Ryan LaBarge

Work Experience

7 Months Senior Technician, Zones Inc., Menands, NY.

Feb '21

 Provide support to Office 365 Ambassadors dealing with Office 365 Admin, including Fortune 500's and Government entities, with all services that connect to Office 365 Cloud. That includes On-Premise (2016/2012R2/2008R2), ADConnect, Sharepoint (on-prem)/OneDrive, Intune, Exchange (2010,2013,2016), Skype for Business (on-prem) / Teams, Azure AD, Powershell, Windows.

- Present

18 Months Technical Specialist, Zones Inc, Menands, NY.

Aug '19

 SCCM and Intune Implementation company wide, creating applications and scripts, device collections, and management/distribution points and groups, as well as implementing Autopilot.

- Feb '21

- Developed a plan and implemented security measures company wide to allow the help desk to use a specific remote desktop solution to manage users machines remotely.
- Windows Server administration: SCCM, Print Servers, File Servers, Active Directory (creation and administration of users/groups), DHCP, DNS, and Exchange.
- Software/Hardware troubleshooting, configuration, administration, and maintenance including: Windows 10 (MDT, Powershell, Autopilot), McAfee (ePolicy Orchestrator), Adobe Cloud, Webex Meetings/Teams, Intel Unite.
- Office 365 Administration: ATP, CloudAppSecurity, Exchange, Teams, SharePoint, and everything else O365.
- VMware ESXi Administration, creation and implementation of vswitches and virtual machines.

7 Months Senior Technician, Zones Inc., Menands, NY.

Feb - Aug '19

Same as above

3 Months Premier Support Technician, Zones Inc, Menands, NY.

Dec '18

 Provided phone and email support for Office 365 suite including products such as Exchange, SharePoint, OneDrive, SfB, and Teams to governments and Fortune 500 companies.

- Feb '19

o Expansive knowledge of Office cloud solutions, as well as knowledge of On-Prem and Azure services that integrate with Office 365, including Exchange-Skype-SharePoint hybrid deployments, Active Directory, ADConnect, SSO, and Conditional Access.

Education

2015 - 2018 Ph.D. Candidate, SUNY Albany, Albany, NY.

- o Doctoral work focused on the Quantum Group $U_q(\mathfrak{sl}_2)$ where q is an odd root of unity.
- o Doctoral Advisor: Dr. Antun Milas

May 2015 M.A. Mathematics, SUNY Albany, Albany, NY.

- 3.5/4.0 GPA
- o Classes taught include: Precalculus, Statistics, and Calculus I II III.

Skills & Strengths

Scripting Python, Bash, PowerShell, LATEX

Homelab Dell r410: CentOS with Docker Containers, pfsense router

Technology Linux (Desktop/Server), Windows(Desktop/Server), Networking, DNS, Apache, nginx, systemd, pfSense, Office 365, Exchange, SharePoint

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