# Ryan Koch

## **SKILLS**

Programming (6+ years): JavaScript, TypeScript, Ruby, Python

Frameworks & Platforms: React, React Native, Ruby on Rails, Angular, Firebase/Firestore

Tools & Collaboration: Git, JIRA, Slack, Coda, Figma, GSuite, Microsoft Office, VSCode, VirtualBox,

Xcode, Android Studio

Deployment: App Store & Google Play publishing, CI/CD workflow

Portfolio: GitHub (projects and open-source contributions)

### **EXPERIENCE**

#### Indicio, Virginia Beach, VA — Mobile Engineer

July 2021 - Present

- Design and deliver scalable production mobile applications with React Native.
- Collaborate with government organizations and the Linux Foundation on open-source initiatives to advance digital identity and verifiable credentials.
- Partner directly with customers to scope, build, and deploy new features, ensuring continuous improvements and timely updates to both App Store and Google Play.

#### DoctorMultimedia, San Diego, CA — Web Developer

Jan 2021 – Oct 2021

- Built and maintained client websites to maximize brand presence and customer engagement.
- Applied SEO strategies that improved discoverability and boosted customer reach.
- Managed a high volume of support tickets, prioritizing requests based on urgency and business impact.

#### The VanLife App, San Diego, CA — Mobile Development Intern

Sept 2020 - Dec 2020

- Took ownership of redesigning the team's admin dashboard, improving usability and scalability.
- Quickly upskilled in Angular and Firebase/Firestore, contributing independently with minimal oversight.

# **24-7 Intouch**, Orlando, FL — Quality Manager

Jan 2017 – Feb 2020

- Managed quality operations for a department of 100+ employees.
- Designed and implemented training programs that improved performance and morale.
- Reduced QA errors by 62% within six months through new coaching processes and workflow improvements.

# **EDUCATION**

LEARN Academy, San Diego, CA — Full Stack Web Development Bootcamp 2020