

FIRST NOTICE OF LOSS

Policy Number:	HO3-2024-005678
Insured Name:	Sarah Johnson
Property Address:	789 Oak Avenue, Springfield, IL 62703
Date of Loss:	09/15/2024
Time of Loss:	Unknown - discovered 6:00 PM
Date Reported:	09/20/2024

LOSS DESCRIPTION:

On September 20, 2024, I discovered water staining and dampness on the basement wall near the foundation. The affected area shows discoloration extending approximately 4 feet up from the floor along a 10-foot section of the east wall.

I'm not sure when this started, but I noticed a musty smell in the basement about 2-3 weeks ago. The staining appears to have been developing over time. There was heavy rainfall in the area during the week of September 8-15.

DAMAGE OBSERVED:

- Basement wall: Water staining and dampness on drywall (approximately 40 square feet)
- Basement floor: Carpet shows moisture damage and discoloration
- Musty odor present in basement
- Some stored items affected by moisture

POSSIBLE CAUSE:

Unknown. Could be related to recent heavy rainfall or possible foundation issue.

CONTACT INFORMATION:

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