

Ryan LaBarge

Work Experience

- Aug 2019 **Technical Specialist**, *Zones Inc*, Menands, NY.
- Present
 - SCCM and Intune Implementation company wide, creating applications and scripts, device collections, and management/distribution points and groups, as well as implementing autopilot.
 - Developed a plan and implemented security measures company wide to allow the help desk to use a specific remote desktop solution to manage users machines remotely.
 - Windows Server administration: Print Servers, File Servers, Active Directory (creation and administration of users/groups), DHCP, DNS, and Exchange.
 - Software/Hardware troubleshooting, configuration, administration, and maintenance. Including: Windows 10 (MDT, Powershell), McAfee (ePolicy Orchestrator), Adobe Cloud, Webex Meetings/Teams, Intel Unite.
 - Office 365 Administration: ATP, CloudAppSecurity, Exchange, Teams, SharePoint, and everything else O365.
 - VMware ESXi Administration, creation and implementation of vswitches and virtual machines.
 - Feb 2019 **Senior Technician**, *Zones Inc*, Menands, NY.
 - Provided desk side support to support technicians taking email and phone tickets from worldwide Office 365 customers.
 - Displayed quick and accurate responses to difficult questions regarding anything Office 365. Conveyed my solutions in a concise and pleasant manner.
 - Jul 2019
 - May 2018 **Premier Support Technician**, *Zones Inc*, Menands, NY.
 - Provided phone and email support for Office 365 suite including products such as Exchange, SharePoint, OneDrive, SFB, and Teams to governments and Fortune 500 companies.
 - Expansive knowledge of Office cloud solutions, as well as knowledge of On-Prem and Azure services that integrate with Office 365, including Exchange-Skype-SharePoint hybrid deployments, Active Directory, ADConnect, SSO, and Conditional Access.
 - Jan 2019

Education

- 2015 - 2018 **Ph.D. Candidate**, *SUNY Albany*, Albany, NY.
- Doctoral work focused on the Quantum Group $U_q(\mathfrak{sl}_2)$ where q is an odd root of unity.
 - Doctoral Advisor: Dr. Antun Milas
- May 2015 **M.A. Mathematics**, *SUNY Albany*, Albany, NY.
- 3.5/4.0 GPA
 - Classes taught include: Precalculus, Statistics, and Calculus I - II - III.

Skills & Strengths

- Scripting Python, Bash, PowerShell, L^AT_EX
- Homelab Dell r410: CentOS with Docker Containers, pfsense router
- Technology Linux (Desktop/Server), Windows(Desktop/Server), VMWare, Networking, DNS, Docker, Apache, nginx, systemd, pfSense, Office 365, Exchange, SharePoint

53 Edgecomb Street – Albany, NY 12209

📞 +1 (518) 669 0138 • ✉ ryanclabarge@gmail.com • 🌐 ryanclabarge.github.io
in ryanclabarge