Ryan Connaughton
Technical UX & Product Expert
London, UK

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Skillset

UX — years 0 ——— 15
- Strategy
- IA & Interaction Design
- UI & Visual Design
- Consulting & Process
- Research

Engineering — years 0 ——— 4
- Backend (Node)
- React (JS/TS)
- SQL/Data Engineering
- DevOps - (AWS/Git)
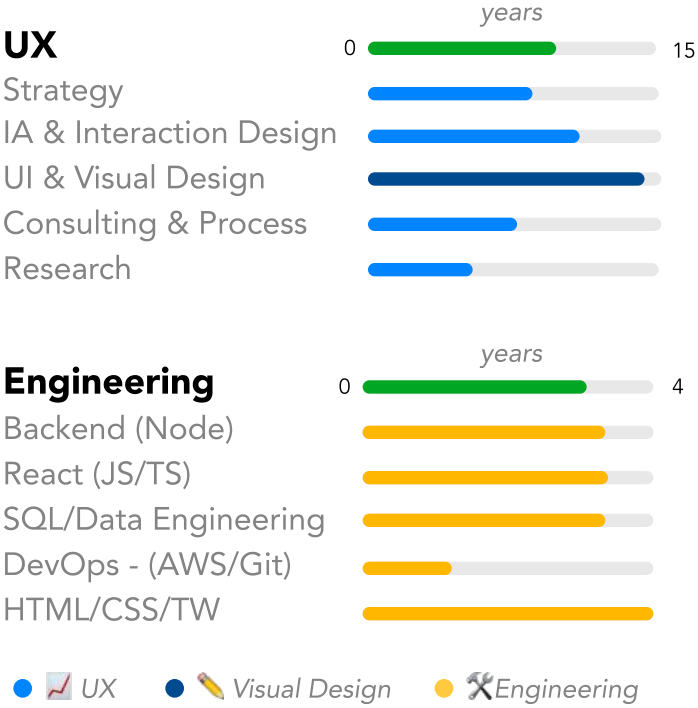- HTML/CSS/TW

● ☑ UX ● ✎ Visual Design ● 🛠 Engineering

Education

General Assembly 🔴 GA
UX Design Immersive
2015 - 2016

St.Helens College
Media & Multimedia
2006 - 2008

Rainford High Technology College
8 GCESE's
2001 - 2006

Awards

BIMA Awards- 1st*
'Best Website & Apps Over £70k'
Scope

CIO Awards Canada**
'CIO's Future of work award'
'Orb' Data Platform Project

Recent Experiences

Founder / Side Project
tertle.io

✓ True end-to-end Discovery (research) → Build (real product)
✓ Over 60k lines of clean custom modular code, few dependencies
✓ 5,000+ users (organic), 6% paid conversion
✓ 60%+ onboarding sign-up conversion & ongoing experimentation

Senior Product Designer to UX/Product Consultant   GWI.
www.gwi.com

✓ Initially hands-on heavy experimentation & prototyping
✓ Identifying team and user blockers preventing project progress
✓ Setting up and facilitating varied team processes to move forward
  (strategy, user feedback loops, team retrospectives etc.)
✓ Advising Product Managers & training (then) Intern User Researchers

UX Consultant to Acting Head of Design   ST:NT
www.stint.co

✓ Ground up re-design of their mobile app, contributing to their
  impressive 2/5 stars (then) to 4.4/5 (now) reviews transformation
  along with other positive key metrics.
✓ Demonstrating & training new Product Manager's on various
  methodologies and practices.
✓ Identifying team skill-gaps and recruitment assistance that aligned with
  new company strategy and goals.
✓ Facilitating collaborative problem/solution/prioritisation workshops

Lead Product Manager**   AtkinsRéalis
www.atkinsrealis.com

✓ Conducted preliminary discovery research piece into employee
experiences concerning internal data retrieval & consumption.
✓ Strategy definition, project planning & execution of internal single source
data tool to self-serve over 35,000 employees
✓ Formed & hired initial team, putting UCD principles at the centre of the
conversation.
✓ Working closely with wider Intelligence teams to ensure correct trajectory
towards project success.
✓ Later award winning.

Lead UX Designer & User Researcher*   SCOPE
www.scope.org.uk

✓ Conducted and delivered an in-depth UX research piece for a leading UK
disability charity (Scope).
✓ Delivered an award winning beautiful, functional & accessible website.

+21 other experiences at:
https://www.linkedin.com/in/ryanconnaughton/