

# Ryan Pierce

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## Experience

### Ford Motor Company

Dearborn, MI

#### Data Governance Analyst

April 2020 – Present

- Define and maintain security policies for users, ensuring appropriate access based on data classifications and roles
- Support the data security requirements of different functional areas, and regional KPI / Metrics initiatives
- Support Access Monitoring, Reviews and Audits

### Army National Guard

Taylor, MI

#### Finance/Accounting Officer

January 2021 - Present

- Develop and present trainings to promote financial readiness across the Brigade
- Oversee Army pay, commercial vendor support, disbursement of public funds, auditing, travel allowances, accounting, financial management information systems, and banking

Howell, MI

#### S3 (Operations) Assistant

January 2017 – December 2020

- Assists in the facilitation and planning of on-going and future operations for a Battalion of 430 soldiers
- Develops and distributes Operations Orders to extend guidance to subordinate units

#### 94F: Computer/Detection Systems Repairer

October 2014 – January 2017

- Used test, measurement, and diagnostic equipment to troubleshoot and repair electronic equipment

### Coupa Software

Ann Arbor, MI

#### Technical Support Specialist

October 2020 – April 2021

- Assists internal users and external customers with installation, support, and license deployment
- Provides first tier help-desk support in customer installation troubleshooting of product offering
- Utilizes Salesforce to manage licenses and API keys for purchases, renewals, projects, and trainings

### Ford Motor Company

Dearborn, MI

#### Service & Engineering Operations Intern

June – August 2020

- Developed dashboards, using R and Tableau, to analyze and visualize data to assist in decision making
- Integrated HTML, CSS, and JavaScript into program to enhance appearance and quality of dashboard
- Utilized Alteryx to automate various data management processes

### Faurecia Interior Systems

Saline, MI

#### Financial Analyst Intern

March 2019 – June 2020

- Utilized SAP to complete various reports and KPIs for internal analysis and decision making for a 1.4M square foot plant
- Developed macros using VBA in Excel to streamline financial reporting
- Implemented RFID tracking system to improve identification process of tool/asset location

## Skills

- Programming: R, C#, JavaScript, HTML, CSS, VBA, Python, PHP, Unix/Linux, Git, and SQL
- Software: Microsoft Excel, Microsoft Access, SAP, Alteryx, Tableau, MySQL, and Salesforce
- Projects: Queried databases using SQL for application/database development purposes

## Education

### Eastern Michigan University

Ypsilanti, MI

#### Bachelor of Business Administration

September 2017 – December 2020

- Major in Accounting & Information Systems
- Activities: ROTC, EMU Mentor Collective Student Mentor, and Rec Basketball

GPA: 3.42