# Rishav Sharma

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**Data Scientist** with over 3 years of experience architecting and deploying scalable AI/ML solutions, specializing in **Generative AI** (RAG, LLMs) and end-to-end **MLOps** within **Palantir Foundry**.

## SKILLS

Languages & Frameworks: Python (NumPy, Pandas, Scikit-Learn, Matplotlib), TypeScript, SQL, Apache Spark AI / ML: Machine Learning (Regression, Classification), Generative AI (LLMs, RAG), Explainability (SHAP)

Platforms & Tools: Palantir Foundry (Workshop, Ontology, Pipeline Builder, Code Repo, AIP suite), REST APIs, Git

### EXPERIENCE

#### Swiss Re GBS India

Bengaluru, India

Data Science Specialist II

Oct 2022 - Present, Full-time

- Designed, Developed & Deployed **3+ end-to-end Data Science & LLM pipelines** in Palantir Foundry (Workshop, Ontology, Pipeline Builder, Code Repo), increasing the productivity of UWs by **30%**.
- Collaborated with **3 cross-functional teams** (underwriting, operations, FinPro) to translate business requirements into ML solutions and actively deliver.

# Smart Owl Education (Code-Young)

Bengaluru, India

Online Python Instructor

Nov 2020 - May 2022, Part-time

- Developed and delivered **750+ hours** of interactive Python curriculum (basic to intermediate), serving **25+** students across India, USA, and UAE.
- Implemented systematic assessments via Forms based on Python, improving student retention by 25%.
- Provided weekly performance reports and one-on-one feedback sessions to individually guide learning.

### Projects

#### Customer Prioritization | GitHub

Packt Publications. 2021

- Led end-to-end development of **ML-powered scoring system** analyzing **50+** behavioral features (payment attempts, session activity, device metrics) to predict conversion likelihood, reducing sales outreach targets by **83**% (250/day from 1000+).
- Optimized the classifier (SGD with elastic net) through grid search achieving **precision: 0.98, recall: 0.98**, implementing incremental learning for daily web traffic updates.
- Delivered 63% conversion lift vs legacy rules-based system through dynamic probability scoring, generating daily prioritized lead lists with automated CSV reports.

Nebula Swiss Re, 2024-25

- Designed & built "Nebula", a **Retrieval Augmented Generation (RAG)** assistant on Palantir Foundry, enabling real-time Q&A risk evaluations from unstructured documents.
- Implemented PDF ingestion & vector-search pipeline (Pipeline Builder, TS functions) that matches uploads against an 800k-company master list and enriches with REST-API-fetched news, reducing manual underwriting **research** time by 40%.
- Developed a **comprehensive admin panel** (Foundry Code Repository, React/TS) for prompt configuration, dashboard statistics, LLM evaluation controls (accuracy, latency, feedback loops), and one-click submit orchestration of the RAG pipeline.

## Loss Ratio Hotspots

Swiss Re, 2023-24

- Performed a comprehensive ML-driven key-driver analysis on US agents & lawyers portfolio using ML and SHAP, achieving a 5% signal uplift over the base model.
- Identified the **top loss-ratio drivers** (e.g. claim frequency, policy tenure, regional risk factors) that empowered the business to target portfolio optimizations.
- Delivered data-driven recommendations to stakeholders that mitigated risk, **optimized loss ratios by 10%**, and accelerated decision-making.

# EDUCATION

Hindu College, University of Delhi

Master of Operational Research; GPA: 8.2/10

Delhi, India Aug 2020 - May 2022

Bhavans College, Osmania University

B.Sc.(General-Math/Statistics/CS); GPA: 8.9/10

Hyderabad, India May 2017 - May 2020

Certificates

Stanford xCS224N - Natural Language Processing with Deep Learning Palantir Foundry - Data Engineering Professional

Apr 2024 (verify)

Apr 2025 (verify)

AWARDS & ACHIEVEMENTS

Top Performance: Received top 5% performance rating at Swiss Re for two consecutive years (2023, 2024).

Deliver-at-Speed Award: Recognized for consistently exceeding project delivery timelines by 25%.

Foundry AIP Training: Upskilled 60+ colleagues through 3+ trainings on Foundry's Artifical Intelligence Platform.

Placement Leadership: Led and coordinated campus placements for 125+ students as Placement Coordinator.