User friendliness

* + This is needed so users are able to use the website without frustration
  + This means the user interface should have an intuitive design and helpful prompt should be given to assist users when needed

Correctness

* + messages and files need to be correct so there is no confusion in the group

Robustness

* + Since the system is taking input from the user, no user input should break the system

Performance (Time)

* + In order to ensure the usability of the software file uploading and downloading must be fast