### **Ryan Wooster**

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### **EDUCATION**

**University of Michigan** 

Expected Graduation: April 2015 (Sophomore)

Major: Bachelor's of Engineering in Computer Science

Minor: Mathematics (focus in Discrete Math)

Coursework

Data Structures and Algorithms
Digital Logic Design
Computer Organization

### **WORK EXPERIENCE**

# **Engineering Administration Computer Support**

Tier 1 Help-desk

**September 2012 - Present** 

- > Troubleshoot and fix user issues with both Windows and Mac computers over email, over the phone and in person.
- > Configure a variety of different computers to our projector and sound systems for presentations.
- Work with users to help adjust to the university switch to Google. Explained the use of different applications and features offered by Google products.

## Undergraduate Research Opportunity Program

Research into Machine Learning

September 2011 — April 2012

- > Wrote Python scripts to format 1-5 megabyte text files to be compatible with our system.
- ➤ Worked with the open source python module Orange to develop a naive Bayes algorithm with over 90% accuracy.

## **PROJECTS**

#### **Personal Website**

- Developed personal website using HTML/CSS for design and layout, built off of a basic template.
- Wrote a registration and login system using a PHP and MySQL back-end with a front-end JavaScript validation system.
- Developed user features such as a file upload/management system and an administrator control panel for approving/denying new account requests.

### **FAMILIAR TECHNOLOGIES**

Languages (experienced): C++, C

**Languages** (familiar): Verilog, Python, PHP

Languages (exposed to): LabVIEW, HTML/CSS, JavaScript