

## Travel Agency Agreement

# THE TIDES

HOTEL BORACAY

**Company Name** : VIGATTIN TOURISM, INC.  
**Address** : Unit 402 Pacific Corporate Center, 131 West Ave., Brgy. Bungad  
Quezon City  
**Telephone Number** : (+632) 945.2568  
**Facsimile** : (+632) 414.3972  
**Email** : cel@vigattintourism.com

And

**Name of Resort** : The Tides Hotel Boracay (Ariel)  
**Boracay Address** : D'Mall  
Sitio Manggayad, Bgy. Balabag,  
Boracay Island, Malay, Aklan, Philippines  
**Manila Sales and Reservations Office** : 204 B Wilson Street, Addition Hills, San Juan  
**Telephone Number** : (632) 7253411 / 7229200  
**Facsimile** : (632) 7266165

This Agreement sets out the general terms and conditions between the Travel Agent/ Tour Operator and the Resort relating to the reservation of rooms at The Tides Hotel Boracay, for use by packaged tour groups and individuals directly arranged by the Travel Agent.

The Room Rates and Meal Rates referred to below shall be valid effective **April 1, 2014 - March 31, 2015**

### ROOM RATES WITH BREAKFAST

Room Type	Published Rate	REGULAR SEASON	LEAN SEASON	SUPER PEAK SEASON	
(Single / Twin Sharing)		April 1 - June 15, 2014; Oct. 16 - March 31, 2015 EXCEPT Super Peak Season	June 16 - Oct. 15, 2014	<b>Holy Week</b> April 13-16, 2014  <b>Christmas, New Year</b> December 22-27 and Jan. 2-3  <b>Chinese New Year</b> Feb. 23-24, 2015	<i>With Additional Surcharge of 20%</i>  <b>Holy Week</b> April 17-20, 2014  <b>Christmas, New Year</b> Dec. 28 - January 1, 2015 with <b>compulsory Dinner</b> on Dec. 31, 2014 : P 2,200/person  <b>Chinese New Year</b> Feb. 18-22, 2015
<b>Essential Room</b> (Superior)	<b>P 8,500</b>  <b>P10,200*</b>	Php 4,970.00 net Per night	Php 3,600.00 net Per night	Php 6,900.00 net per night	Php 8,280.00 net per night
<b>Exceptional Room</b> (Premier)	<b>P 10,370</b>  <b>P12,444*</b>	Php 6,222.00 net Per night	Php 5,100.00 net Per night	Php 8,250.00 net per night	Php 9,900.00 net per night

<b>Extra Person with Breakfast</b>	Php 1,500 net per night/person
<b>Set Lunch</b>	P 1,150 net per person
<b>Set Dinner</b>	P 1,450 net per person

#### TRANSFERS

	<b>Round Transfers</b>	<b>One way Transfer</b>
<b>Caticlan</b>	Php 1300.00 / adult Php 910.00 / kid	Php 650.00 /adult Php 455.00 / kid
<b>Kalibo</b>	Php 1500.00 /adult Php 1050.00 / kid	Php 750.00 adult Php 525.00 / kid

- Kids age must be 10yrs. old below

#### TERMS & CONDITIONS:

- The above rates are extended on the understanding that the Resort will be sold to the inbound market as a Triple AAA property.
- Children 10 years of age and below sharing beds with parents shall be Free-of-charge.
- Children 11 years old and above shall be considered adults and shall be charged the corresponding extra person rate.
- The Resort reserves the right to revise the Room Rates and/ or Meal Rates mentioned above, or translate and quote the same in Local Currency, at any time, by giving 30 days advance written notice to the Agent. The revised rate(s) shall be valid and binding on the Agent upon notification, in respect of all the room reservations commencing from the date of expiry of the notice period.
- Notwithstanding the taxes specified in this Agreement, the resort shall have the right to give notice to the agent of any change that may apply to the prevailing rates by whatever name called and specify the date when such change shall become effective. On receipt of such a notice, the agent shall be liable for the payment of the revised rates of tax as the case may be.

#### RESERVATION PROCEDURES:

- All bookings shall be coursed through E-mail or faxing of an official booking order.

**Manila Sales and Reservations Office:** Telefax no. (632) 7266165  
Telephone nos. (632) 7253411/ 7229200

- Confirmation of room reservations shall depend on room availability on specified dates.
- Upon confirmation, all confirmed bookings shall be issued by the Manila Sales and Reservations Office with a Statement of Account detailing the charges that are inclusive in the booking. A confirmation voucher shall only be issued provided that the Agency/ Operator paid the whole amount of the booking.
- The resort will collect a service voucher provided by the resort/ Tour Operator or Travel Agent upon check-in. This voucher shall contain all tour inclusions including the amenities extended as resort services.

#### CANCELLATION POLICY:

Regular / Low Season	<b>Before Arrival</b>	<b>Applicable Charges</b>
	All bookings that are guaranteed or finalized	1 night / room
	1 month	Full Charge
Super Peak Season	All bookings that are guaranteed or finalized	Full Charge

- Full charges shall be implemented for any no-show and early check-outs
- No-show guest/s without any written valid reason during the arrival such as force majeure, accidents and the like shall be charged in full.

**PAYMENTS:**

- Full payment shall be collected based on the computed statement of account
- Please deposit payments to: **Designer Hotels Inc.**  
METROBANK-Ortigas, Meralco Avenue Branch  
Dollar Savings Account No. 630-2630002065  
Peso Savings Account No. 3630-052700
- Kindly fax your deposit slips to (632) 7266165
- Cash payments may also be settled at the resort or at:  
**The Tides Hotel Boracay**  
**Manila Sales and Reservations Office**  
Unit 204-B, Wilson Street  
Bgy. Addition Hills, San Juan, Metro Manila
- Payment should be in the form of cash and may be collected by our designated collector/ authorized representative upon request.

**EXCLUSIVITY/CONFIDENTIALITY**

- All information contained in this agreement is private and confidential and may not be disclosed to third parties for whatever reason or purpose.
- Room rates are not valid for re-selling to website travel agents and online bookings centers.

**FORCE MAJEURE**

- The resort shall not be responsible to the resort partner or its guests for its failure to abide by the terms and conditions of this agreement in case of fortuitous event, labor disputes or any conditions beyond control.

This Agreement is not valid until executed by authorized individuals of both the Resort and Agent. The undersigned agree and warrant that they are authorized to sign and enter into this Agreement on behalf of the party for which they sign.

This agreement will only be valid if countersigned by the agent and returned to the resort not later than \_\_\_\_\_.

SIGNED FOR AND ON BEHALF  
OF THE TIDES HOTEL BORACAY

SIGNED FOR AND ON BEHALF  
OF VIGATTIN TOURISM, INC.

(Original Signed)

\_\_\_\_\_  
Pinky Saranglao

\_\_\_\_\_  
Signature over Printed Name