# Rohith Patil

## Frontend Developer

3+ years of IT experience with a good understanding of Frontend Development. Proficient in crafting visually appealing and responsive web applications. Demonstrated success in comprehending client requirements, fostering stakeholder relations, and ensuring customer satisfaction.

rvp6696@gmail.com

+918792521576

Bengaluru, India

in linkedin.com/in/rohithpatil96

## **WORK EXPERIENCE**

#### Intern

## Cybotrix Technologies, Bengaluru

06/2023 - 11/2023

Bengaluru

Achievements/Tasks

- Implemented interactive user interfaces using HTML, CSS, Bootstrap, JavaScript, and React.js, ensuring a dynamic and engaging user experience.
- Utilized version control systems (Git) to manage the codebase and facilitate collaborative development among team members.
- Integrated animations and transitions to enhance the visual appeal of web applications.
- Developed responsive layouts to guarantee optimal user experiences across various devices, contributing to improved accessibility.
- Engaged in client meetings to gather feedback and requirements, Fostering effective communication and aligning development efforts with business goals.

# **Technical Support Engineer**

## Alshaya Outsourcing Company India Pvt Ltd

11/2022 - 02/2023

Benaaluru

Achievements/Tasks

- Led Major Incident resolutions, coordinating stakeholders and technical teams. Efficiently chaired bridge calls for seamless incident coordination and timely service restoration.
- As primary contact, provided timely updates for major incidents and actively engaged with multiple teams to determine the Root Cause Analysis (RCA).

#### **Associate Consultant**

# Atos Global IT Solutions and Services

01/2020 - 10/2022

Bengaluru

Achievements/Tasks

- Efficiently restored service operations, minimizing business impact, and maintaining top-notch service quality in line with service level agreements.
- Applied analytical expertise to minimize IT interruptions, preventing recurrence, and delivered proficient escalation support for high-priority incidents.

## **PROJECTS**

Ticket Management System for enhanced support services.

Task Manager for organized project task prioritization and completion

User-friendly Weather Application for easy access to weather data.

## **SKILLS**



## SOFT SKILLS



### HONOR AWARDS

### Spot Recognition (10/2022)

Atos Global IT Solutions and Services

Presence of mind and diligence in solving a major issue for the customer.

## Accolade Champagne (04/2021)

Atos Global IT Solutions and Services

- Implemented innovative ideas to resolve a critical customer problem and extraordinary contribution towards the project.

### Accolade Champagne (08/2020)

Atos Global IT Solutions and Services

For going extra mile, being proactive, extra commitment and efforts in completing assignments.

### **EDUCATION**

## Bachelor of Engineering in Electronics and Communication

M S Ramaiah Institute of Technology

07/2016 - 07/2019

Bengaluru

Courses

Electronics and Communication Engineering