RONNIE VINCENTY

Senior Site Reliability Engineer

📞 631-245-1514 @ ronniev@ronnievincenty.com 📍 Atlanta, GA

SUMMARY

Creative software engineer with the ability to pick up new languages and technologies as needed. Prior to software engineering, I was an International Operations Manager for GBP Processing where I managed teams of 20+ underwriters in our overseas offices.

EXPERIENCE

Senior Site Reliability Engineer

Merck

📅 2022 - 2023 📍 Remote, GA

Ensure the integrity, performance, reliability, and cost-effectiveness of cloud-based infrastructure and related systems supporting AWS and UiPath applications and platforms. Respond to escalated site reliability issues. .

- **Seamless Python and PowerShell Integrations**: Development of Python and PowerShell-based automation solutions to augment UiPath capabilities. Implemented custom scripts and modules, enabling data manipulation, system interactions, and seamless integration of UiPath workflows with external applications, resulting in a 30% increase in overall process efficiency.
- **Automating Efficiency and Productivity**: Spearheaded end-to-end UiPath automation projects, optimizing critical business processes, and reducing operational costs. Leveraged expertise in RPA and DevOps methodologies to design and implement seamless CI/CD pipelines, enabling rapid and error-free deployments.
- **Reliable Infrastructure Management**: Orchestrated and maintained mission-critical bots and automation workflows, ensuring 99.9% uptime and availability. Proactively identified and resolved system issues, consistently meeting SLAs and significantly improving system reliability.

Junior Support Analyst

Interapt

📅 2022 - 2023 📍 Remote, GA

Ensured the reliability and performance of cloud-based infrastructure and related systems. Developed and maintained monitoring and alerting systems. Participated in on-call rotations to address site reliability issues.

- **Accelerated SRE Proficiency through Intensive Apprenticeship**: Successfully completed a rigorous 10-week bootcamp at a leading tech agency, specializing in Project Management and Site Reliability Engineering (SRE) principles and practices. Demonstrated adaptability and a strong learning aptitude, attaining an AWS Cloud Practitioner certification and a Scrum Master 1 certification during the program.
- **Contributed to High-Impact SRE Initiatives**: Actively participated in real-world SRE projects within a collaborative team environment during the apprenticeship. Leveraged AWS cloud expertise to optimize infrastructure performance, enhance fault tolerance, and reduce downtime, playing a pivotal role in the delivery of reliable and scalable solutions for clients.

International Operations Manager

GBP Processing

📅 2017 - 2021 📍 Atlanta, GA

Ensured the reliability and performance of cloud-based infrastructure and related systems. Developed and maintained monitoring and alerting systems. Participated in on-call rotations to address site reliability issues.

- **Relocated Overseas**: Lived in the Dominican Republic to assist in developing an office and staff overseas. Expanding operations internationally and developed a new department for processing our underwriting pipeline.
- **Team Expansion**: Hiring, and training a new team of 20 Members to run operations in our new office.
- **New Market Development**: Orchestrated market entry, logistics, and compliance for global growth in our sales and underwriting teams.

STRENGTHS

⚙️ **Process Automation**
Developed automation processes that reduced deployment time, onboarding/offboarding time, EC2 Deployment efficiency

💓 **Problem Solving**
Solving complex site reliability issues, reducing downtime

📈 **Cloud Infrastructure Optimization**
Optimizing cloud infrastructure, reducing costs and increasing reliability

SKILLS

Cloud infrastructure management

Software development   Automation

SQL   AWS   Linux/Unix administration

AWS Database administration

Network troubleshooting

Containerization

Continuous integration/continuous deployment (CI/CD)

DevOps   RPA   API Integration

FIND ME ONLINE

in **LinkedIn**
https://www.LInkedin.com/in/ronnie-vincenty-388ab811a/

EDUCATION

Criminal Justice

Kennesaw State University

⚲ Kennesaw, GA

LANGUAGES & TECHNOLOGIES

SQL	**Python**
JavaScript	**Bash**
CSS	**HTML**
Figma	**DevOps**
PowerShell	**Linux**

ADDITIONAL SKILLS

RDS   **EC2**   **App Deployment**   **DynamoDb**   **IAM**

Project Management   **PSM I**   **Scrum / Agile**

Team Management   **Web Design**   **React**