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Professor Payli

SDEV 153

4/22/2018

## Website Documentation

1)

a) Megan's Dogwalks

b) The mission of this website is to increase revenue for the business Megan's Dogwalks. This is achieved by creating pages that explain and showcase all the products and services offered by the business. The website also provides useful information for contacting and locating the business so potential leads can become customers. Lastly, the website helps boost revenue by building credibility particularly through the testimonial section which shows quotes from previous customers.

c) The goals for this website are as follows: boost revenue, increase brand awareness/build credibility, reach new customers/convert potential leads to customers. The target audience for this site are dog owners in the Lafayette and Lebanon areas.

2)

a) Here are some of the most important questions I had for the client:

Q: What is the main topic of the website you want developed?

A: The site will be based around our business, Megan's Dogwalks.

Q: What are you hoping to achieve with this website?

A: First and foremost, our goal is to increase revenue for our business. We are also a new business and not that many people know about us so getting our name out is really important. With that we also need to build trust in our brand since we are still new.

Q: Who is your target audience?

A: Obviously we are targeting dog owners, but specifically we want to reach more people in the Lafayette and Lebanon areas since that is where we have our two locations.

Q: Do you already have a logo and color scheme to base the design on?

A: Yes, we do have a logo and color scheme for you to work with but other than that the Design is up to you.

b) The benchmarks for this project are as follows: the site must provide information on all the products and services offered by Megan's Dogwalks, provide information on both locations, provide contact details, and must show testimonies from previous customers.

c) This site must be able to load quickly so that people do not leave the site. The site must also display well on mobile phones since so many people use their phone to browse the web.

d) The site is 16 pages, with pages nested up to 3 levels, counting index as level 1. The pages use either a 1 column or 2 column layout depending on if 2 columns better represents the information such as when the services are listed. On smaller screen sizes the 2 column layout is converted to a 1 column layout to fit the screen better. The pages are not too complex but they do use lists, tables, forms, and on the testimonial page, a little bit of JavaScript to add new testimonies. Almost every page contains at least 1 image and the main page contains a video.

e) It is being assumed that all sales will be processed over the phone but as the business grows they may want to add ecommerce capabilities and may decide to use a database to hold user data or process transactions.

f) The site must be accessible from a mobile device. The site must implement a map to show the business location. The site must implement an embedded video on the home page.

3)

Goal	Browsers Tested	Features For Goal	Other Features	Physical Environment	Software Infrastructure	Server	Client
Boost Revenue	Chrome, Edge, Firefox	Product and service information	n/a	Business owner handles	The website does not need any	Server software / hardware is	The client only

Brand Awareness	Chrome, Edge, Firefox	Testimonies and contact / location details	n/a	hosting using a third - party service.	high end software at the moment.	handled by the hosting	needs to have a
New Customers	Chrome, Edge, Firefox	About and home page explain the business	n/a	Ongoing maintenance by me.		company.	working web browser.

4)

a) The genre of this site is a dog service site providing business information. The site is for a new business that is trying to reach new customers and build their brand awareness and credibility so that they can create more revenue. This site solves the problem of people not knowing about their business by creating an online presence for people to find them at. It also solves the problem of lack of credibility by showing previous customer testimonies. Lastly, it helps boost revenue by explaining to customers what all the products and services are and how they work.

b) The first screen is the home page which displays a navigation bar, some content, and a footer. From the navigation bar users can access the about, services, products, testimonies, faq, and contact pages. The service page shows each of the 4 services and clicking dog walking, sitting, or training takes the user to the respective service pages. Clicking on the dog boarding section takes the user to a page that displays the Lafayette and Lebanon locations and clicking those takes the user to the full pages for those locations. The product page shows the DoggyBox subscription and a general product section. Clicking those takes the user to the full pages for each section.

c) I did not have a graphic template to follow when I designed this website.

d) For this project I had to make the decision between displaying the information in a two column or one column layout. This lead to carefully deciding the best way to represent the information for each page. Other than that, there weren't really any design choices that limited our goals for the site.

5)

a) Everybody who I showed the site seemed to be overall pleased with the aesthetic and unified color scheme throughout the site. People responded positively to seeing that the site is mobile optimized. Everybody liked the video of the dog on the home page. Some people thought the visual effects are somewhat basic but for what we learned in class I did the best I could.

b) I will be updating the site for the client as their website needs grow and they decide they want their website to do more.

c) Advertising will be run by the client and they are planning on using Facebook Ads to link to their site.

d) The client will be writing their own meta descriptions for each page and submitting the site to google.

