

Below is a **complete, enterprise-grade Data Architecture** for a **multi-product healthcare platform**, including **Analytics, ML, and GenAI capabilities**, written at **Chief / Principal Data Architect + Solution Architect depth**.

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## Data Architecture – Multi Product Healthcare Platform

**Scope:** Clinical, Member, Provider, Claims, Operations, Finance, Digital, Devices

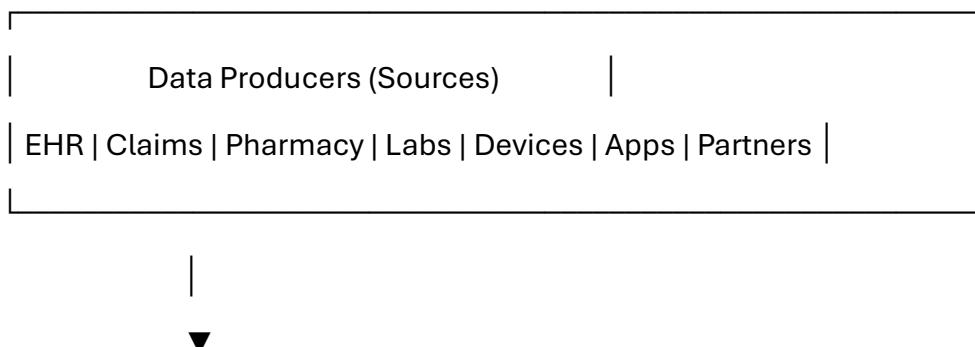
**Design goals:** Trust, safety, interoperability, analytics at scale, explainable AI

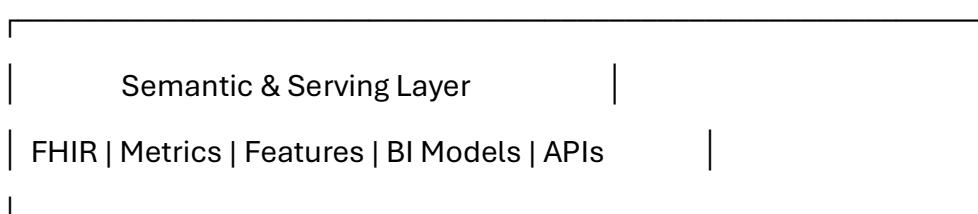
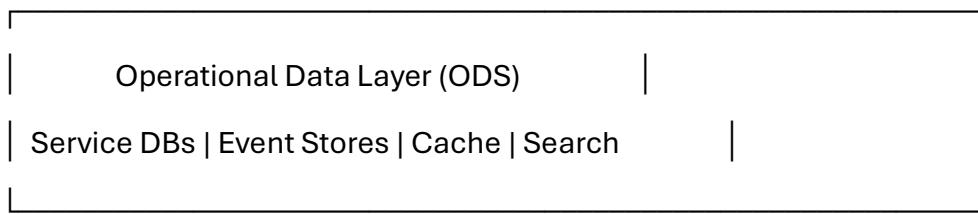
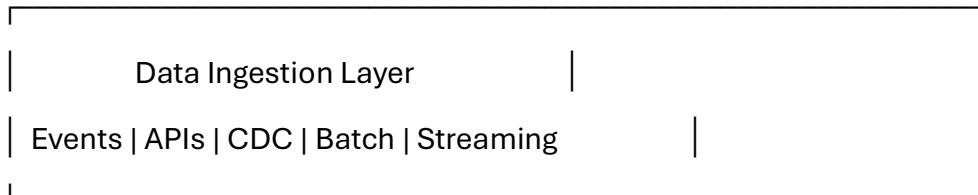
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### 1 Data Architecture Principles

1. **Data is a product** (owned, versioned, governed)
  2. **Patient safety first** (clinical data ≠ marketing data)
  3. **Federated ownership, centralized governance**
  4. **Schema contracts over pipelines**
  5. **Event-first for operational data**
  6. **Analytics isolated from operational workloads**
  7. **Explainability over accuracy (for clinical AI)**
  8. **Privacy by design (HIPAA, state laws)**
  9. **AI-ready, not AI-hyped**
  10. **Lineage everywhere**
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### 2 Logical Data Architecture (End-to-End)





### 3 Data Source Layer (Producers)

#### Internal

- EHR (Epic)
- Claims & billing
- Pharmacy & lab
- Scheduling
- Devices (IoT, wearables)
- Digital apps
- Operations

#### External

- HIEs
- Payers
- CMS
- Vendors
- Research partners

### 4 Data Ingestion Layer

#### Patterns (choose by use case)

Pattern	Used For
Event streaming (Kafka/Kinesis)	Clinical events, updates
CDC (Debezium)	EHR extracts
API ingestion	Partner data

<b>Pattern</b>	<b>Used For</b>
Batch	Claims, finance
File-based	Legacy

**Rule:**

👉 Events preferred over batch wherever possible

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## 5 Operational Data Layer (ODS)

**Purpose**

Support real-time operational use cases without hitting EHR or analytics platforms.

