

ROBERT VARELA

FRONT-END DEVELOPER

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EXPERIENCE

Front-End Developer Arrive Logistics

Nov 2017 - Present

- » Building internal web based tools with technologies such as react, redux, graphql, and apollo. These new tools are significantly helping the company stay on track to double its revenue and continue to move up in the top 50 brokerage firms.
- » Developing the company's first mobile app (react native) to help increase market exposure and continue to be the fastest growing freight brokerage in history.

Technical Success Manager Bazaarvoice

Feb 2017 - Nov 2017

- » Consulted with enterprise clients to resolve technical issues.
- » Facilitated necessary code changes for configuration/setup, product functionality, and bugs/enhancements.
- » Coordinate with other departments to resolve client issues.

Front-end Developer (Contract) Patriot Boot Camp

Jan 2017

- » Designed and built the front-end of the alumni directory.
- » Structured and connected the front-end to receive API requests.
- » Wrote JavaScript logic to collect information needed to provide to the back-end.

Customer Success Team Lead Self Lender

Feb 2016 - Nov 2016

- » Grew customer support team to five people which prepared the company to handle more volume.
- » Built the support tools for the entire customer success team which reduced response rates by 50%.
- » Set up support analytics to track top issues. This helped other departments understand and fix the issues, which provided a better customer experience.

EDUCATION

BBA Finance

May 2011

University of Texas at Austin

Web Development Immersive Galvanize

Aug 2016 - Jan 2017

SKILLS

- » React
- » Redux
- » GraphQL
- » Apollo
- » React Native
- » vanilla javascript
- » jQuery
- » APIs
- » Node.js
- » Express
- » CSS
- » SCSS
- » HTML