

# Ryan Tran

(757) 319-8144 • Virginia Beach, VA • [ryanktran23@gmail.com](mailto:ryanktran23@gmail.com) • <http://ryanktran.com>

## EDUCATION

**Old Dominion University** | Bachelor of Science in Computer Science Degree

December 2023

- GPA: 3.5/4.0

**Coursework:** Data Structures, Algorithms, Database Concepts, Object-Oriented Programming and Design

## SKILLS

**Languages:** Java, Python, Typescript, Javascript, C++

**Web Development:** HTML, CSS, React, Nextjs, AngularJS, NodeJS, Vercel

**Database Technologies:** SQL, NoSQL, MongoDB, PostgreSQL, MySQL

## PROJECTS

### Weather App | ReactJS, Javascript, HTML, CSS

- Created a weather application that allows users to search for weather condition, temperature, humidity, and wind speed based on city name.
- Used Open Weather Map API to obtain real-time weather data and Vercel for website deployment.

### OrderUP Food Delivery App | ReactJS, Javascript, CSS, MongoDB

- Developed and designed a full stack food delivery application for users to place orders from app and implement Stripe system for payment.
- Created a frontend website with Javascript and CSS, set up MongoDB Atlas for database, created admin panel with reactJS, and used Express for backend server.

### Website Portfolio <http://ryanktran.com> | NextJS, Typescript, CSS

- Developed a portfolio website to showcase personal projects, education, and work experience in addition to a blog feature and contact me page.

## EXPERIENCE

### Shift Leader

May 2020 - Current

Panda Express | Virginia Beach, VA

Responsible for leading the team when a manager is not present.

#### Accomplishments:

- Led a team of 8+ employees per shift, improving overall team performance and reducing training time for new hires by 25% through effective on-the-job coaching.
- Trained and developed 10+ new team members, helping them progress to lead roles within six months and increasing internal promotion rates.

### Computer Science Teaching Assistant

May 2022 - December 2023

Old Dominion University | Norfolk, VA

Taught basic and upper-level undergraduate computer science courses with class sizes averaging 20 students.

#### Accomplishments:

- Collaborated with course staff to redesign the course materials for the 'Introduction to Programming with C++' class, integrating new coding challenges and interactive activities that enhanced student engagement.
- Assisted students in debugging code and troubleshooting technical issues during programming labs, reducing error rates by 30% and improving project submission timelines.

### Geek Squad Advanced Repair Agent

August 2021 - December 2023

Best Buy | Virginia Beach, VA

Identifies and offers technology related, solution-based recommendations to solve customer needs.

#### Accomplishments:

- Troubleshoot system failures and bugs and provided solutions to restore functionality, resolving 95% of cases on the first attempt, leading to a 20% increase in customer satisfaction.
- Trained and mentored five junior agents, improving team-wide repair accuracy by 15% and decreasing escalations by 25%.