

## WORK EXPERIENCE

### Sawyer and Co.

Austin, TX  
General Manager  
2014

Implementation of processes to open and facilitate a full service restaurant. I wrote training manuals, hired and trained new staff, set up inventory and programmed the interface to our ALOHA POS restaurant software. After we opened, I was responsible for every aspect of the restaurant. I curated the beer program, scheduled staff daily and handled daily financials

### Home Slice Pizza

Austin, TX  
Manager  
2013-2014

Swiss Army Knife. Predominately a floor manager that dealt with customer experience, I scheduled and trained a rotating service-staff of 25-35 employees, oversaw shipping and receiving, and held regular staff meetings for the reasons of morale or new product. Home Slice was never slow, so managing the business by the minute was very important and the most valuable learning experience I gained.

### Easy Tiger, Beer Garden

Austin, TX  
Service Staff/Manager  
2012-2013

Trained as a server prior to the opening of Easy Tiger. Ensure customer satisfaction and demonstrate menu proficiency ranging from crafted meats, beers and liquor menu. Eventually promoted to manager where I helped develop Easy Tiger's happy hour, trained staff and eventually was on the team to open Arro, Elm group's 3rd restaurant.

## User Centered Methods

Stakeholder meetings, business analysis, comparative and competitive analysis, card sorting, affinity diagramming, paper prototyping, persona development, storyboarding, user testing, A/B testing and much more.

## Software Used

Sketch, Omnigraffle, Illustrator, Invision, Keynote  
**In progress:** Photoshop, Axure

## EDUCATION

### General Assembly

Austin, TX  
User Experience Design Immersive  
Spring-Summer 2016

A 10 week immersive course teaching best practices for analysing business problems through user research, competitive analyses and expressing visual solutions via wireframing and prototypes.

### Austin Coding Academy

Austin, TX  
Intro to Front End Development  
Summer-Fall 2015

Learning the fundamentals of front end development. By the end of the course I had a firm grasp on the essentials of HTML5 and CSS while incorporating the fundamentals of the framework Bootstrap. I was able to present robust and responsive web pages.

### Santa Fe Community College

Santa Fe, NM  
Fine Art Woodworking  
2007-2008

A program dedicated to learning the design and creation of fine woodworking products. The mediums consisted of working in a fully functional woodshop making common objects such as tables and chairs, and other classes such as woodturning bowls, cups and pens and woodcarving, where some of my work still hangs in the house I lived in during my time in Santa Fe. I was able to find employment with an Art Framing company and a Cabinetry business during my time of attendance.

### Florida Southern College

Lakeland, FL  
Music Performance  
1998-2002

I went to Florida Southern College to mentor under Scott Mcallister, a doctorate in the field of Music Composition. There I studied Clarinet Performance and theory to better prepare myself for an Audition at one of the major conservatories.