

Advanced Floor Design Inc.
PO Box 82739
Kenmore, WA 98028

Attention: Steve Walsh

Dear Advanced Floor Design Inc.,

I want to thank you for the exceptional work performed by Advanced Floor Design Inc.. Eric was tremendously helpful and informative in guiding Nicole and me through the options and challenges of refinishing our hardwood floors. His installation work in the kitchen and around the hearth turned out wonderfully and match perfectly with the previously existing flooring. Jim was also very helpful in educating me on refinishing the floors. He was able to educate me on the progression, making me much more comfortable with the process and enabling me to visualize what the finished product would look like, all the while performing excellent work. Finally, Sean and Jim installed the finish coats, let me know what to expect and the does and don'ts of maintaining the floors. All in all the floors were beautifully redone and we are extremely happy with the final results! Thank you to you and to your hard working and very professional crew!

Thank you,

A handwritten signature in black ink, appearing to read 'Mark Todd', written in a cursive style.

Mark Todd