

## **Skills**

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- Cross-Functional Communication
- Remote Project Management
- Deployment Management
- Application Management
- Data management
- Self-motivated
- Client assessment and analysis
- Process Implementation
- Client assessment and analysis
- Project management
- Enterprise monitoring
- Enterprise patch management

## **Work History**

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### **Atos In North America**

**10/30/1998 – Present**

#### **Director - Tooling and Automation/ Applications Services– Siemens Partner**

- Led migration from CMO toolsets to FMO ATF & GSA global tools (monitoring - Nagios/ SCOM and patching -SCCM/ManageSoft)
- Responsible for delivering Vendor Security Bulletins to all servers in the North America landscape.
- Led 9 month migration from local CMO patch tool to global Atos tools
- Successfully managed the onboarding of Siemens acquisitions into the contracted landscape.
- Set client expectations on a continual basis versus their former environment
- Executed cross functionally based on project dependencies
- Manage offshore teams (MX & India) and remaining onshore staff
  - Support both CMO and FMO tools until FMO migration complete
- Perform the necessary activities related to team and individual objective settings
- Perform reporting activities related to those contracted for as well as internal status in the NAM weekly operational meeting
- Perform monthly financial reviews with account finance team
- Manage Atos Application Technical resources(Web/DBA/ATM) for contracted application support
- Negotiate non-standard agreements for application support varying from the standard offering
- Manage offshore/onshore resources for monitoring and Siemens security activities related to patching

#### **Atos Origin**

#### **Manager Tooling and Automation – Arlington Shared Services**

- Managed client monitoring new initiatives as well as steady state.
- Developed internal tools and interfaces with a number of clients, in coordination with their internal tooling
- Migrated to Open Source tooling (Hyperic) as part of \$1Mil. Cost saving effort.
- Team developed interfaces from CA USD 6.0 to various customer supported help desk request systems.
- Team led the migration from CA AHD 4.5 to USD 6.0
  - Performed internally requested modifications in order to support existing ITL compliant processes
- Supported the migration of monitoring for Schlumberger (as part of the merger) to Atos Origin, as well as the support of their monitoring product CA Unicenter.

### **Origin IT - Global Enterprise Management Solutions**

10/30/1998–12/31/2002

#### **Global Practice Manager Tivoli Products**

- Enterprise implementation and delivery manager for globally contracted use of IBM Tivoli Products.
- Introduce/recommend Tivoli solutions as part of the tooling solutions portfolio to operational support teams
- Develop operational proof of concepts in response to new support requirements; in order to improve delivery and scale
- Develop and maintain necessary vendor relationship in terms of global contract use and cost.

#### **Regional Operations Center Manager**

- Provide Regional Global automation tooling delivery support for North and South America Delivery Units for Origin Technology
  - Platforms supported CA Unicenter, Tivoli TME 10, HP Operations Center

## **Other Industries – Work History**

### **Levi Strauss Clothing**

Base Technology Consultant III

- Provide Engineering/Architecture for implementations at the Primary Westlake Data Center for Levi Strauss North America.
- Implemented back end infrastructure in support of startup of the automated regional distribution centers. Model to be established for use enterprise wide.

### **Electronic Data Systems(EDS)**

**Richard L. Verdier**

8025 Gila Bend Ln.  
Fort Worth ,Texas

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Senior Software Engineer

- Onsite Data center support for Moore Business products.  
System/DB(Informix)/Storage support

**Montare Int'l/At&T Consumer Products**

Consultant Desktop Migration

- Short term consulting contract to provide migration for the St. Louis call center from MF 3270 to Desktop PC's. Hardware/OS/Application deployment via self-developed automation

**FoxMeyer Pharmaceuticals Corporation**

Sr. Technical Analyst

- HP Unix system Administration and Deployment of HP OpenView/Operations for Network and Systems management in support of SAP migration from mainframe to midrange systems

**SuperCollider Nat'l Lab. - University Research Associates**

Section Leader

- Engineering applications and Systems support for the Advanced Systems Division, Superconducting Super Collider High Energy Physics Laboratory

**McDonnell Douglas (Boeing) Integration Services**

Regional Technology Consultant

- Provided CAD/CAM consultancy services to Class A & B vendors
- Installed and provided support for a 250 node cluster supporting the composites manufacturing facility for the FA/18