

# Ryan O'Malley

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## Education

### Texas A&M University

BACHELOR OF SCIENCE, COMPUTER SCIENCE

Cumulative GPA: 3.8/4.0

College Station, TX

August 2018 - May 2023

- **Air Force Reserved Officers' Training Corps:** Contracted Cadet with STEM Scholarship
- **2nd Wing, Corps of Cadets:** Assistant Director of Public Relations for organization of 300
- **Squadron 3, Corps of Cadets:** Created and maintained WordPress storefront and website for organization. Also developed leadership skills through directing elements of new cadets as a Fire Team Leader; enhancing subordinate's academic success and leadership techniques.

## Skills

**Languages** C++, Java, Python, HTML, CSS, Sass, JavaScript  
**Frameworks** Bootstrap, BeautifulSoup, Node.js, React  
**Software** Adobe Creative Cloud, Figma, JD Edwards, Microsoft Office

## Experience

### Wilton Brands

CLIENT SERVICE REPRESENTATIVE

Naperville, IL

May 2019 - August 2019

- Processed and managed wholesale customer orders submitted through electronic fax, e-mail or received over the phone
- Generated daily reports on order statistics to ensure efficient turn around and excellent customer satisfaction
- Displayed excellent error resolution through product returns, refunds, credits, and reports
- Archived order documents for audit purposes
- Assisted in coaching a new hire

### Starbucks

BARISTA

Joliet, IL

August 2017 - July 2018

- Demonstrated exceptional multitasking skills to ensure excellent customer service while preparing high-quality beverages, cleaning, cash handling, stocking and performing other related duties
- Use of stringent food safety procedures to ensure compliance with health code
- Contributed to a team-orientated work environment
- Developed a friendly and welcoming atmosphere for customers

## Projects

### GrocerEZ

BACKEND DEVELOPER

- Mobile app utilizing combination of web-scraping and crowd-sourcing data to determine which store could fulfill your grocery list for the cheapest total
- Utilized HTML/CSS/JavaScript and Python, while individually focusing on learning and improving backend development skillset

### Minimalistic Pomodoro Timer

- Minimalistic timer broken down into segments of 25 minute work periods, short and long break periods.
- Written in HTML, Sass, and Javascript