Includes:

- Per-service databases
- Event stores
- Caches
- Search indexes
- Materialized views

**Key rule:**

👉 ODS is *not* the data warehouse

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## 6 Data Platform (Lakehouse Architecture)

**Zones**

<b>Zone</b>	<b>Purpose</b>
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Raw      Immutable ingest

Refined    Cleaned, standardized

Curated    Analytics-ready

Feature    ML features

## **Zone      Purpose**

Secure PHI-restricted

## **Technology**

- Delta / Iceberg / Hudi
  - Spark / Flink
  - Object storage
  - Data catalog
  - DQ engine
  - Lineage engine
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## **7 Data Governance (Mandatory)**

### **Ownership**

- Data domain owners (per product line)
- Stewards
- Custodians

### **Controls**

- Schema registry
- Data contracts
- DQ rules
- Lineage
- Access policies
- Retention policies

### **Tools**

- Collibra / Alation
- Great Expectations

- OpenLineage
  - IAM-integrated access
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## Semantic Layer (CRITICAL)

### Purpose

Make data usable without breaking safety or meaning.

Includes:

- FHIR-aligned models
- Business metrics
- Clinical concepts
- Time-aware measures
- Versioned definitions

**This is where trust is built**

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## Analytics Architecture

### Types

Type	Examples
Descriptive	Dashboards, reports
Diagnostic	Root cause
Predictive	Risk models
Prescriptive	Care suggestions
Operational	Near real-time KPIs

### Tools

- BI (Power BI, Tableau)
- SQL endpoints

- Metrics layer
  - Data APIs
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## **10 Machine Learning Architecture**

### **Lifecycle**

Ingest → Feature Engineering → Training → Validation → Registry → Serving → Monitoring

### **Components**

- Feature store
- Model registry
- Training pipelines
- Model serving (real-time/batch)
- Drift detection
- Bias detection
- Human-in-the-loop review

### **Healthcare rule:**

👉 Models must be explainable and auditable

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## **1 1 GenAI Architecture (SAFE & CONTROLLED)**

### **Use Cases**

- Clinical summarization
  - Documentation assist
  - Coding & billing assist
  - Knowledge search
  - Member communication
  - Agent assist (call centers)
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## GenAI Reference Flow

User

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App

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AI Gateway

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Prompt Management

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Retrieval (RAG)

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LLM

↓

Validation

↓

Audit

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## Guardrails (Non-negotiable)

- No PHI sent to public LLMs
- RAG only from governed sources
- Prompt versioning
- Output validation
- Full audit trail
- Human approval for clinical output

Each product line publishes:

- Domain datasets
- Metrics
- Events
- Features
- APIs

This enables **data mesh with governance**

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### **1 3 Security & Privacy Architecture**

<b>Area</b>	<b>Implementation</b>
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Encryption	At rest + transit
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Access	IAM + ABAC
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Masking	Dynamic
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Tokenization PHI	
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Audit	Immutable
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Consent	Platform-managed
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Residency	Regional rules
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### **1 4 Observability for Data**

- Pipeline health
- Freshness
- Completeness
- Volume anomalies
- Cost observability
- Model drift

- GenAI hallucination detection
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## 1 5 Common Failure Modes & Mitigations

Failure	Mitigation
Data inconsistency	Contracts + semantic layer
Broken pipelines	Observability + retries
PHI leakage	DLP + masking
AI hallucination	RAG + validation
Untrusted dashboards	Certified datasets
Model bias	Bias monitoring
Vendor lock-in	Open formats

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## 1 6 Why This Data Architecture Works

- Supports **multi-product scale**
  - Separates operational vs analytical workloads
  - Enables **safe AI & GenAI**
  - Enforces governance without killing speed
  - Supports regulatory audits
  - Enables real-time + batch analytics
  - Reduces EHR load
  - Builds clinician trust
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## 🎯 Interview-ready summary

“My data architecture treats data as a product, enforces governance through contracts and semantics, and enables analytics, ML, and GenAI safely. In healthcare, trust and

traceability matter more than raw model accuracy — so everything is auditable and explainable.”

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