# Analyzing Key Indicators of Positive Reviews for iOS Apps

Ryan French

## Apple

- First company to reach 1 trillion valuation
- iOS app store is carefully curated
- About 2 million apps available



#### The Dataset

- Sourced from Kaggle.com
- 7197 entries
- 16 columns containing app information



Attribute	Description	Attribute	Description
ID	App identification number	User_rating_ver	Rating (out of five) for app at current version
track_name	App name	Ver	Version number of the app
size_bytes	Size of app	Cont_rating	The applications acceptable audience (4+, 9+, etc)
Currency	System of money for payment	Prime_genre	Primary genre for the app
Price	Cost of app	Sup_devices.num	Number of devices the app supports
Rating_count_tot	Number of ratings for app	ipadSc_urls.num	Number of screenshots shown
Rating_count_ver	Number of ratings for current version of app	lang.num	Number of languages supported
User_rating	Rating (out of five) for app	vpp_lic	Whether or not Vpp device based licensing enabled

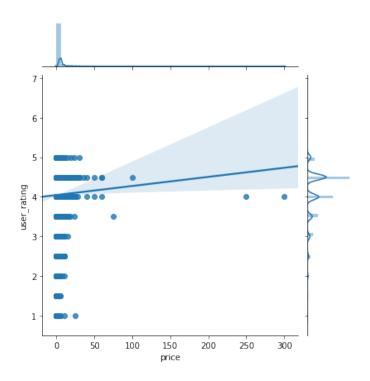
#### Problem

- Can highly rated apps be predicted (> 4/5)?
- Can we pick out trends that result in highly rated applications?
- What are these trends?

### Data Cleaning / Feature Engineering

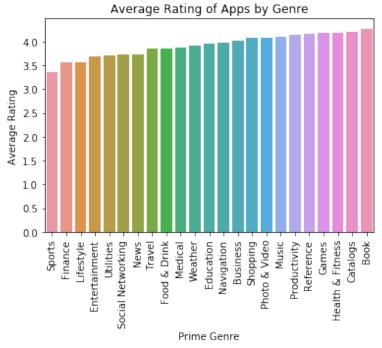
- Checked for NA values (none)
- Created dummy variable for high ratings
- Dropped unnecessary/unhelpful columns
- Label encoded categorical variables
  - cont\_rating (the age rating given to the app)
  - prime\_genre (the main genre of the app)

## Do expensive apps receive high ratings?

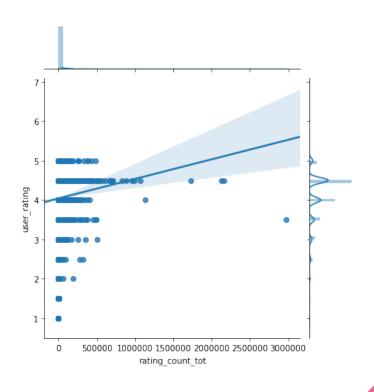


What genre has the highest percentage of highly rated apps?

Average Rating of Apps by Genre

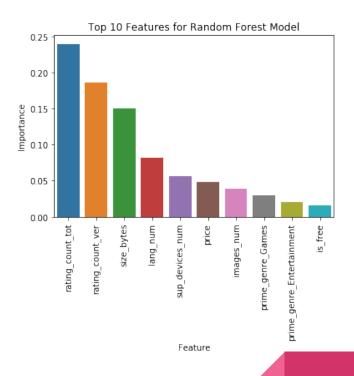


## Do apps with more reviews receive higher ratings?



#### Random Forest Model

- Target is highly rated (>=4/5) apps
- Grid Search for optimization
- 5 Fold Cross
   Validation



#### Results

- ~67% AUC with optimized Random Forest
- Most important indicators
  - rating\_count\_tot (number of reviews)
  - rating\_count\_ver (reviews for current version of app)
- Other features of note
  - size\_bytes (size of app in bytes)
  - lang\_num (number of supported languages)

## Thank You!