6)

a) I used three sites as external links throughout the site so that users can learn more about certain topics. These sites are:

<http://www.wildthingspetservices.com/the-top-5-reasons-you-should-hire-a-dog-walker/>

<https://positively.com/dog-training/find-a-trainer/why-should-i-train-my-dog/>

<https://www.petsit.com/owners>

b) The big picture is that I needed to drive more customers to Megan's Dogwalks. The way I implemented that goal is by providing information for each product and service so that people can learn about them and become more likely to become customers. I also included a testimony section to build trust in the brand and help people make the decision to buy.

c) As far as I can tell I have met all the requirements set out by the client and I believe this website will help them reach their business goals. The hardest choice was deciding what to put on the home page. In the end I decided to put a video of a dog so that people instantly know the site has to do with dogs. Plus seeing a happy dog on the front page puts people in a good mood before learning about the services and products.

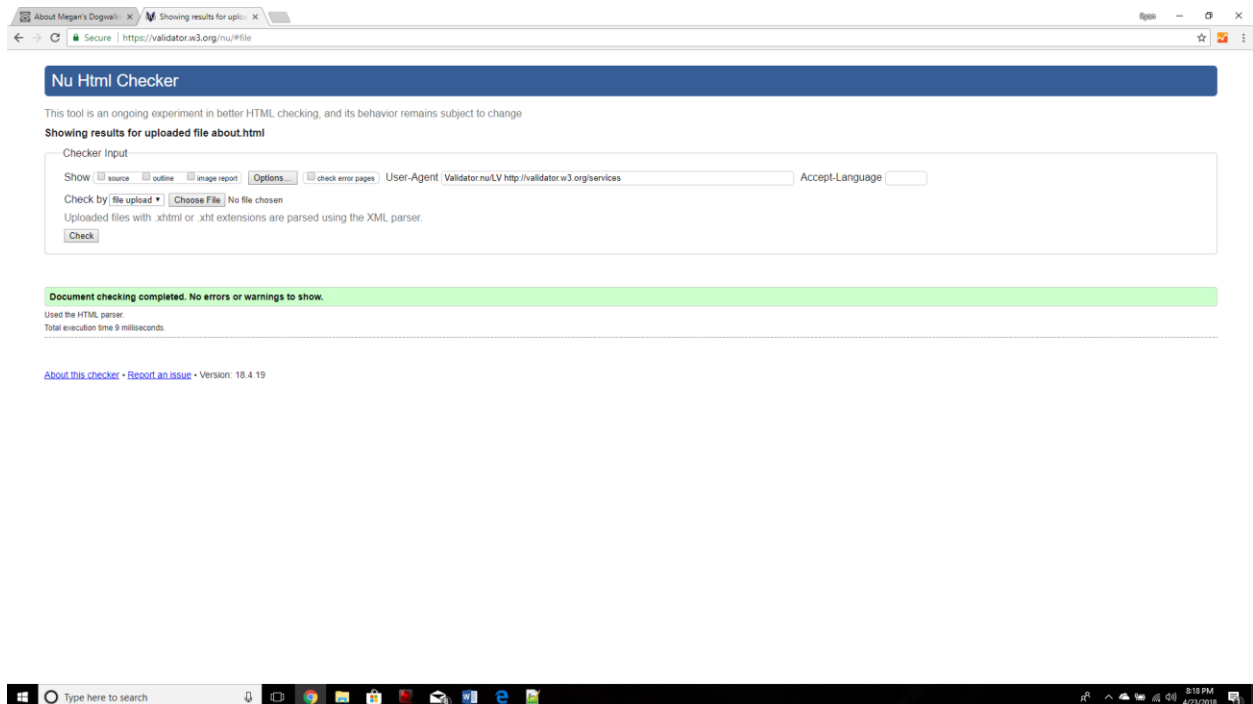
d) For this site I had to research other dog product/service companies to see what their websites look like as well as what kind of services they offer. I had to find the best way to convey all the information the clients wanted their customers to know. In the end I decided to use a two-column layout with pictures of each service/product with descriptions and then for the services, clicking those pictures brings the user to a full page dedicated to that service.

e) As the business grows they may decide that they want more products on their site. At some point they may decide to implement an ecommerce store as well and maybe use a database to hold user information. They could even add a review section for each product where customers can leave their comments.

