

5= Strongly Agree, 4 = agree, 3 = neutral , 2 = disagree, 1 = Strongly Disagree

Design

1. The design of the website is user friendly _____
2. The website color is appealing _____
3. Were you able to differentiate links easily? _____
4. The images and icons are useful _____
5. The images attached to the website is relevant _____

Navigation

1. The links are easy to find _____
2. Navigating to pages is easy _____
3. The links take you to the relevant pages _____

Content

1. The content of the system is relevant _____
2. I can easily find the content I am looking for _____
3. The content is clear and concise _____

Performance

1. The website takes too long to load and process _____
2. It take too long to fetch your details on our website _____
3. The saving of data take too long _____
4. On a scale of 1-10 , how much would you rate our website? _____
5. On as scale of 1-5 rate the usability of the system based on your experience _____

Feedback:

1. What do you like the most about our system?
2. What would you like to change in the system?
3. Did you face any challenge while using our system?
4. Do you have any other suggestions?