

Ryan Pierce

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Education

Eastern Michigan University

Bachelor of Business Administration

Ypsilanti, MI

September 2017 – December 2020

- Major in Accounting & Information Systems
- Graduated with a 3.42 GPA
- Activities: ROTC, EMU Mentor Collective Student Mentor, and Rec Basketball

Experience

Coupa Software

Technical Support Specialist

Ann Arbor, MI

October 2020 - Present

- Assists internal users and external customers with installation, support, and license deployment
- Provides first tier help-desk support in customer installation troubleshooting of product offering
- Utilizes Salesforce.com to manage and issue licenses for purchases, renewals, projects, and trainings

Army National Guard

Finance/Accounting Officer

Taylor, MI

January 2021 - Present

- Develop and present trainings to promote financial readiness across the Brigade
- Oversee Army pay, commercial vendor support, disbursement of public funds, auditing, travel allowances, accounting, financial management information systems, and banking

S3 (Operations) Assistant

Howell, MI

January 2017 – December 2020

- Assisted in the facilitation and planning of on-going and future operations for a Battalion of 430 soldiers
- Developed and distributed Operations Orders to extend guidance to subordinate units

Ford Motor Company

Service & Engineering Operations Intern

Dearborn, MI

June – August 2020

- Developed dashboards, using R and Tableau, to analyze and visualize data to assist in decision making
- Integrated HTML, CSS, and JavaScript into program to enhance appearance and quality of dashboard
- Utilized Alteryx to automate various data management processes
- Presented work to management for continuous improvement of working files and programs

Faurecia Interior Systems

Financial Analyst Intern

Saline, MI

March 2019 – June 2020

- Completed various reports and KPIs for internal analysis and decision making for a 1.4M square foot plant
- Performed capital maintenance on \$178M of new and existing assets and tooling
- Developed macros using VBA in Excel to streamline financial reporting
- Implemented RFID tracking system to improve identification process of tool/asset location
- Completed 10 month-end closing entries

Sales Analyst Intern

Southfield, MI

June 2018 – March 2019

- Utilized SAP to create pricing/ scheduling agreements for production and service parts in eight plants
- Audited system data to ensure accuracy of information
- Developed text and video job training tools to facilitate working continuity after employee transitions

Skills

- Programming: R, C#, HTML, CSS, VBA, PHP, Unix/Linux, and SQL
- Software: Microsoft Excel, Microsoft Access, SAP, Alteryx, Tableau, MySQL, and Salesforce
- Financial-Process: Standard Costing, Budgeting, Forecasting, Variance Analysis, Month-end Closing