Name of Your App

Finn Clewes

Sean o’leary

ryan jackman

2025

Contents

[Overall Introduction to Project 2](#_Toc31114932)

[Product Vision 2](#_Toc31114933)

[Features 2](#_Toc31114934)

[Personas 2](#_Toc31114935)

[What is a Persona? 2](#_Toc31114936)

[Persona 1 2](#_Toc31114937)

[Persona 2 2](#_Toc31114938)

[Persona 3 2](#_Toc31114939)

[Scenarios 2](#_Toc31114940)

[What is a Scenario? 2](#_Toc31114941)

[Scenario 1 2](#_Toc31114942)

[Scenario 2 2](#_Toc31114943)

[Scenario 3 2](#_Toc31114944)

[User Stories 2](#_Toc31114945)

[What is a User Story? 2](#_Toc31114946)

[User Story 1 2](#_Toc31114947)

[User Story 2 2](#_Toc31114948)

[User Story 3 2](#_Toc31114949)

[User Story 4 2](#_Toc31114950)

[User Story 5 2](#_Toc31114951)

[User Story 6 2](#_Toc31114952)

[Prototype 2](#_Toc31114953)

[What is a Prototype? 2](#_Toc31114954)

[Tool used to create Prototype (say if you found it easy to use or not briefly!!!) 2](#_Toc31114955)

[URL or Screen Shots (not all some) 2](#_Toc31114956)

# 

# Overall Introduction to Project

## Product Vision

**Students**

**For***attendees or employees of a business, school, or other establishment***, who have** found issues with any facility or location of the establishment, *Maintenance App* **is a service software that***provides an easy way for clients to report various maintenance, plumbing, electrical, or cleaning issues to the relevant business/school to be resolved.* **Different from** *communicating over an email network or a collaboration platform such as Teams***, our product***allows intuitive, topic-based communication to focus on resolving specific maintenance issues***.**

**Lecturers**

**For***[final client]***, whose***[problem that needs to be solved]***, the***[name of the product]* **is a***[product category]* **that***[key-benefits, reason to buy it]***. Different from***[competition alternative]***, our product***[key-difference]***.**

**Cleaning Staff**

For cleaning staff, whose overwhelming workload causes some issues to be overlooked, the Maintenance App is a maintenance report application that connects facility users to facility maintainers with an easy-to-use reporting app where users can report a maintenance issue and the app will assign an appropriate staff member to the issue. Different from a direct emailing system our product providing a buffer where reports are sorted and information is automatically communicated to users through the automated system.

**Maintenance Staff**

**For***[final client]***, whose***[problem that needs to be solved]***, the***[name of the product]* **is a***[product category]* **that***[key-benefits, reason to buy it]***. Different from***[competition alternative]***, our product***[key-difference]***.**

This product is for students, lecturers, cleaning staff and maintenance staff who encounter issues with the various machinery around various colleges and businesses, clients will be able to report issues with computers, printers' electronics etc. Maintenance App is a maintenance application that will be used by the persons listed above for differing reasons that will allow for a more streamlined troubleshooting & reporting process that will allow for more proficiency in maintaining machinery. Unlike other applications of this variety administration will be able to import maps of the business/college and dysfunctional machinery will be pinged on said map. Each machine will have its own history of bugs and fixes from which patterns may emerge which will allow for a more long-term fix to a problem. This map also serves a convenient purpose for IT staff who may not be fully familiar with a certain building or campus. Unlike an application like GitHub where a history is stored on a repository, Maintenance App links the software to a real-world location and MAC address in the case of computers.

# Features

# Personas

## What is a Persona?

## Persona 1

## Persona 2

## Persona 3

# Scenarios

## What is a Scenario?

## Scenario 1

## Scenario 2

## Scenario 3

# User Stories

## What is a User Story?

## User Story 1

## User Story 2

## User Story 3

## User Story 4

## User Story 5

## User Story 6

# Prototype

## What is a Prototype?

## Tool used to create Prototype (say if you found it easy to use or not briefly!!!)

## URL or Screen Shots (not all some)