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Ryan Kenyon

Highly motivated and detail-oriented Valet Supervisor with a passion for technology and a proven track record of managing teams and improving customer satisfaction. Experienced in scheduling, coordinating, and overseeing daily valet operations while maintaining high levels of accuracy, efficiency, and safety. Proficient in multiple programming languages, including HTML, CSS, and JavaScript, with experience in developing and deploying web applications. Adept at problem-solving and troubleshooting, with strong analytical and communication skills. I am seeking a challenging Full Stack Developer position that will allow me to leverage my technical and leadership skills to create innovative solutions and drive business growth.

April 2022/November 2022

Full Stack Development Program

Kingsland University

May 2013/May 2015

A.A in Psychology

St. Petersburg College

- HTML/CSS/Javascript
- MERN-stack applications
- Detail-oriented
- Problem solving
- Task-driven

March 2023/Present

Valet Supervisor ABM Industries

Managed a team of valet attendants, ensuring the highest level of customer service and satisfaction. Scheduled and coordinated the daily operations of the valet service, including staff scheduling, shift management, and vehicle tracking. Conducted performance evaluations and provided ongoing coaching and feedback to team members, resulting in improved efficiency and customer satisfaction. Developed and implemented training programs for new valet attendants, ensuring they are properly trained in customer service, safety protocols, and parking procedures. Responded to customer complaints and concerns, resolving issues and addressing customer needs to maintain high levels of satisfaction.

August 2021/March 2023

Valet Attendant ABM Industries

Parked and retrieved cars for guests in a timely and courteous manner. Greeted customers as they arrived, opening doors and assisting with luggage and packages as needed. Followed all safety protocols, including proper vehicle handling techniques and use of personal protective equipment. Answered customer questions and addressed concerns in a professional and courteous manner, ensuring high levels of customer satisfaction. Ensured the security of customer vehicles and personal belongings, taking appropriate precautions to prevent theft and damage.