7)

a) The website appears just as expected on Chrome, Firefox, and Microsoft edge. The site also works just fine on mobile devices and adapts to screen size.

b)



Contact Megan's Dog... Showing results for con... X

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## Nu Html Checker

This tool is an ongoing experiment in better HTML checking, and its behavior remains subject to change

**Showing results for contact.html**

Checker Input

Show ☐ source ☐ outline ☐ image report

Check by   No file chosen

Uploaded files with .xhtml or .xht extensions are parsed using the XML parser.

**Document checking completed. No errors or warnings to show.**

Used the HTML parser.  
Total execution time 9 milliseconds

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Type here to search

Board Your Dog At Me... Showing results for dog... X

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## Nu Html Checker

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**Showing results for dogboarding.html**

Checker Input

Show ☐ source ☐ outline ☐ image report

Check by   No file chosen

Uploaded files with .xhtml or .xht extensions are parsed using the XML parser.

**Document checking completed. No errors or warnings to show.**

Used the HTML parser.  
Total execution time 7 milliseconds

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Board Your Dog At Mejs...Showing results for doggy: X

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Showing results for **doggybox.html**

Checker Input

Show

☐ source

☐ outline

☐ image report

Options...

Check by 

file upload

Choose File

No file chosen

Uploaded files with .xhtml or .xht extensions are parsed using the XML parser.

Check

Document checking completed. No errors or warnings to show.

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Board Your Dog At Mejs...Showing results for dogsitting: X

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Showing results for **dogsitting.html**

Checker Input

Show

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☐ outline

☐ image report

Options...

Check by 

file upload

Choose File

No file chosen

Uploaded files with .xhtml or .xht extensions are parsed using the XML parser.

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Showing results for **dogsitting.html**

Checker Input

Show

☐ source

☐ outline

☐ image report

Options...

Check by 

file upload

Choose File

No file chosen

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Showing results for **dogsupplies.html**

Checker Input

Show ☐ source ☐ outline ☐ image report

Check by   No file chosen

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Document checking completed. No errors or warnings to show.

Used the HTML parser.  
Total execution time 12 milliseconds.

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Showing results for **dogtraining.html**

Checker Input

Show ☐ source ☐ outline ☐ image report

Check by   No file chosen

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Document checking completed. No errors or warnings to show.

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Board Your Dog At Mejs Showing results for dog: X

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Showing results for **dogwalking.html**

Checker Input

Show ☐ source ☐ outline ☐ image report

Check by   No file chosen

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Used the HTML parser.  
Total execution time 12 milliseconds.

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Board Your Dog At Mejs Showing results for faq: X

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Showing results for **faq.html**

Checker Input

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Total execution time 5 milliseconds.

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Type here to search

Board Your Dog At Mejs Showing results for index X

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Showing results for **index.html**

Checker Input

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Check by   No file chosen

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Total execution time 5 milliseconds

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Board Your Dog At Mejs Showing results for lafayetteelocation X

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Showing results for **lafayetteelocation.html**

Checker Input

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Check by   No file chosen

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Total execution time 6 milliseconds

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Board Your Dog At Mejs Showing results for lebanonlocation.html

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Showing results for **lebanonlocation.html**

Checker Input

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Document checking completed. No errors or warnings to show.

Used the HTML parser.  
Total execution time 9 milliseconds

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Board Your Dog At Mejs Showing results for products.html

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Showing results for **products.html**

Checker Input

Show ☐ source ☐ outline ☐ image report

Check by   No file chosen

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Document checking completed. No errors or warnings to show.

Used the HTML parser.  
Total execution time 8 milliseconds

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Type here to search

8:28 PM 4/23/2018

Board Your Dog At Mejs Showing results for serv... X

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## Nu Html Checker

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**Showing results for services.html**

Checker Input

Show ☐ source ☐ outline ☐ image report

Check by   No file chosen

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**Document checking completed. No errors or warnings to show.**

Used the HTML parser.  
Total execution time 7 milliseconds

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Type here to search

Board Your Dog At Mejs Showing results for site... X

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## Nu Html Checker

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**Showing results for sitemap.html**

Checker Input

Show ☐ source ☐ outline ☐ image report

Check by   No file chosen

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Total execution time 6 milliseconds

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## Nu Html Checker

This tool is an ongoing experiment in better HTML checking, and its behavior remains subject to change

### Showing results for testimonies.html

#### Checker Input

Show ☐ source ☐ outline ☐ image report

Check by   No file chosen

Uploaded files with .xhtml or .xht extensions are parsed using the XML parser.

