

Dear Steve ("S.B."),

I can't tell you what a pleasure it has been to work with you over the last year. You did an outstanding job at our house on Blakely. You've also succeeded in making lots of my clients happy (some fairly difficult ones...) and the floors you've just done for us here in Seattle are beautiful!

If you ever need any references or if you want to show your work, feel free to call me any time. I look forward to a continuing friendship as well as working relationship.

Sincerely,

Maya J.