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Professional Summary

ELV Technical Support with 14+ years of experience in advanced electronic systems, CCTV, and access control solutions. Proven expertise in system diagnostics, preventative maintenance, and large-scale security installations. Certified in Google IT Support and Cisco Networking with hands-on experience in Pelco, Hikvision, Dahua, Lenel OnGuard, and Cisco switches.

Technical Skills

Security Systems

- CCTV (Hikvision, Dahua, Pelco)
- Access Control (Lenel OnGuard)
- Barrier Systems (Came, Centurion)
- Intercom/Speedgate (Zenitel, Gunnebo)

Networking

- Cisco Switch Configuration
- VLAN/Routing
- TCP/IP Troubleshooting
- Wireless Networks

IT Support

- Windows OS/Server
- PC Assembly
- Hardware/Software Config
- Technical Documentation

Work Experience

ELV Technical Support

Capital Security Systems | Doha, Qatar | Feb 2018 – Present

- Experience in Windows OS PCs, peripherals and Application Support.
- Configured Cisco Switch: VLAN and Routing.
- Responsible for monitoring, diagnosing, installing, configuring, and maintaining CCTV and Access control system.
- Installing/configuring computer hardware, software, systems and networks.
- Conduct regular system inspection and performance tests.
- Diagnose and rectify system faults in a timely manner.
- Carrying out scheduled preventative maintenance and servicing equipment.
- Site survey, Installation, Testing and Commissioning.
- Following written, verbal, and telephonic instructions.
- Technology: **CCTV** (Pelco, IndigoVision, Hikvision, Dahua, TruVision and Samsung), **Barrier** (Came, Centurion, BFT), **ACS** (Lenel On guard).

Technical Field Engineer

Circuit Solutions Inc. | Pasig City, Philippines | May 2011 – Feb 2018

- Studies features and functionalities of products
- Provides technical support to sales during presentation.
- When assigned, conducting regular maintenance provides necessary recommendations to ensure the company system functions properly and optimally.
- Site survey, Installation, Testing and Commissioning.
- Provides design/layout for projects such as CCTV system, traffic lights, EAS, etc.
- Technology: **HuPerVision** and **Hikvision** for CCTV, **GeoVision** for ACS.

Certifications

- Google IT Support Professional Certificate (Google, 2024)
- Networking Basics (Cisco Academy, 2025)
- IT Security: Defense Against Digital Dark Arts (Google, 2024)
- Computer Hardware Basics (Cisco Academy, 2023)
- Operating Systems Basics (Cisco Academy, 2023)
- Operating Systems and You Becoming a Power User (Cisco Academy, 2024)
- The Bits and Bytes of Computer Networking (Cisco Academy, 2024)
- System Administration and IT Infrastructure Services (Cisco Academy, 2024)
- Technical Support Fundamental (Cisco Academy, 2024)
- Introduction to Cybersecurity (Cisco Academy, 2025)
- Networking Basics (Cisco Academy, 2025)
- Networking Devices and Basic Config Update (Cisco Academy, 2025)
- Panduit Structured Cabling (Subic, 2015)

Education

Associate Degree in Electronic Technology
Skill Power Institute, Antipolo City | *2011*

Projects

Qatar Foundation:

- Responsible for routine preventive and corrective maintenance of the site's integrated CCTV, Barrier and Access Control systems.
- Documented maintenance reports, incident logs, and recommended system upgrades.
- Performed troubleshooting, repair, and diagnosed issues related to all malfunction devices.

Qatar National Convention Center – FIFA World Cup 2022 Media Center.

- Responsible for routine preventive and corrective maintenance of the site's integrated CCTV and Access Control systems.
- Ensured 24/7 system availability, incident response, and compliance with security standards.

Qatar Airways:

- Responsible for routine preventive and corrective maintenance of the site's integrated CCTV and Access Control systems.

Old Doha Airport:

- Responsible for routine preventive and corrective maintenance of the site's integrated CCTV and Access Control systems.
- Monitored and maintained that all systems are functioning properly.

Qatar Olympic Committee:

- Conducted monthly checks and maintenance on CCTV, Barrier and Access control System.

Woqod:

- Conducted monthly checks and maintenance on Access control System in Woqod tower and all Woqod Petrol Station.