Use the Message Filtering button below to hide/show particular messages, and to see total counts of errors and warnings.

#### 1. **Warning** Empty heading.

From line 56, column 5, to line 56, column 19

1

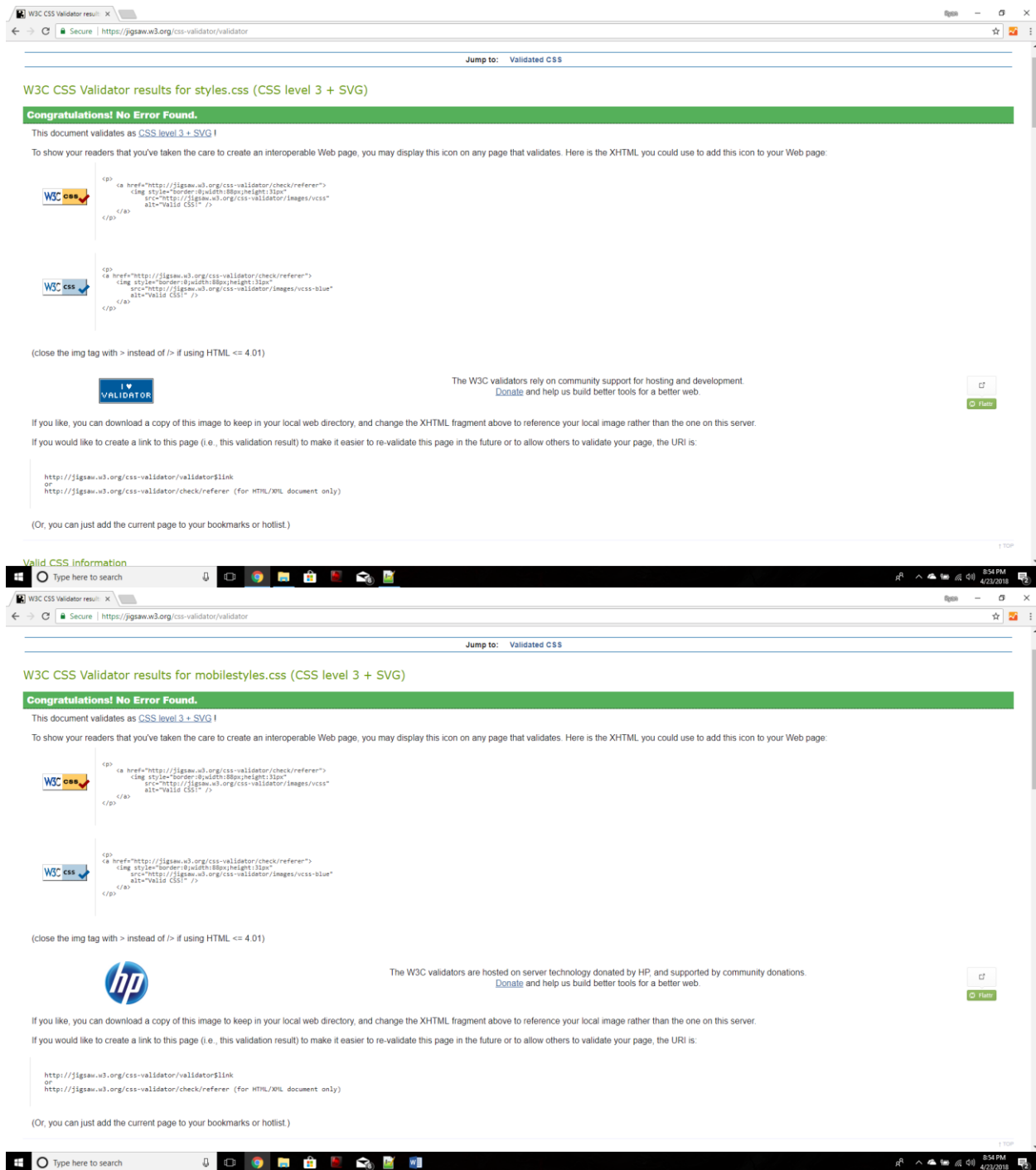
`<h2 id="neu#2"> </h2>`

#### Document checking completed.

Used the HTML parser.

Total execution time 7 milliseconds

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(The empty h2 tag is expected and is later filled using JavaScript)

c) No other documentation.