

Agentic Program Delivery Playbook

Governance

- Define release gates and quality bars
- Maintain decision logs and RACI
- Plan rollout, rollback, and comms rhythms

Reliability

- Set SLOs and error budgets
- Instrument observability with alerts
- Run post release reviews and burn-downs

Operations

- Capacity and cost tracking
- Risk register and mitigation triggers
- Stakeholder updates and status cadence