

Ryan Modrall

<https://www.linkedin.com/in/ryanmodrall/>

EXPERIENCE

Zotec Partners LLC, Carmel, Indiana — *Provider Enrollment Specialist*

FEBRUARY 2019 - CURRENT

- Owns the timely completion of complex government and commercial payer enrollment applications in the states of Georgia, Tennessee, Texas, New Mexico, North Carolina, Kansas, and Missouri specializing in Radiology and Emergency Medicine Taxonomies
- Evolve departmental processes and procedures to prepare Zotec for growth under the Implementations and Acquisition team
- Use best practices to resolve and maintain successful provider enrollment processes that release charges on hold and keep charges from reaching the COH protocol.
- Update and maintain all necessary documentation for assigned clients and physicians
- Develop and maintain exceptional relationships with clients, government and commercial vendors to improve the speed and success of the provider enrollment process
- Effectively communicate credentialing related claims issues and resolutions to cross functional teams

DaVita Inc., Brentwood, Tennessee — *Licensure and Certification Specialist*

MARCH 2017 - SEPTEMBER 2018

- Develop and maintain relationships with CMS, federal, state and local agencies, Tri-Care, and State Kidney Program agencies to stay current with and to anticipate regulatory, licensure and certification changes and new legal requirements for End Stage Renal Disease Programs
- Insure that all assigned facilities' licensure/certification documents are current and complete
- Research and submit renewal applications for Medicare, Medicaid, State Licenses, and CLIA Permits, for 317 facilities in Texas and Louisiana
- Implemented a new process for executing State License Renewals in Texas
- Established a Fire Inspection protocol for all Texas facilities, decreasing the likelihood of a lapse in coverage from 70% to 10% in only 10 months
- Leverage interdepartmental relationships to obtain complete required license renewal

Kemberton Healthcare, Brentwood, Tennessee — *Senior Claims Coordinator*

JUNE 2014 - MARCH 2017

- Consistently achieved or exceeded established performance standards for the essential functions and responsibilities of the position and the team
- Handled 1st party, 3rd party, and Health Insurance Claims for over 25 Hospitals
- Investigated Claims to determine the responsible party through researching Police Reports, Medical Records, or through patient correspondence
- Established and maintained a healthy rapport with Auto Insurance companies, Accident Law Firms, and Health Insurance Companies to ensure proper payment of Claims
- Served as subject matter expert for Kemberton's TN, NE, OH, MO, GA, KY, SC clients

EDUCATION

Ivy Technical College, Indianapolis, IN

Associates in Informatics with Transfer to IUPUI

Expected Graduation December 2021

Middle Tennessee State University, Murfreesboro, TN

Pursued degree in History and Music Education

Completed all general education requirements and World History coursework

AWARDS

Member of the Zotec Ambassador Program 2020

TEAM Core Value Award 2017 & 2018

Chairman of FUN Committee 2018