Ryan M. Watts

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**EDUCATION**

**Master of Science in Information and Communication Sciences**  August 2020 – July 2021

Ball State University, Muncie, IN

* GPA of 3.94

**Bachelor of Arts Degree in English** August 2007 – May 2012

Michigan State University, East Lansing, MI

* GPA of 3.39

**CERTIFICATIONS**

* Cisco Certified Network Professional Enterprise (CCNP) – August 2022
* CompTIA Security+ ­– November 2021
* CompTIA A+ – October 2021
* Cisco Certified Network Associate (CCNA) – August 2021
* Palo Alto Certified Cybersecurity Entry-level Technician (PCCET) – June 2021
* Amazon Web Services Developer Associate – May 2021
* Amazon Web Services Solutions Architect Associate – April 2021
* Amazon Web Services Cloud Practitioner – March 2021

**TECHNICAL KNOWLEDGE AND SKILLS**

* Networking – Cisco IOS switch and router configuration, cabling, documentation, troubleshooting, dynamic routing protocols, VPN technologies, DHCP, DNS, TCP, IPv4/IPv6, wireless, network security
* Amazon Web Services Cloud Computing – Linux virtualization, web hosting, scripting, deployment, IaaS
* Cybersecurity – virtual penetration testing, firewall configuration, vulnerability assessment and mitigation
* PC support, configuration, backup, recovery, hardware troubleshooting, malware detection and removal
* Working knowledge of Python

**EXPERIENCE**

**Network Analyst** January 2022 – Present

Sirius Computer Solutions (a CDW company) Phoenix, Arizona, USA

* Cisco IOS switch configuration, upgrades, troubleshooting, documentation
* Switch stack configuration
* UPS NIC installation and IP configuration for remote management
* Initial laptop configuration, BIOS updates, company-specific settings, Active Directory
* Network cable installation using a patch matrix, labeling, tracing, documentation
* Network equipment decommissioning
* Asset inventory including labeling and documentation
* Team collaboration and meetings
* Presentations relating to networking concepts

**English Literature and History Teacher** September 2019 – February 2020

Alcanta Intl. College, World International Education, Guangzhou, Guangdong Province, China

* Taught English literature to students ages 12-17
* Improved students’ English proficiency in key areas: reading and writing
* Taught AP US History to students in preparation for the AP exam

**ESL Teacher** September 2018 – July 2019

Chengyi College, Jimei University, Xiamen, Fujian Province, China

* Taught English as a second language to university students ages 17-22
* Improved students’ English proficiency in key areas: listening and speaking

**Academic English Teacher** February 2017 – July 2018

Jiangsu Xishan Senior High School, Wuxi, Jiangsu Province, China

* Taught English preparatory course for the University of New South Wales
* Ensured students acquired necessary skills for further study at Australian universities
* Improved students’ English proficiency in four key areas: listening, speaking, reading, and writing

**ESL Teacher** April 2014- December 2016

Education First (EF), Wuhan, Hubei Province, China

Quanzhou No. 5 Middle School, Quanzhou, Fujian Province, China

Liuzhou High School, Liuzhou, Guangxi Province, China

Fuzhou University of International Studies and Trade, Fuzhou, Fujian Province, China

* Taught English as a second language to Chinese students ages 4-22
* Prepared students to take the IELTS and TOEFL exams in order to be accepted into English-speaking universities abroad
* Improved students’ English proficiency in four key areas: listening, speaking, reading, and writing

**Substitute Teacher** March 2013 - March 2014

Novi School District, Novi, MI

West Bloomfield School District, West Bloomfield, MI

Oakland Early College, Farmington Hills, MI

* Continued planned curriculum on days when teachers were unable to work

**Service-Learning Volunteer** October 2009-December 2009, October 2011-April 2012

Eastern High School, Lansing, MI

* Tutored and observed high school English students during school
* Administered make-up tests

**Lifeguard** June 2007- August 2009

The Sports Club, West Bloomfield, Michigan

* Ensured a safe recreational environment for patrons by enforcing rules and keeping close surveillance
* Substituted as pool manager to manage lifeguards