# Ryan Butler

#### **Cloud Support Engineer**

| ryanleonbutler@gmail.com



# **Experience**

#### **Amazon Web Services**

Cloud Support Engineer

04.2018 - Present

Supporting Enterprise customers on AWS Services. Training and mentoring of peers. Interviewing. Software development on multiple internal projects.

#### **NOSA PTY LTD**

Group IT Manager

09.2011 - 03.2018

IT Manager for the NOSA Group of companies. The department overseas software installations, architectural implementation of software and software support to clients. We provide all internal IT support as well as systems administration of internal management information systems.

#### **University of Pretoria**

Support Technician

09.2007 - 11.2010

First level IT support to students from the university. Maintenance, upkeep and security of computer lab environment.

# **Projects**

#### Internal Webhook Message Delivery System

2020

Aggregates data from multiple sources and delivers live messages to Slack and Chime webhooks in a digestible format in order to react or make informative decisions quickly. Built on Linux, Bash, Python, Amazon DynamoDB, Slack and Chime

#### **Developer Blog**

2020

Designed a Developer Blog to share my learnings and growth as a developer. Built using Django, Gunicorn, NGINX, EC2, CloudFront.

#### **Continuous Delivery Pipeline (CD)**

2020

Create a CD Pipeline to automatically apply changes to my personal blog in production when making changes. Used AWS services - CodePipeline and CodeDeploy.

### Education

#### Matric

DR. E.G. Jansen 2001 - 2006

#### **Python Programming**

Linux Academy / A Cloud Guru / Hackerank 2018 - 2020

#### LPI - Essentials

Linux Professional Institute 2016

# Languages

**Afrikaans** - Native

**English** - Professional

### Awards

Amazon CloudFront -Subject Matter Expert

- 2019

Cloud Support Engineer of the Quarter (Q3)

- 2020

### Skills

Python - HTML - CSS - SQL

Jupyter Notebooks - Excel

Networking - Content Delivery

Git - Django - NGINX - Docker

Linux - AWS

## Interests

Web Development

Automation

Data Science