Ryan Kemper

Education

2014–2018 Computer Science, UC Santa Barbara - College of Engineering.

Experience

May Site Reliability Engineer, Invoca, Santa Barbara.

- 2019-Present Revamped our logging Elasticsearch cluster configuration, taking us from an unstable, over-sharded configuration to a performant and stable daily index model
 - New configuration processed 1.3 billion documents per day while reducing total cost on the order of tens of thousands of dollars per year
 - Cluster went from experiencing "red cluster status" (data loss) every hour to no further production events in over 7 months
 - As part of a 24/7 on-call rotation, performed triage and incident response for our Kubernetes/chef managed infrastructure as well as our ruby-on-rails application and associated python microservices.
 - Lead the response to production incidents while maintaining composure
 - Advocated for our customers, pushing us to proactively notify about impacting events such as dropped phone calls
 - Worked with others to perform root cause analysis and blameless post-mortems, identifying and driving improvements to prevent future incidents
 - Securely managed production secrets through Hashicorp vault
 - o Operated and troubleshooted several Kubernetes and Chef-based production environments
 - Deployed Falco, a container native runtime security and compliance solution, across all our Kubernetes and Chef-managed nodes

Jun Cloud Operations Intern, Invoca, Santa Barbara.

2019

- 2018-March o Plumbed cloudwatch Elasticsearch and Logstash metrics and constructed informationdense Grafana dashboards
 - Developed and tuned alerts using Graphite-based monitoring stack; writing one-off scripts as necessary to back-test against historical data
 - Wrote consistently high quality documentation containing specific runbooks and high level conceptual explanation of critical infrastructure like Elasticsearch
 - o Merged a patch (extended functionality) to the open-source static code analysis tool Brakeman, working with my manager to optimize Docker caching layers and create a new Dockerfile for easy usage in a CI pipeline => https://github.com/presidentbeef/brakeman/pull/1252
 - Wrote a module for onboarding laptop script which idempotently guided the user through setting up a password-protected 4096-bit RSA ssh key to enforce a standard of security
 - o Wrote a module for developer bash profile which automatically displays current Kubernetes context and namespace to ease common UX difficulties in using Kubernetes

Fall–Winter UCSB CS Capstone team member - 1st place, LogMeIn (sponsor), Goleta.

2018 Developed proprietary software that uses machine learning to offer targeted feedback for public speaking:

- o Implemented NLP techniques like TF-IDF to identify keywords
 - Used nltk brown corpus to extract english term frequency and inverse document frequency data
 - Wrote Python scripts to extract thesaurus data and corpus word frequencies;
- Maintained 3 backend modules (text/audio/video):
 - Wrote shell scripts using sed/awk to integrate backend and frontend repositories;
 - Specified and implemented backend API for use in frontend
- Used parallelization to speed up backend, reducing processing time 2-3x:
 - Multithreading to parallelize API calls to Google Cloud Vision and IBM Watson
 - Multiprocessing for cpu-bound tasks like OpenCV haarcascades, ffmpeg mp4 conversion
- Wrote decision tree logic to convert raw analysis results into plain english feedback for user

Primary Languages

Python 3	Advanced	Preferred language for machine learning, scientific computing
Ruby	Advanced	Preferred language for scripting/general computing, metaprogramming
С	Advanced	Preferred language for low-level systems
Java	Intermediate +	Strong familiarity, but not preferred language. Often read Java source for projects like Apache Lucene, Elasticsearch, etc
Go	Beginner	Mainly poking around in Kubernetes / Vault / Terraform source code

Core Skills

Git	add, commit, push, feature branching, stashing, tagged com- mits, remotes, reflog, rebase	Scripting	regexes, safe file handling, multiprocessing, JSON/csv/other common data output formats
Security	SQLI, CSRF, XSS, privilege escalation, buffer overflows / shell-code injection via env vars	Cryptography	secure hash functions (like the sha-2 family), salting, asymmetric key encryption (like gnupg)
Linux	Extensive production experience operating linux instances at scale, primarily Debian/Ubuntu/BusyBox	Concurrency	Synchronization primitives such as mutexes (locks), semaphores, wait/join, thread vs process

Public Speaking

(Link) Pitching an idea to college students @ Capstone UCSB