

# RYAN MITCHELL

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## PROFESSIONAL SUMMARY

Student and United States Army Veteran with a comprehensive background in Geographic Information Systems (GIS), Operations Management, Project Coordination, and Logistics. Motivated and resourceful team player with a strong desire to succeed and do whatever it takes to get the job done. Possess a keen ability to thrive in fast-paced, dynamic settings that require a willingness to adapt and adjust. Highly experienced in the following areas:

- Safety & Quality Assurance
- Database management
- Strategic Planning
- Training & Development
- ESRI products (ArcGIS)
- Policy Implementation
- Spatial & Data Analysis
- Remote sensing
- Data Visualization

## EDUCATION

**Master of Science in Geospatial Technologies** (3.98 GPA)  
University of Washington

expected August 2019

**Bachelor of Arts in Urban Studies:** GIS and Spatial Planning (3.9 GPA), *cum laude*  
University of Washington  
Minor: Sociology  
Certificate: Geographic Information Systems

June 2018

## EXPERIENCE

### **Work Study**

August 2013-June 2015

Pierce College - WA

- Created and edited flow charts, PowerPoint presentations, outlines, and spreadsheets
- Created highly effective organizational and filing systems resulting in easy access to critical information, streamlined office workflow, and increased customer follow up efficiency
- Updated departmental standard operating procedures
- Cultivated excellent long-term relationships with clients, through a high standard of customer service
- Provided outreach services to students by providing information, referral, and follow-up services
- In accordance with federal and state regulations set up, managed and certified student entitlements
- Collaborated with teammates to gather and maintain client information in an electronic tracking system

### **Security Supervisor**

August 2009-March 2013

Various - Queensland, Australia

- Mitigated risk through tracking and reporting of client events, emergencies, and operational issues
- Provided hands-on training to new staff for standard operating procedures and day-to-day operations
- Responsible for providing leadership, advice, and counsel to junior staff on security policy and practices
- Identified risks and recommended policies and strategies to mitigate identified hazards

### **Non-Commissioned Officer**

August 1999-February 2009

United States Army - Various Locations

- Provided expert technical guidance to subordinates and superiors
- Maintained responsibility for ten employees and \$2.5 million worth of equipment
- Upheld safety protocols in all performed tasks with no injuries or negative results

## PROFESSIONAL DEVELOPMENT

Lean Six Sigma White Belt Certified  
CompTIA IT Fundamentals  
Small Team Leadership Course  
Junior Leadership Development Course