# Ryan Krumbholz

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Full-stack web developer with an Associate's-level education in Computer Science and a publicly available portfolio of code. Strengths include proficiency in AWS S3, JavaScript, Python, Java, React, Node, and Linux. Seeking a position in software development, testing, DevOps, or technical customer support.

Examples of code can be found at: <a href="https://github.com/ryanKrumbholz">https://github.com/ryanKrumbholz</a>

#### NYU

Undergraduate studies in Computer Science | January 2019 - Present

## Seattle Central College

Associate's degree transfer equivalent in Computer Science Teacher's Assistant | Java & Python | Summer 2018

#### PROFESSIONAL EXPERIENCE

Microsoft May 2017 - January 2019

#### **Product Adviser**

May 2017 - April 2018

- Designed, promoted, and led community events including MS Office workshops and gaming competitions
  that required hands-on implementation, configuration, management, maintenance, and troubleshooting
  of all networking equipment including servers, PCs, routers, and switches
- Educated consumers on a wide variety of Microsoft solutions, using active listening skills to identify pain
  points and match prospective buyers with products that met their needs

#### **Business Sales Captain**

December 2017 - April 2018

- · Promoted to a leadership position, responsible for training and mentoring other Product Advisers
- · Consolidated sales metrics and generated a lead pipeline using MS Dynamics
- Influenced prospective buyers via carefully curated emails and phone correspondence
- Converted leads by actively listening to identify pain points, matching prospective customers with Microsoft solutions as well as solutions offered by partner companies

### **Inventory Control Expert**

April 2018 - January 2019

Promoted to the logistics team, responsible for ensuring appropriate levels of inventory

#### INDEPENDENT PROJECTS

## **Tweet Tracker Bot**

https://github.com/ryanKrumbholz/trump-twitter-tracker

Tweet Tracker Bot tracks how many times a user has tweeted at the top of the hour, and also compiles total tweets at the end of each day. Built using Python, Twitter's API, and Tweepy. The app is hosted on Python Anywhere.

## **Expensey**

https://github.com/ryanKrumbholz/Expensey

Expensey is an expense management system that allows users to categorize expenses and upload time-stamped receipts. The front-end is hosted on Netlify, the back-end was originally hosted on AWS EC2 and is currently hosted on Heroku, with Image hosting on AWS S3. Expensey has 8 users. Built in JavaScript, React, Node, MongoDB, Express, and REST.

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