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| Robert Vanooyen  3784 Southwood Dr. Tyler, TX 75707 · 719-287-2664  Email: robert.vanooyen@gmail.com |
| Seeking position in customer service field background in IT, military veteran with leadership experience and financial background |

# Experience

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| June 1, 2021 – PresentCashier, Super 1 Food Ring up groceries, cash checks, assist customers January 6, 2015 – May 31, 2021Front End Clerk, King Soopers (Kroger) Ring up groceries, cash checks, stock merchandise, open/close pumps. At Customer Service Desk - process money orders, Western Union cash transfers, resolve customer issues/complaints. |
| 2002 - 2010Captain, United States Air Force Supervised 25 + military and civilian personnel of the 561 Network Operations Squadron IT Network. Experience with TCP/IP, IPv6, Multicast, VRRP, HSRP, DHCP, TACACS+, RADIUS, SNMP and Syslog protocols. |

# Education

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| May 2011Masters in Business Administration, University of CO, Colorado Springs, GPA 3.83 |
| May 2001Bachelors degree, Computer Information Science, Colorado State University, Fort Collins, CO, GPA 3.427 |

# STRENGTHS:

# Excellent work ethic

# Computer Saavy

# customer service experience

# adherence to standards

# quick learner and multi-tasker

# leadership experience