

# RAVI PANDEY

## Associate Data Scientist

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📍 Delhi, India

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## EXPERIENCE

### Associate Data Scientist

#### Optum Global Solutions(UHG)

📅 Aug 2016 – Present

📍 Gurugram, India

- Research and Developed ASR System for Voice mails and Survey Analytics, The accuracy of the ASR system is approx 93.
- Developed Speaker Diarisation (identification) algorithm for finding no of speakers in an audio, which is giving the different insights all together to the business.
- Worked on Multiclass classification using CNN and RNN
- Ongoing research on Ascent and Multilingual System for Kaldi Framework.
- Ongoing Research on Deepspeech2 & Open Seq2Seq

### Data Analyst

- Analysis of multiple business segment data in terms of MTD, QTD, YTD and Visualized the summary using Tableau .
- Worked on Alteryx Workflow for the Self Service.
- Gather business requirements to implement solutions applying advanced analytics.
- Develop and present new and cost effective solutions to management.
- Automation Projects:
  - Text Mining: In this project I have extracted text from Word document and pdf to python dataframe and then normalized the text using python.
  - INCO Tool: This tool is developed to automate windows application for extracting the live data, before that the data is extracted manually which takes more than 5 hour of 6 FTE on daily basis , The automation process takes less than 1 hour to complete the extraction process. This project was awarded by Green Belt.
  - TNOC Integration: Integrate web API through a MS-SQL server using SSIS and publish the report onto the server using SSRS.
  - WFM Report Automation: Developed various scripts for entire WFM reports to reduce work & time for the business.

### Senior Executive (Data Analyst)

#### Xerion Retail PVT Ltd: (Jabong.com)

📅 May 2015 – July 2016

📍 Gurugram, India

- Preparing and managing Daily, weekly and monthly sites sales reports
- Gathering and analyzing business data, making improvement suggestions
- Perform Data Mining
- Developed Web Crawlers
- Taking care of all activities related to Automation of reports for our department.
- Handling different types of analysis request on demand, which comes from various departments' like Logistics Refunds and NPS etc.

## SKILLS

### Programming Language

Python & BASH

C++ & C#

HTML5 & CSS & Javascript

### Database & Visualization

MSSQL & MYSQL

Tableau & Power BI

MSBI & Alteryx

## OTHER WORKAROUND



### Innovation

Able to develop ASR System for giving quick assistance and new business insights



### Data Science Certification

Microsoft Data Science Essential & IBM Chatbot from edx.com and IBM Cognitive Class



### Awards

- Sustaining Edge Award Q2-2018
- Q1-2018 Achiever Award
- Recognized For Innovation|Collaboration|Performance



### Interest

- 🚗 Travelling in Time and Space
- 📷 Photography

## LANGUAGES

Hindi  
English



## EDUCATION

### Master in Computer Applications

Uttarakhand Technical University,  
Uttarakhand

📅 July 2011– Jun 2014

### Bachelor in Computer Application

Kumaon University, Uttarakhand

📅 July 2008 – Jun 2011