible for any previously authorized fees even if the Interlibrary Loan material is not picked up.

Due Dates, Renewal of Items, and Restrictions on Use

- Due dates and renewal options are determined by the lending institution.
- A lender may recall an item at any time.
- Some libraries do not allow renewals.
- Requests for renewals must be made 5 days prior to the due date of the Interlibrary Loan materials.
- Requests for renewals must be made at the Circulation desk at the Main Library. Renewals may not be made online.
- Some libraries require that items be used only within the library.
- The due date and lending restrictions are indicated on the book strap attached to the Interlibrary Loan item.

Returning Interlibrary Loan Materials

- Interlibrary Loan materials may ~~must~~ be returned to any library location, the Circulation Desk at the Main Library.
- ~~Do not return Interlibrary Loan materials at a branch or in a library drop box.~~
- The materials will be discharged from the patron's RPL borrower record.
- Staff will sign and date a returned receipt.

Overdue Fines and Replacement Costs

- Interlibrary Loan materials will be checked out on your RPL library card.
- Richmond Public Library RPL charges overdue fines for Interlibrary Loan materials returned late. Fines are 10 cents per day, per item. The maximum overdue fine is \$5.00.
- Replacement costs for damaged or lost items are determined by the lending institution, and may amount to many times the actual value of the item.

Notification of Patrons

- RPL staff will notify Interlibrary Loan patrons by email or phone of the arrival of items, approval or disapproval of renewal requests, overdues and recalls, unfilled requests, and fees or charges.

Reviewed: January 2012



POLICY

SECTION: 4.11

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PROPOSED FINAL

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- Due dates and renewal options are determined by the lending institution.
- A lender may recall an item at any time.
- Some libraries do not allow renewals.

- Requests for renewals must be made 5 days prior to the due date of the Interlibrary Loan materials.
- Requests for renewals must be submitted to ILLRPL@gmail.com or by calling Circulation Desk at the Main Library.
- Some libraries require that items be used only within the library.
- The due date and lending restrictions are indicated on the book strap attached to the Interlibrary Loan item.

Returning Interlibrary Loan Materials

- Interlibrary Loan materials may be returned to any Richmond Public Library location during normal operating hours.
- Do not return Interlibrary Loan materials in a library drop box.
- The materials will be discharged from the patron's RPL borrower record once the items is returned.
- Staff will sign and date a returned receipt.

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Reviewed: January 2012
Revised: June 2018