

Ryan Hinkle

Love to work in teams. 3+ years of guest service experience. Passion for computer science and problem solving/critical thinking.

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EXPERIENCE

TopGolf, Naperville, IL — Bay Host

May 2023 - PRESENT

Ensure a fun, safe and efficient environment for guests. Providing top notch service by bringing food and drink, connecting with them and staying present. Responsible for safe food handling and alcohol service, cash/payment handling and cleanliness.

Menards, Montgomery, IL — Head Cashier

October 2022 - May 2023

Responsible for our staff of 12 cashiers on the floor, ensuring the quick and efficient checkout process for our guests as well as providing friendly service. Communicated with on-floor managers to delegate tasks, schedule breaks and guarantee the best service.

Altitude Trampoline Park, Oswego, IL — Floor Manager

March 2021 - June 2022

Held a pivotal role as the on-shift manager and keyholder ensuring the smooth and safe operation of the facility. Obligations included cash handling, team leadership, customer service, health & safety, inventory management and training/development.

EDUCATION

Lewis University, Romeoville, IL — Sophomore

August 2022 - *May 2026*

Currently studying Computer Science, sufficient in code organization, Java, Python and debugging techniques.

Oswego High School, Oswego, IL — Diploma

August 2018 - December 2021

Graduated with AP credit and honors a semester early in December of 2021 with a cumulative GPA of 3.8.

Programming Portfolio — Github

My programming projects completed for school and fun can be viewed open-source on my github: <https://github.com/ryanehinkle>

SKILLS

Excellent communication skills.

Teamwork and leadership.

Work well in fast-paced environments.

Adaptability and multitasking.

Problem solving and conflict resolution.

Organization and time management.

AWARDS, ACTIVITIES, CERTIFICATES

Nominated for **The National Society of Leadership and Success (NSLS)** for recognized exemplary student performance from Lewis University.

High GPA (3.8) and honor roll nominations for all years of high school.

Food Handler's Certificate and **Naperville BASSET Certificate** for safe alcohol service.

100+ Volunteer hours at the **Northern Illinois Food Bank** in 2021 and 2022.

LANGUAGES

English

