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## DIPLOMA EXAMINATION IN ENGINEERING/TECHNOLOGY/ MANAGEMENT/COMMERCIAL PRACTICE — APRIL, 2019

## MARKETING MANAGEMENT

[Time: 3 hours

(Maximum marks: 100)

PART — A

(Maximum marks: 10)

Marks

- I Answer all questions in one or two sentences. Each question carries 2 marks.
  - 1. Define Market.
  - 2. Recall complex buying behaviour.
  - 3. Quote the meaning of trade mark.
  - 4. Recite the meaning of publicity.
  - 5. Describe family packaging.

 $(5 \times 2 = 10)$ 

PART — B

(Maximum marks: 30)

- II Answer any five of the following questions. Each question carries 6 marks.
  - 1. Explain the scope of marketing management.
  - 2. Illustrate various buying roles with examples.
  - 3. Discuss concept of market testing and its advantages.
  - 4. Describe the objectives of sales promotion.
  - 5. Explain demographic segmentation with two examples.
  - 6. Indicate the external factors effecting pricing.
  - 7. Explain the concept of Direct marketing.

 $(5 \times 6 = 30)$ 

[P.T.O.

## Marks PART — C (Maximum marks: 60) (Answer one full question from each unit. Each full question carries 15 marks.) Unit — I (a) Elaborate on functions of marketing management. III 10 (b) Articulate the various types of market. 5 OR IV Examine effect of environment on Marketing activities. 15 UNIT - II Examine factors effecting consumer behavior. 15 OR (a) Explain buying decision process. 10 (b) Illustrate geographical segmentation with examples. 5 Unit — III VII (a) Explain product life cycle. 10 (b) Describe labelling & it's functions. 5 VIII (a) Write on classification of products. 8 (b) Discuss various objectives of pricing. 7 UNIT - IV IX Explain advertising and discuss on various media for advertising. 15 OR X (a) List out various functions of Distribution Channel. 8 (b) Explain the steps involved in effective selling process.