

June 17, 2004

Dear Steve,

Our floors look beautiful! Thank you so much for all your patience and wonderful customer service. We really appreciated the time you took to come over, answer all our questions, work within our budget and show us samples. Your work crew was polite and very efficient. We will definitely use Advanced Floors in the future for any more hardwoods we need installed. As a side note, the kids are already breathing more clearly at night and I can tell this was a much healthier option than carpet in their rooms.

Thank you so much!



Kiama and Jason Herres

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